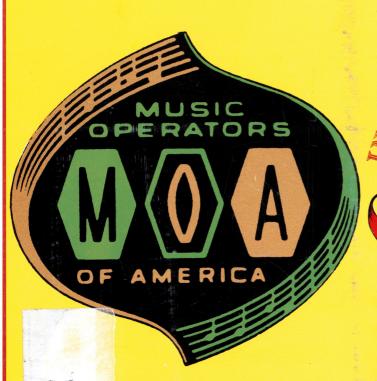
**COIN INDUSTRY** 

# CONVENTION ISSUE AYMETE

Volume 2 No.12

November, 1976



CELEBRATE THE BICENTENNIAL WITH MOA

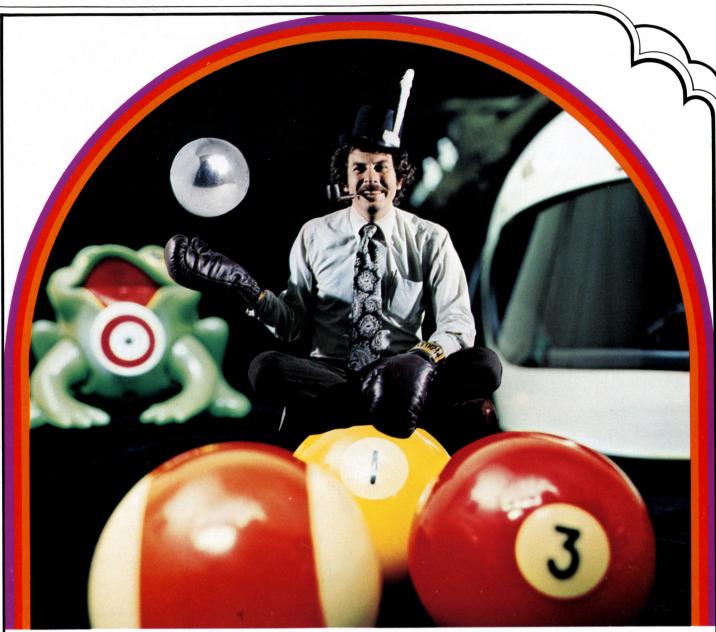
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### **PLAY METER**



#### Volume 2/No.12 November, 1976

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#### features

MOA Preview .....

Includes floor plan and complete exhibitor listing.
Choosing an Arcade Site
toward) when you select the site for your next arcade.
Like Old Man River
Foosball Fever
Foosball seems to be most popular during the winter. You can boost that popularity by holding tournaments.  Player-operator Adrian Hoines details the benefits.
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#### from the editor

Several months ago, Play Meter shook the industry from top to bottom when we introduced a new monthly series called "Critic's Corner." Up until now we have been letting our readers defend our running this column, and they have done, I might add, a pretty good job of it. Still, I feel that I should state our position on the new column for the benefit of those who still question our thinking in this regard.

Ever since Play Meter's inception two years ago, it has been our intention to someday be able to offer advice on the earning capabilities of new equipment. We originally intended to publish the earnings of prototype games on test location all across the country much like Box Office, the theatre trade journal, in addition to reviewing and rating new movie releases, publishes gross receipts for premier showings in the various cities. With this information a theater owner can easily tell which pictures are likely to do well for him and which ones are likely to do poorly.

We have always maintained that everyone in this business, whether they like it or not, is in the entertainment business. As such, the amusement operator, it seems to us, has just as much a right as the theater owner full information about the "entertainment" he will be buying for his particular

audience.

But it was decided in the early stages not to publish test earning reports on prototype games. The decision was made for several very good reasons. For one thing, we recognized that the manufacturers would never permit such information to be published. For another thing, most test locations tend to be captive locations. A player in an airport, for example, has little choice of what games he will play. Almost anything with a coin slot in such a location is likely to do well, and its receipts would be a misleading indicator. Having seen hundreds of test reports during my distributing days, I can say that their only real value is being able to look at how one machine fared against a competitive prototype in the same location.

Opponents of "Critic's Corner", who consist mainly of a small number of manufacturers and a lesser known trade magazine which lean toward the manufacturers, say, "It's what's in the cashbox that counts." The trade magazine went even further and made the astonishing statement that "a discussion of the play appeal of any new game is of no value to their readers." To that incredible statement, all we can say is that we're glad our readers aren't so

blinded.

The days are long gone when you could take a new piece of equipment on consignment from your distributor to see if it would earn on the route. In the days of old, when games were cheap, you could take a chance on a new piece and if it turned out to be a poor earner, there was still a good chance you could get your money back out of it and afterwards even be able to get a good trade-in on it. But those days are gone.

Prices on new game equipment are rapidly approaching the \$2000 mark, and trade-in values for used videos, for example, are near rock bottom.

Too many operators have been misled and "blue skied" by salesmen promising huge returns in the cashbox only to find that cashbox filled with nothing but dust after only a few weeks on location. We remember too well the promises and eventual disasters that befell a great many operators during the early days of the TV tennis games.

Today's operator simply cannot risk \$1600 to find out what's going to be in the cashbox. He has, out of necessity, become a smarter and more cautious buyer. He needs and, in fact, deserves as much sound, intelligent, and, most of all, honest advice on new equipment as he can get. Critic's Corner is

designed to do exactly that.

The basic philosophy behind Critic's Corner is simply this. There is virtually no way anyone can predict in advance how much any particular piece of equipment will earn. Since it is impossible to determine this, the next best and most logical solution is to get hold of those nimble little fingers that actually drop the quarters into the cashbox, to find out what draws a player to a particular machine and what it is about that machine that keeps him coming back for more. The impetus that makes it all come together is play appeal. If a game doesn't have that play appeal, it simply is not going to get played. It is as simple as that.

It occurred to us that the best person to comment on the play appeal of a game is not a salesman, not a manufacturer, but rather an experienced player. Only a true player can adequately comment on the various aspects of a new game. And only a seasoned player can render an honest and unbiased opinion, something the operators of America have needed

for a long, long time.

We intend to continue this progressive style of trade journalism because we know our readers

appreciate it. And we appreciate them.

To the operators of America: Play Meter has become a viable source of information and knowledge. Our readers have come to respect us for what we are, what we say and what we stand for. Thanks to them we have become the leading publication for this industry. I'm proud of that fact and I intend to do everything possible to honor that kind of respect.

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Ralph C. Lally II, Publisher & Editor

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#### editorial

#### "An Industry Divided . . .

A great many years ago, Abraham Lincoln spoke the now famous words, "A house divided against itself cannot stand." At the time, he was referring to the struggle that separated the country. Little did he know that over 100 years later a similar struggle would be going on. It is sad to note that the amusement machine industry is currently passing through a similar situation.

We have been observing the industry for a period of two years now and it is very distressing to note the internal struggles and conflicts that exist within it, presenting a real and present danger with

respect to potential and future growth.

At the operating level, the enlightened operators who recognize their responsibilities of getting higher play prices and more of the split are easy prey for unethical operators waiting in the shadows to undercut them and offer senseless, lopsided bonuses and commissions [and substandard equipment and poor service.]

New York City is a prime example of a situation where a few bad operators are making it hard for the good guys. Despite all New York has been through to legalize pinballs, there remain a few renegade operators who consider themselves outside the new laws and will possibly ruin the New

York market for all concerned.

Sadly, the strife doesn't stop just at the operating level. It is just as noticeable, and, we might add, potentially dangerous at the manufacturing and

distributing level.

Some distributors are bootlegging new equipment into someone else's territory or busy trying to undercut XYZ Distributing Co. across town. Others are busy selling lemons to unsuspecting operators, charging an arm and a leg for them, and they're nowhere to be found when the operator finds out not only that the machine is a lemon but that half of the time it doesn't work.

And the manufacturer is out running around, trying to steal whatever new game ideas he can put

his hands on; and he ends up spending almost as much in reverse engineering as he would have had he engineered an entirely new game in the first place. Indeed there exits a substantial amount of jealousy and animosity at the manufacturing level of this industry.

We don't think these are healthy symptoms for an industry that is so young and has so very much

potential.

We're not saying here that every operator, distributor and manufacturer is no good that every one is out to do every other one in. We are saying that some are, and enough for us to take note of it and see a visible effect on the progress of the industry.

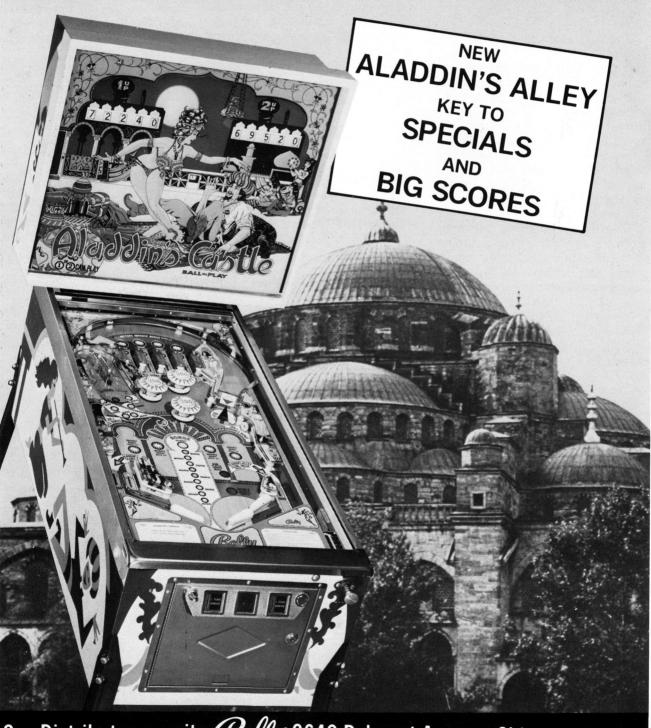
Perhaps it's time for the manufacturers and distributors to form their own association and work out their differences, to work towards specific goals that all would benefit from. At the operating level, maybe the solution is in good active state associations. At any of the state meets we attend, we notice many of the operators talking together, communicating with each other, and, together, finding new solutions to old problems. Another old saying: "United we stand, divided we fall."

With convention time upon us, perhaps this is the best time of all to join together and open new lines of communication at every level of the industry. Only through all its parts working together can the industry really ever reach its fullest potential. In addition all it takes is a firm commitment to do what's best for the industry. So stop fighting each

other and start loving this industry.

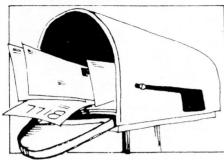
At Play Meter, we're lovers not fighters. We love this industry and want to do everything within our power to make it better. What the industry desperately needs is more lovers and fewer fighters. So, become a lover and help make everybody a winner by loving this industry with both your mind and your heart. Then, indeed, the sky will be the limit.

# Aladdin's Castle MAGIC Bally MONEY-MAKING MACHINE 2-PLAYER FLIPPER CONVERTIBLE TO ADD-A-BALL



See Distributor or write Bally 2640 Belmont Avenue, Chicago, Illinois

#### mailbox



Thank you for the "Tomorrow's Pinball" article. It is a perfect example of the kind of positive publicity that helps to promote the coin-op game industry. Thanks also to Tom Snyder. Steve Kirk and the others responsible for airing the pinball segment on the "Tomorrow" program. More efforts like this are needed to build a positive image to the public and bring more players to the games.

Possibly your article will help to motivate others in the industry to initiate more publicity about game play. Exposure through major media probably represents one of the best sources of advertising. This can be effective on a local level as well as national.

Nolan Bushnell, Chairman of Atari, was recently interviewed on "Evening," a local news and public interest TV program in the San Francisco Bay Area. This is another example of good publicity which is effective to increase awareness and interest in the games.

The news media most likely is the easiest way to get publicity. Human interest stories with a "news slant" are usually well accepted by the media, especially on weekends when other news items may be slower. Special tournaments or charity events are good examples. It really doesn't take much extra effort to contact the local newspapers, TV and radio stations to inform them of these events.

National publicity, either in the news or as subject material for other programming, may be a bit more difficutly. However, as pointed out in the "Tomorrow's Pinball" article, it is possible and very effective. Unique promotion efforts similar to this are good for

the industry and more should be

#### **Carol Kantor** Manager, Marketing Research Atari Inc. Sunnyvale, Cal.

I feel the best articles that have been in your magazine are by people with experience, such as Mr. Louis Boasberg, New Orleans Novelty.

I would like to see more of the same with advice on management-employee relations, hiring and training routemen, and general operating advice.

A. L. Kropp Alabama Vending Co. Tuscaloosa, Ala. 35401

[We are always on the lookout for operators who are willing to write to us about their experiences. Elsewhere in this issue are two articles you will be interested in. One is about selecting an arcade site, and the other is about how to improve your foosball route. Both these articles were written by experienced operators. And there is lots more to come in future issues. Thanks for the ideas. Ed. ]

(continued on page 14)

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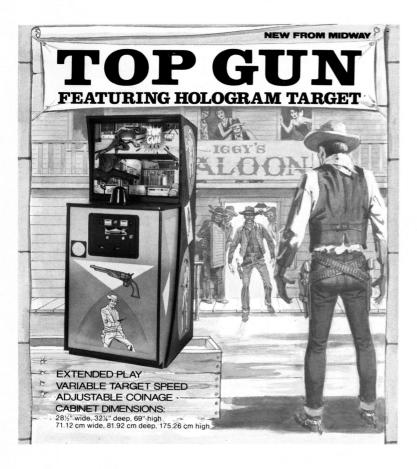
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(continued from page 12)

#### AIRBORNE SUBSCRIBER

You have a good magazine. I just subscribed to it. I am an airplane pilot and run this business on the side. I started eight years ago with one piece and now have 43 units including 21 foosball tables.

> R.B. Dold Foosball Sports System Merrimack, N.H. 03054

#### MORE PRAISE

I am 100 per cent for Play Meter and Critics Corner. I think you have been doing a great job reviewing pinball machines. You will do a better job if you don't worry so much about what the manufacturers think. Your reviews will keep them on their toes and we will get better pinball games.

#### Mike Cannon Lakeside Vend & Amusement Covington, La.

I read Roger Sharpe's column Critic's Corner and as far as I'm concerned, his answer was too timid.

No doubt manufacturers advertising dollars supplied the heat. But it's time they hear even a larger voice—the individual operators. Play Meter is our amplifier for that sound. Many of the appointments—or lack thereof—are discovered after the purchase. The public tunes in on the same points (good and bad) that you write about. It's nice to know about some of the drawbacks on the front end. Critics's Corner has given me that opportunity.

If you have the nerve to continue to strike a nerve with the manufacturers, you will be doing the industry a great service. Your pen will prevent quickly developed machines from entering the market. More thought and development will be invested by the manufacturers so that the machine that hits the market will be innovative and more appealing to the critics.

I'm a small vendor, just completed my first year. I have 26 machines. They represent a cross-section of games. We are presently considering the purchase, however, of more pins and several videos.

It is critical that I choose the right games. Your column has helped me in making those critical choices. If the manufacturer doesn't like that because one of their pins got a low or so-so rating, I say to them-get on the stick and produce a more compettitive machine, one responsive to the publics taste.

My only disappointment in your column is that you do not criticize other games (video). I say don't stop, but expand your column. It's one of the main reasons I am letting our subscription to the other trade magazines run out in favor of Play Meter which we just subscribed to three issues ago.

> John F. Gee, Jr. American Vending Co. Maple Shade, N.J.

Being relatively new to the music and game business and a long time subscriber to Billboard and Cashbox, I must say at this time that Play Meter has been the most informative and most interesting trade magazine I have ever laid eyes on. Thanks again for a great magazine.

Daniel P. Collins, Jr. South Atlantic Distributing Co. Raleigh, N.C.

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SIDE OF MACHINE BALL TAKES STRANGE
BOUNCES, PLAYER SCORES BY HITTING
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BUMPER POOL: A REAL ACTION GAME FOR THE PLAYERS. FOUR BARRIERS POR THE PLANT OF THE PLAYING FIELD AT RANDOM INTERVALS IF THE BALL HITS ANY PART OF THE BARRIERS WATCH OUT! THE BALL CAN RICOCHET IN ANY DIRECTION



TENNIS: OLD STANDARD-WHEN YOUR EGO HAS BEEN DEFLATED BY PLAYING CRAZY OR FRUSTRATION PLAY THIS TO BUILD IT BACK UP AGAIN.



SUPER SOCKER: AN OLDIE, BEAT THE MACHINE TO WIN A FREE GAME.



FRUSTRATION: LOOK OUT FOR THIS ONE, JUST WHEN YOU THINK YOU ARE GOING TO HIT THE BALL, ONE OF YOUR PADDLES MAY DISAPEAR AND REAPPEAR AT ANOTHER LOCATION



HOT SHOT: PLAYING AGAINST THE MACHINE WITH THE MAZE APPEARING IN THE MIDDLE OF THE PLAYING FIELD, NOT SO EASY TO WIN A FREE GAME.



CLEAN SWEEP: LIKE PINBALL BUT WITH

- . POT OR JOY STICK CIRCUIT BOARD
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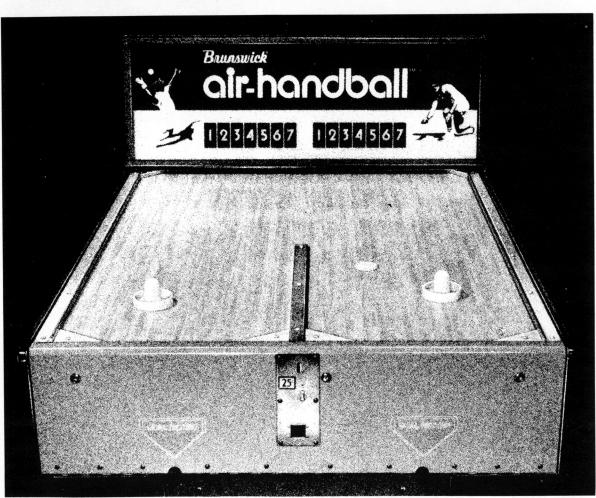
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That you'd move these machines faster and easier than any game you've ever handled.

And that you'd realize a nice, healthy return on your investment.

Judging from your response, we didn't break any promises.

And now we're back with the second air-cushion game. This one looks equally promising.

It's called AIR-HANDBALL.<sup>TM</sup>
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based on a concept that's a proven
winner, you can expect a constant
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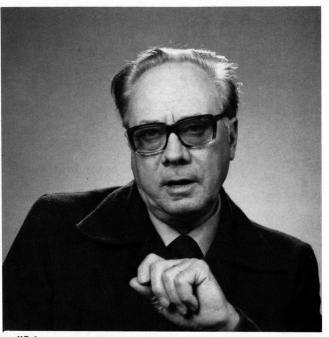


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#### <u>coinman of the month</u>

### Getting Organized

#### **MOA President Ted Nichols on** Operating, Associations



"It's my opinion that state associations are extremely important to the growth of the industry. I'm concerned that we keep developing state associations.

Music Operators of America President Ted Nichols of Fremont, Nebraska has been in the coin industry for 40 years. Nichots' father was a farmer and Ted, born on a farm, the oldest of six children, went to business school in Sioux City, Iowa and worked in a packaging plant before going into "the business.'

That was in 1936. He started in Fremont, where he remains, his first job with his brother-in-law, for room and board and a dollar a day. But the brotherin-law stayed in business for only a few months.

So in 1937, the year he got married, Nichols went into business for himself. "It looked like a field that there was tremendous potential in," he told Play Meter, "because it was new. People would see a jukebox and they really would make a fuss over what a tremendous instrument it was." Those "instruments" for Ted were ten 16-selection Wurlitzers bought in part with \$1,000 he borrowed from his mother.

The route grew during the late thirties and early forties, "not tremendously, but it grew," enough at least so that Ted had to hire help. But then, in 1943, he went into the service and, as an Army radar operator, to Europe for two years. "So before I went to Europe," he remembers, "I came home and sold out. Then when I came back in 1946, I went back into business with another partner." And the Kyes-Nichols Music Co. was formed.

This partnership lasted for some ten years. Then Kyes sold out to his son-in-law and the firm became Automatic Vending Service. But the new partner **I** soon decided that he'd rather be doing something

else, so "I bought him out and he bought a bar," Ted recalls.

In the early fifties, Automatic Vending had gone into vending as well as music and games. Nichols still has cigarette and candy machines but no other vending. "We have been into full-line vending," he told us, "to a small extent, but we got out of that. Our community isn't big enough for many of that type of account.

Automatic Vending now operates some 350 pieces, a well-distributed range of games, phonographs and cigarette machines. Both wife Evelyn and adopted son Gene currently work for Ted. Evelyn Nichols is an oficer of the corporation.

Ted Nichols has been active in Coin Operated Industries of Nebraska (COIN) for twenty-five years, serving five terms as president of the state association, one of the country's oldest. He belongs to a number of civic organizations, including the chamber of commerce and is especially active in his local Lutheran church where he has taught Bible school and served as an oficer fairly constantly over

He has also been active in MOA, of course, and we started our interview there, with his most current involvement.

**PLAY METER:** What is it like being president of the MOA.

NICHOLS: I enjoy it very much and it's very interesting. I'm not sure how many state meetings we've gone to this year but I think it's fourteen. You can learn a tremendous amount at these meetings. You learn a great deal from other operators in other states about the business: what equipment is making money, for example what they're doing on pricing and commissions. And, of course, what different states do in their formats, that is, how they set up their meetings, is very interesting.

PLAY METER: What's the most important thing you've learned in your contacts with these different

operators?

NICHOLS: I think probably the greatest benefit I've gotten personally has been this: you learn so much about different things you can do in the business that you haven't known about before, things that are being done very well by someone else someplace. That's an unfortunate thing about this business generally: there's not a great deal of communication between operators as to methods, as you may know. There are many operators in the country that do certain things very well, things that nobody else does or even knows about. But when you go around you can learn some of these things, what people are doing in their accounting and how they're operating their businesses.

PLAY METER: When you get around and you do meet these people then, they are willing to talk to

you freely?

NICHOLS: Well, I don't know that they all are. I expect that there are operators that don't tell you everything. Certainly there are some of them who have secrets they don't divulge. Still, at every meeting, you'll talk to a number of people that will tell you about things that are intensely interesting,

things that they're doing very well.

PLAY METER: That's good to hear, that there are a great many operators out there who are communicating and actually trying to help one another. This is something, as you indicated, that this industry has been lacking for a long time. What do you think the general attitude is among these operators towards the economic situation? How are they faring under the high cost of equipment and the next-to-impossible task of changing the com-

mision structure, for example?

NICHOLS: Well, I think everyone admits that they need to be better businessmen now than they used to be because profit margins are narrower, equipment is higher priced. My own opinion is that we need to raise our prices. I think we're way behind there, though at different points around the country some operators are being very successful with higher prices. Generally though I think operators are being over cautious: they're afraid the players won't play higher-priced machines or they're afraid they'll get in bad with the location, so they're slow, in many cases, to raise prices. But I think we have to. Something has to make up for the high cost of equipment.

PLAY METER: So you think the best solution, rather than to change the commission structure, is to raise play prices on the games and music?

NICHOLS: Well, in our business we're doing both. But there is one thing about getting more money from higher commission. If you get 60 per cent or 70 per cent, you can reach a point where your equipment is not of as great a value to you as it has

been in the past, because the location is getting less and less income from it. So it becomes less important to the location owner. I think you have to do both—raise prices and your commission— but if you can raise your pricing, it makes the location owner happier as well as the operator.

PLAY METER: What happens exactly when the equipment does begin to seem less important to the location owner? Does that necessarily mean he'll ask you to remove the machines, so he can put

another table in that spot, for example?

NICHOLS: Yes, that could happen. Or they just may cease to pay attention to whether a jukebox gets played or not; they lose interest in promoting it because their share is smaller. Then, of course, we do have a few cases where they're putting in discos because they weren't making anything on the jukebox, and they're spending quite a bit of money or they're leasing equipment.

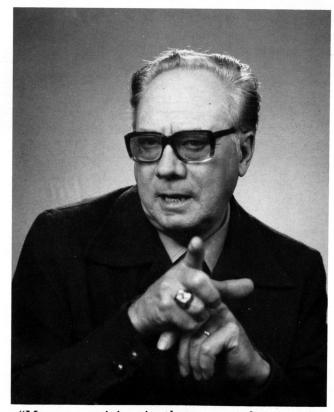
PLAY METER: You feel then that it would be nice if you could increase your commission and also increase prices but if you had to choose you would rather increase prices. But do you find that there are other operators across the country having success in changing their commission structure

also?

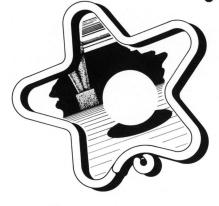
NICHOLS: It varies a great deal, of course. Some operators don't have any success at all in getting better commissions and other operators are very successful, but I think most operators are realizing that they have to be better bookkeepers and better businessmen if they're going to make more money. And they're working on that very hard.

PLAY METER: Let's get into pricing a little bit. What price per game would you feel is fair for a

(continued on page 66)



"My own opinion is that we ought to raise our prices. I think we're way behind there."



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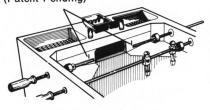
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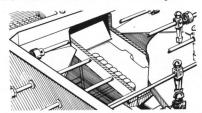
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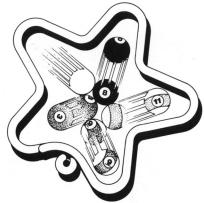


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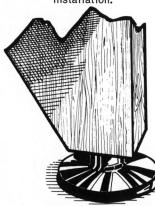
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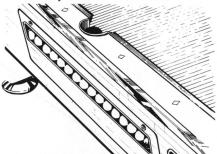


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### New Phonos, New Pins, New Videos, New Tables . . . It's Show Time!

The Music Operators of America Convention will provide many different kinds of excitement for the operator attending. There will be the excitement of meeting old friends and making new, the excitement of talking about "the business" (while being away from it for a day or two), of exchanging ideas and (as a result) of learning things that will help make 1977 a more successful business year.

There will be the excitement of the stage shows and of the city of Chicago. But most of all the MOA Convention is the show, a chance to see the new equipment, to find out what the manufacturers are doing, to talk to them and to compare.

There will 108 exhibitors at this year's show, November 12-14 at the

Seeburg's Sunstar

Conrad Hilton Hotel in Chicago. That's an increase of almost 25 per cent over last year's "biggest ever" show. A third hall has been added to accomodate the interest of

exhibitors in Expo '76.

It's a chance to see the new music machines from Rock-Ola, Rowe, Seeburg, NSM and Wurlitzer. From Rock-Ola comes the 160-selection Model 470 and 100-selection Model 469, "sound selling machines." Rock-Ola will also be debuting their sound-sensitive Disco Lite Dance Floor. From Rowe it is the R-81, clean lined and quietly elegant in lazar blue or warm and vibrantly alive in pulsar orange. Seeburg there's the 160-selection Sunstar with its dramatic Sunstar circle created by a brilliant display of flickering lights orbiting around a galaxy of magnificently colored graphics. Wurlitzer's new boxes are also exciting in color and design. And NSM's entries while they will look much the same on the outside, have a few big changes on the inside. One in particular is a revolutionary new mechanism.

But the phonograph manufacturers are selling more than good looks this year: they're selling digital electronics, new and better sound, ease of service, warrantees and insurance as well.

The games manufacturers will, of course, be amply represented. Herewith is only a sampling of what the operator will be able to see at Expo '76.

(For a better idea of what will be happening in pin games, see Roger Sharpe's "The Changing Room" on page 22. He also sneak-previews a couple of the new pins in this month's "Critic's Corner," p. 36.)

Besides their electronic pinballs, described as "the cat's meow electronically," Atari is promising some videos with "new themes, capabilities and thrills." They will also be showing the non-video F-1, a sit-down driving game.

Electra Games will have its new

Flying Fortress set up to fly bombing missions across enemy territory, dodging hostile warplanes to complete the mission and get home safely. The game is based on the famous World War II fighter.

Exidy plans to bring a number of



Super Star (See p. 22)

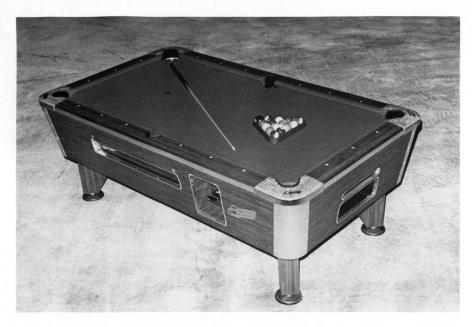
games to the event. Among other things you'll have a chance to play their all new Alley Rally race game (with "crazy traffic action") and to once more see, play and discuss Death Race, certainly the most controversial game of the past year.

Gremlin Industries will be exhibiting three wall games, including Fooswall, a new soccer-based game they expect to do well both abroad and here.

Ramtek Corp. will be showing, among other things, Horoscope, its new computerized astrological and bio-rhythm forecast game. The Aries 9 computer is capable of seven different kinds of predictions. It will even tell you if you're having a good day or not.

Compunetrics Devices, Inc. is also introducing a new bio-rhythm machine. Biorhythm II is a brand new version of their already successful Biorhythm.

Also making an entrance into the



One of Dynamo's "Matching Pair"

elctronic flipper market will be Sega of America. They will be debuting Rodeo, a micro-processor game already in play in Japan. One of their video entries will be Road Race.

Meadows Games is likewise promising a "new version of solidstate pinball. In the foosball table market, Peabody's of Virginia Beach, Va., the U.S. distributor for Rene Pierre, has promised a completely new table from Rene Pierre, called the Westerner. Irving Kaye is also planning to bring some new (and inexpensive—yea!) pieces into the market. And Dynamo will be show-

ing its "matching pair" foosball and pool tables.

As far as specialty items are concerned, you migh look for American Shuffleboard's new solid-state scoring unit and a pair of new change-makers from the people at Standard Change-Makers.

Then there are always the surprises. Midway and Chicago Coin, who always seem to have something up their sleeves, will be delivering two of them.

This again is but a sampling of what the operator will see at the show. A complete list of exhibitors (along with a map of the exhibition halls) begins on page 28.

#### Let's help each other.



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SEGA.
The Quartermasters,

#### **The Changing Room**

#### by Roger C. Sharpe

Well, get your notebooks ready. The MOA show is upon us and there's going to be some big doings concerning the look of games for next year and the years to come. The big news, of course, is games for the home and particularly pinball machines. I think most of us have seen Brunswick's first effort, Super Star, a game that I've refrained from reviewing for obvious reasons if any of you have played it. Close on the heels of this foray comes Coleco's version of pinball for a price, and since I haven't played it yet, I'll withhold judgement.

I think the more serious developments and the ones we should set our sights on, will come from the members of the "industry." Atari has plans to break through in a big way with pinball machines as exciting as their video games. We'll be able to decide at the Hilton.

Playmatic has plans to show some innovations and a lot of pizzazz. Their efforts so far have proved to be anything but foreign, and it should be interesting to see their efforts in person, as a preview for what we can expect from them in the future.

Bally and Chicago Coin have their own plans in operation; and this should prove a closer approximation of where the industry is heading. Obviously, the designing rooms have been open overtime, with sketches and ideas taking some solid form worthy of our persual.

Midway, Meadows, Allied Leisure and a host of others also should be considered in this brief run-down of MOA preview. The big news from all of these companies will be solid-state. If we're all lucky we'll be computerized and LED'd to death at the show.

In many ways this show may begin the death knell for the old ringing bells and flashing lights. The breakthrough is closer than some think and others are willing to admit. I know that most will remember last year's games that never made it, but this time around I think we'll all be in for a surprise. Technologically we're on the brink of changing the industry forever; and it means a new way of thinking and also a new sensitivity. The real traditionalists, yours truly included, are in for some surprises in November, but I'm optimistic that the evolution of the games will go in a manner we should all be able to live with.

Whether or not the public is ready for all of this remains to be seen, but the events of the MOA show will shape and define their tastes and desires to a pure form, so no operator or distributor should feel he's out on a limb.

The important thing I stress now is for you to ask questions. Find out everything you can about the new games that will be unveiled. Get the manufacturers to tell their story so that you're comfortable with it and so that you understand it. Play the games—continually. Feel out the bugs that may still remain, or at least evaluate the finished product honestly and openly. Don't come to any decisions until you're sure of all the facts.

Too often this show is a glorious gala where people do nothing more than walk around smiling, shaking hands and telling stories. But for this year, at least, more will be needed than just making an "appearance." The exposition can be whatever you want it to be, and for this time you'll be the one ahead if you get all the news and all the facts on the machines that may be the big money-makers for '77.

I'll be doing it; and next month you'll read about the results. Until then take care and don't let the changing times catch you with the wrong hour and minute hand. Stay aware and awake—it's showtime!

Roger will be marketing shortly a specially designed and illustrated pinball calendar. Conceived as a tie-in with his upcoming *The Pinball Book* (E.P. Dutton), the calendar will have an oversized format and feature besides standard holiday markings, the full specifics regarding important industry functions. There will be photos galore as well. Full details may be obtained by contacting Roger at the convention.

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# Seminar Set for Opening

Three specialists will be featured in the two-hour seminar opening day at the MOA Exposition. The specialists are Dr. William P. Sexton, University of Notre Dame professor of management, Cal Clifford of Cal's Coin College and Bill Arkush of Kush n' Stuff.

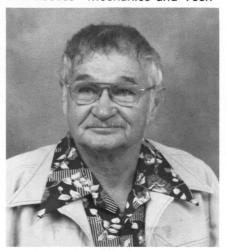
The first hour will be devoted to a

presentation by Dr. Sexton entitled "Improve Your Communications— Employers, Employes, Customers." The talk will be complete with visual aids and working papers. Dr. Sexton is well known in the industry for his participation in the MOA regional seminars. After hearing him at the one last April, members of the Exposition Seminar Committee were unanimous in their selection of him for this year's seminar.

The remaining hour will be divided by Clifford and Arkush. Clifford will discuss "Mechanics and Tech-

nicians—Where to Find Them and How to Train Them." The talk will cover both route mechanics who service games on location and bench mechanics who work on electronic components. Arkush will discuss "The Growth of the Computer in the Coin Machine Industry from Dedicated Logic to Re-programmable Systems."

Members of the Exposition Seminar Committee are Robert E. Nims, chairman, Gilbert Sonin, vice chairman, Maynard C. Hopkins and P.J. Storino.



Cal Clifford



Bill Arkush



Dr. William Sexton



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#### Plinker's Canyon

This new shooting game from Sega makes all kinds of exciting sounds. But the most exciting sounds of all is the plink, plink, plink of quarters. See it first at the M.O.A. Or call your distributor.



# Stage Show Has Country Flavor

The flavor of this year's Music Operators of America stage show will be distinctly country-western. Conway Twitty, Ronnie Milsap and Barbara Mandell are the country ingredients in the stew. They are joined by pop vocalist Brenda Lee and the Australian Jim and Julie Murphy Show.

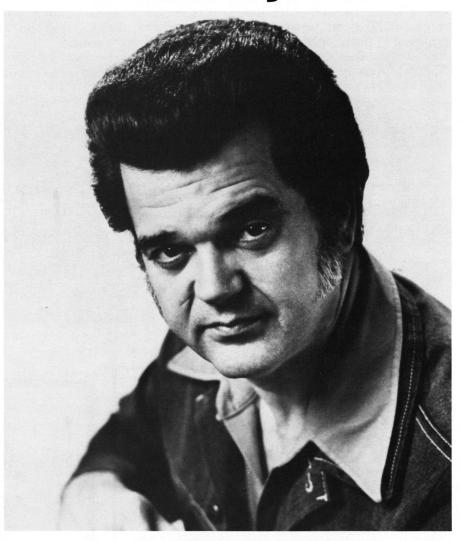
Conway Twitty (born Harold Lloyd Jenkins-you didn't think that first band, The Phillips County Ramblers at age ten and promoted quite a little while. He formed his first band, The Phillips County Ramblers, at age ten and promoted his own radio show on KFFA in Helena Arkansas. His teen years were ones of indecision. He felt the desire to preach and did so at youth revivals. The Philadelphia Phillies felt he was better suited for a baseball career and offered him a contract. But it turned out that the choice was not his to make: the U. S. Army had made plans for him.

He formed his second band, The Cimarrons, while in the service and toured the Japanese service club circuit with them. When he got out, he was welcomed by the new sounds of rock n' roll. Harold Jenkins followed the beat of the drums through Conway, Arkansas and Twitty, Texas and emerged a star, Conway Twitty.

After eight years of experience being and living as a rock entertainer Conway felt he had fulfilled his obligation to his fans and followers but his obligation to himself was yet unfulfilled. Armed with three gold records and the years of experience, he finally followed his heart and made the change to country music.

Twitty's fame as a country artist grew with each song but was not cemented till the release of "Hello Darlin" in 1970. This earned him a gold album and countless awards from radio stations and trade magazines.

In 1971 he teamed with MCA's top female artist Loretta Lynn and together they have won CMA's duo of the year for four consecutive years. They received a Grammy in



Conway Twitty

1971.

The unmistakable Conway Twitty sound is complemented by five very talented musicians. All are close friends of Twitty and most have been with him since the early beginnings of his career. guitarist Joe Lewis has been along since 1958, drummer Tommy Markham since 1960. Hughey, steel guitar, grew up with Twitty, was in fact one of the original Phillips County Ramblers, but he didn't join the Twitty Birds until 1969. Lead guitarist Charlie Archer and pianist Al Harris are the latest additions, coming aboard in

"Overnight success" came for

RCA recording artist Ronnie Milsap in early 1973. After performing in a combination of rock, blues, and country bands in Memphis and Atlanta for several years with only marginal success, Milsap decided to concentrate his musical energies on the development of his dormant country roots. A move to Nashville and a phone call to Jack D. Johnson led to a stand at Nashville's King of the Road Motor Inn. After only a week at the King of the Road. Johnson had taken Ronnie under his management. The dark hour had passed, and the sun broke the horizon. RCA's Jerry Bradley had signed Ronnie Milsap to an exclusive recording contract on the

basis of three songs cut at his first studio session in Nashville in January 1973.

During that year, Ronnie joined Charley Pride's roadshow as Pride's opening act, and he also released his first single. "(All Together Now) Let's Fall Apart" was a double-barreled number one country hit and was followed by "That Girl Who Waits On Tables," "Pure Love," "Please Don't Tell Me How The Story Ends," and "Legend In My Time," all of which went to the top.

The sun in Ronnie Milsap's universe moved to high noon in October 1974 when the Country Music Association elected him to receive the Male Vocalist of the Year Award, and with his Grammy award for the Top Male Country Performer in the nation.

In the course of his 30 years, Ronnie Milsap has experienced a wide range of musical influences, from the country music he listened to as a child prior to his kindergarten-through-high school education at the State School for the Blind in Raleigh, N.C. After testing at the school revealed an undeveloped musical aptitude, instructors at the

school started him on violin before he was 7.

Music took a temporary back seat only when Ronnie enrolled in prelaw courses at Young-Harris Junior College in Atlanta; his performance there led to a full scholarship at Emory University's Law School. But music was the main force in Ronnie's life and he decided to forego a career in law for a career in music.

It was at that juncture ten years ago, that he met and married his wife. I met Joyce in Atlanta", Ronnie recalls. "I met her through her brother who was going to college in South Georgia and he was playing a gig on the same bill as my band was. Joyce and I hit it off pretty good from the start. There never was any uneasiness on her part about dating somebody who was blind. I guess she figured if it's all right with me, it's all right with her."

The ten years between his decision to pursue music and his "overnight success" were long and hard, filled with the scents and noises of rock and roll-oriented clubs in Atlanta and Memphis.

"You might say not a whole lot was happening", Ronnie recalls. For Ronnie Milsap, the decision to develop his country roots in Nashvillian country music arena was the right decision, a decision his multitudes of fans are glad he made.

Born in Houston on Christmas Day, 1948, Barbara Mandrell learned to read music before she could read the English language. At age five her mother began teaching her to play the 24 bass accordian, and Barbara has not stopped singing and playing since. "The biggest problem," says Barbara's dad and personal manager Irby Mandrell, "was to get her not to practice. We had to force her to go outside and play with other kids!"

Barbara's parents moved to California about the time she started school. There the Mandrells met Norman Hamlet (later to be Merle Haggard's steel player) and began passing weekends singing and playing country music. Barbara struck a deal with the two musicians as she turned eleven, coaxing her dad into buying a steel guitar and Hamlet into giving her lessons. She soon took up saxophone also, and within

(continued on page 26)







Ronnie Milsap

(continued from page 25)

half a year had played her first professional engagement.

That first job took her to Chicago and a musical instrument trade fair where she played steel to demonstrate musical amplifiers. Chet Atkins and Joe Maphis were there also, and when Maphis heard Barbara play he insisted that she go with him to Las Vegas to perform on his show there. Since that time Barbara has been able to spend very little time off stage.

The show with Maphis started a string of Las Vegas appearances, and she soon became a regular on the Town Hall Party television show in Los Angeles. She has also toured with Johnny Cash and had a featured spot on the Red Foley Show. Later she was named Miss Oceanside, California and made several oveseas tours entertaining on military bases.

In March of 1969, four months after coming to Nashville, Barbara signed a major label recording contract and began turning out consistent hit records like "The Midnight Oil." Among her many honors are being voted "Most Promising Female Vocalist" by the Academy of Country Music and being named number one female vocalist of 1975 in the first annual Wheeling Feeling awards. She has appeared on numerous radio and television shows and is currently the youngest member of the Grand Ole Opry, having been invited to join in 1972.

MCA recording star Brenda Lee has virtually grown up before some of the most sophisticated audiences



Barbara Mandrell

in the world. She is one of the rare performers who has successfully bridged the gap from teenage star to adult entertainer.

Early in the 60's, young Brenda Lee had her first million selling single, "I'm Sorry." She closed the decade with a 1969 NARAS Grammy Award nomination for another hit single, "Johnny One Time." In between, Brenda Lee managed to record 32 consecutive chart successes. Today, with 22 years as an entertainer behind her, she is able to look back on a career filled with the kind of recognition rarely achieved by any performer.

Born in Atlanta, Ga., Brenda cut her teeth as an entertainer with local and regional appearances in and around her native state. Following her father's death when she was eight, Brenda sang to help support the family. Since that time, Brenda Lee has performed throughout the United States and in 45 foreign countries. She has performed a Royal Command performance for



Jim and Julie Murphy and Show



Brenda Lee

the Queen of England as well as for the crowned heads of Mexico and South America. She's seen her name in lights on the marquees of such international showplaces as the London Palladium and Olympia Theater in Paris.

Since the age of 12 when she signed with the Decca label (Decca is now incorporated into MCA Records), the petite singer has turned out more than two dozen best selling albums in addition to her singles successes.

Now, well into the 1970's the artist who rose to fame as a teenage "Miss Dynamite" has changed. She has moved on to new musical directions with more sophisticated material, arrangements and production.

The Murphys, direct from Australia, are a young, talented and very exciting family. Jim, originally from New Zealand, started his singing career 12 years ago. He performed in Australia for a number of years before meeting wife, Julie. Soon after they married, she joined the act and they travelled throughout the United States, East, West and Vegas, where they now have a home.

The Murphys' music is everything from pop to country. Recently daughters Jamie and Samantha have joined the act. Also working with the family are Tommy Walls, keyboard, Donnie Miller, drums, Jay Hungerford, bass guitar.

Jimmy Joyce will emcee the show. Joyce, known as "the improper Bostonian," started out as an opera singer and switched to comedy.

#### **Ladies Show**

Entertaining the ladies at MOA will be Muriel Bach, America's leading exponent of one-woman She presents her timely theatre. new show called, Lady, You're Rocking the Boat! at the ladies luncheon, opening day.

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They include Abigail Adams, wife of the second president of the United States and mother of the sixth; Catherine Green, behind-thescene catalyst in the invention of the cotton gin; Lydia Pinkham, author of the first book on sex education; Eliza Young, Brigham Young's 27th wife, who helped outlaw polygamy; Gertrude Stein, avant-garde writer and mold-breaker; and Eleanor Roosevelt, humanitarian.

Bach effects all costume and make-up changes on stage in an unbroken sequence.

About her professionalism, Wallace A. Bacon, Chairman of the Department of Interpretation at Northwestern University, has this to "Muriel Bach's show is a say: splendid example of the art of interpretation. She gives us finely sketched portraits of women who made their mark on history, and she makes them all newly memorable today. The art which Miss Bach practices is demanding. She is one of the finest, and she works with consummate skill and exquisite good taste."

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And get to the Art Institute if at all possible. Especially to be admired are the French Impressionist and post-Impressionist collections. Other culture: the Museum of Contemporary Art, the Chicago Symphony, Picasso's huge whatever in front of the Civic Center and Chagall's large mosaic mural nearby.

And shopping. As in the song the "great street" is State Street. Marshall Field is here and a mile of stores besides. Michigan Avenue from the river north to Oak Street is another good place to go. Looking for a bargain? Check the open air markets of Maxwell Street. Sunday morning is the best time to go. It's a great show even if you don't buy anything.

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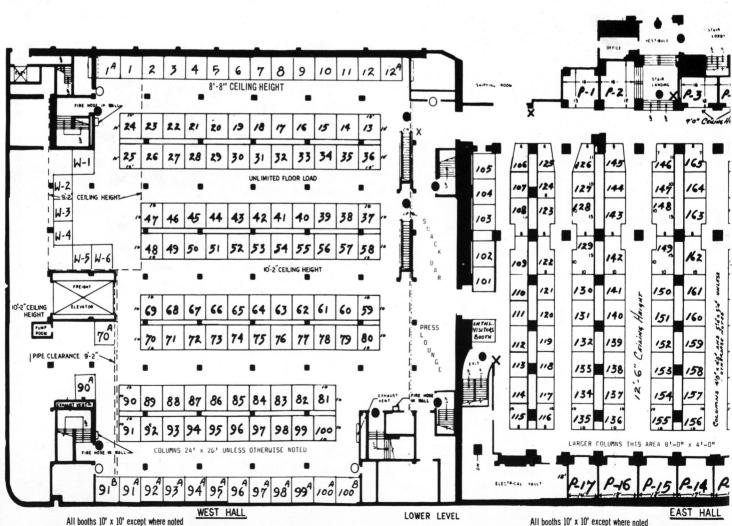
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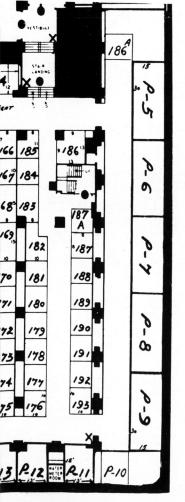
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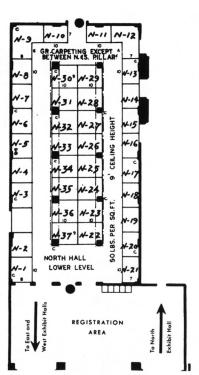
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#### A Pin Game's Life by Bernie Powers

It has become almost necessary today that the operator attain possible maximum revenue from his machines in order to insure his profitability. Knowledgeable people in the industry continue to write and plead with operators to increase their percentage of take and drop low volume locations because, frankly, they are not generating a profit. I intend to ask operators to market their pinball machines to generate additional revenues.

I would like to discuss the operating of a pinball under a marketing term called "Product Life Cycle." Products, like people, have life cycles. A person goes through many different stages from birth to inevitable death. Unfortunately, we cannot control a person's life or stretch out particular periods as we can in a product which goes through a similar life cycle—conception to adandonment.

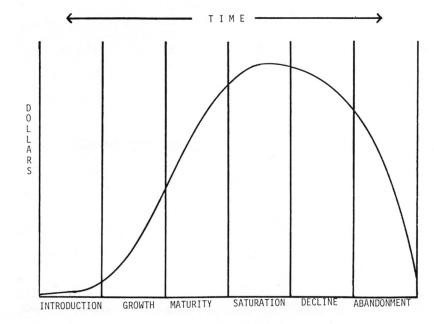
The first part in controlling a product's cycle is to understand the essential parts of the cycle. The life cycle of any product can be broken down into the six stages that can be seen on the accompanying diagram: Introduction, Growth,

Maturity, Saturation, Decline and Abandonment.

Introduction: The first stage of a product's life cycle comes mostly from the manufacturer of the new product. The Pinball may be well known to a location, but a new (or different) machine will have different features added to it. This stage is the most risky and expensive of all stages because, if a machine is not set-up or operating properly, it will become a failure. A high percentage of product failures are experienced in this stage of the cycle.

Growth: This is the acceptance stage. The particular location's players accept and play the flipper. Both sales and profits raise during this period.

Maturity and Saturation: It is difficult to distinguish between the two for purposes of this discussion. They are two separate stages with sales increasing during the first, and levelling off in the second. It is important to an operator at this point to keep his pinball in these stages as long as possible to acquire profits over a longer time span.



The Product Life Cycle

Decline and Abandonment: New machines start their life cycles. Player interet in the older machine decreases. The sales volume drops.

The shape and time of the sales curve is not inevitable in a pinball and, surprisingly, can be controlled to some extent. The reason for control is the profitability which is essential for a company to exist.

The two most critical stages for an operator are the introduction and growth stages. The introduction stage is left mostly up to the operator with new Bally pinballs. The games have already been field tested for profitability. It is essential that the operator set up and level the game to acquire the actin that was designed into it.

A game is levelled by the bottom edge of the cabinet, from front to back and from side to side. This sets the scene for the growth stage that, with proper controls, will help the operator retain his game location longer during the maturity and saturation stages which follow.

Bally ships its pinblls with recommended score cards and a playfield set to what could be called the "average" location. There are many adjustments and alternate score cards which can be used to increase or decrease the percentage of free play. These adjustments can be found in the game manual which accompanies the game.

The idea of percentaging is to attain the optimum player appeal, one which will hold players' interest over a longer period of time. The pinball that is either too easy or impossible to win on will not give the player incentive to continue to play the game in the long run. Relating that to the product life cycle, it is important that games percentaged during their growth stage to keep them in the maturity and saturation stages when sales and profits are high for the longest period of time.

Percentaging involves taking the total plays that were paid for and subtracting tht from the total plays to acquire the number of *free* plays. Divide that number by the total plays to acquire the percentage of free play. Again.

Total Plays - Total Paid Plays =
Total Free Plays
Total Free Play
Total Plays = Percentage of
Free Play
(continued on page 34)

The optimum percentage is around 35 per cent, give or take 5 per cent, but a game should be adjusted to the players of the particular location during this stage. Through experimentation, assuming the game is levelled and all features operating properly, adjustments should be made to attain the percentage of free play desired.

The maturity and saturation stages, as can be seen in the diagram, show the peak in the sales curve or largest dollar volume. This is where profit is realized. It would be nice to say that, because of proper set-up and percentaging, the time span would automatically be drawn out during this period. This is a start and a good one but the job does not end here.

Thorough, regular maintenance must now be performed. A clean playfield with all features working properly becomes a must. The players have accepted and learned the game. The challenge has been percentaged for their interest. Taking away the action or features at this point will create a loss of interest.

The inevitable will set in: decline and abandonment. In the pinball industry, decline does not mean abandonment, as in most products. A pinball can be rotated or re-introduced to a new location to recreate its life cycle once again.

Decline and abandonment are inevitable as players' tastes and desires change. It is important that an operator notice early signs of decline. The early signs will notify the operator, by declines in sales volume, that it is time for a move. The decline stage can be long before the inevitable abandonment.

This recognition of decline though will enable the operator to move the machine to a new location to again stretch out the life of the machine in the maturity and saturation stages. Operators who do not rotate will also find that early recognition of decline is when the trade-in value of the used piece is still at its peak.

Proper set-up, percentaging and maintenance will increase revenues on a per machine basis. Recognition of the machine as a product having a life-cycle can help increase the essential element of any good business—profit!

#### **Video Service Hint**

by Fred McCord

Perhaps the first and most important decision that needs to be made when a video game malfunctions is whether the monitor (TV) or the printed circuit board (PCB) is at fault.

Unfortunaltely, there is no foolproof way of making this decision without the use of some test equipment. However, after some preliminary steps, there are a couple of steps that are probably 70 percent to 80 percent effective in isolating the problem.

The key to effective troubleshooting in any situation is to eliminate the obvious!

- 1. Is there power to the machine?
- 2. Is there power to the TV? (Look for an orange glow in the neck of the CRT.)
- 3. Are the fuses in place and good?
- 4. Is the PCB plugged into the harness?
- 5. Are brightness and contrast controls adjusted properly?

- 6. Is there a raster (plain white screen)?
- 7. Is there *any* video information present?

After quickly checking these and any other things you can think of, you can proceed to perform a couple of simple tests.

- Power the system down and unplug the PCB from the harness.
- 2. Power the system up.
- While watching the front of the monitor, run your finger along the pins of the edge connector. At some point you should see wide black lines running vertically on the TV. The same test can be done by touching the tip of a small screwdriver to pin 1 of the connector that plugs into the monitor. (See Fig. 1.)

If black lines appear on the secren you know that the monitor will accept and display a video input signal. Therefore, the conclusion is

#### Play Meter Sponsors Service School

Play Meter Technical Editor Robin Minnear of Kush n' Stuff recently visited New Orleans to present a three-day school in digital video logic. The school, hosted by Play Meter, was held Oct. 12-14 at the Braniff Place Hotel.

The first of its type, the school began with Phase I technology and proceeded through the new microprocessor technology. Special emphasis was placed on troubleshooting each type of system.

The first day of the school was dedicated to a thorough discussion of TV theory and Phase I technology. Phase I troubleshooting techniques were illustrated.

The second day of the school went into both Phase II and Phase III technology. Memory address multi-

(continued on page 64)



The Class of 19??. The first graduates of the Play Meter — Kush n' Stuff Seminars.

that the PCB is not providing these signals. Note: Do not overlook the possibility of a broken wire in the harness.

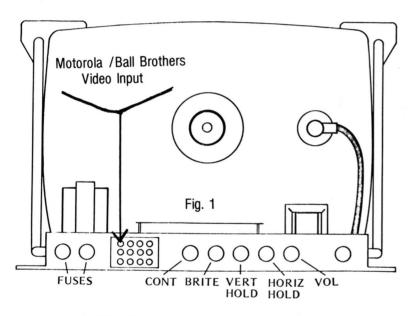
If you can see images on the screen but cannot get the monitor in sync with the horizontal and/or vertical controls there is either a sync problem with the PCB or the monitor. Using the horizontal and vertical controls, get the picture as stable as possible. Now start the game and see if you can control something taht should move.

For example, if it is a ball and paddle game, does the ball appear to move correctly even though the picture is out of sync? In the case of Tank, Track 10, and such games, can you exercise control over the motion even though the picture is

out of sync? If you can, then you know that the poblem is in the sync section of the monitor, or the horizontal or vertical controls are still out of adjustment.

Bear in mind that although these procedures are probable not 100 percent effective, they should provide you with enough information to make a fairly qualified decision.

Another highly effective and accepted method of troubleshooting is substitution. If there is another video game nearby and it has a sinilar monitor, move them close together and unhook the connector in back of the good monitor and plug it into the suspect. If the monitor now works, the PCB or the harness must be at fault.



#### **Hired Theft**

How many ways are there to steal from an employer?

More than 400, according to the statistical department of one of the nation's major business-security and research organizations.

A case-history study of employee theft in all areas of industry by the Dale System, Inc., a nationwide organization, has revealed that clever employees with larceny in their hearts have devised 415 known ways to steal money and/or goods from their employers.

"A clerk in a busy New York City candy store underrings every sale by one penny and takes home \$5 a day—for 22 years. Employees of a lead foundry in Michigan steal 129,000 pounds of lead by making molds to fit the shape of their bodies

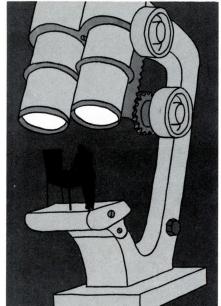
under their clothing. A supermarket manager in Oklahoma City sets up his own cash register at peak periods and in three months collects \$75,000 his employers never know about," Dale statisticians noted. (The chain for which he worked, recently announced net profits of \$1 million and employee theft losses of \$4 million.)

The researchers warned that new methods or new twists on existing methods are discovered almost every day.

"Business thieves are smart and imaginative and extremely resourceful. If allowed, they will take advantage of unpoliced rubbish barrels, employee parcking areas close to receiving lots, factory exits that aren't supervised. All they need is for management to turn its back.



#### Critic's Corner



#### **MOA Sneak Preview**

#### by Roger C. Sharpe

I have to admit that the letters in the last month's issue made me feel pretty good about doing this particular task of reviewing games. I still think it can be fun, and admittedly, the games I've been seeing lately have been fairly good to play. The rest of this year's efforts makes me feel tht '76 will have accomplished much toward solidifying pinball's base in the scheme of things.

A preview of a couple of games

you'll be seeing at the MOA show should verify my findings. For the rest of the games, check this column next month for a complete run-down I'll be reviewing all the games (pinball, or course) shown at the show.

For this month of Merry Pinball, Merry Pinball I'd like to tell you about two games that are still in test market—they won't be out until the end of the year—but only because I think they're darn good.

#### Bally's ALADDINS CASTLE

This two-player game should continue the success Bally has enjoyed since the unveiling of Wizard last year. We once again find an altered flipper alignment on the bottom tht calls to mind Williams' Satin Doll and even the reverse of the bottom of Dealer's Choice and Capt. Fantastic. In this case the flippers offer good skill shot opportunities for the targets that dot the playfield.

The top four lanes work in tandem to increase the bonus as well as other scoring chances. Lighting A & B gets double bonus into the act. When all four lights are hit, it's time for an extra ball. The secret to getting any combination thereof rests in one's ability to utilize the top three thumper bumper arrangement, hoping to nudge the ball back up and through a different lane, or more likely to try the spinner lane at the right which is similar to the old Williams' games such as Triple Action, Star Pool and even the new Grand Prix.

The Aladdin's Alley feature which I mentioned before is a slight modification in shape and location from the one that graced the playfield of RoGo, and features two rollovers to register an increase in the Alley's score. To further increase the bonus value during any one ball the action focuses on the middle of the field, with a semi-arc of rollovers that is similar to Gottlieb's Surf Champ, and also on two side targets that increase the bonus value.

(continued on page 48)



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#### Top 20 Country

Now	Was		
1	2	YOU AND ME	
2	4	A WHOLE LOTTA THINGS T	TAMMY WYNETTE/Epic 8 50264 O SING ABOUT
3	6	AMONG MY SOUVENIRS	CHARLEY PRIDE/RCA PB 10757
4	7	CHEROKEE MAIDEN/WHAT	MARTY ROBBINS/Columbia 3 10396 HAVE YOU GOT PLANNED TONIGHT MERLE HAGGARD/Capitol 4326
5	1	THE GAMES THAT DADDIES	S PLAY
6	5	LET'S PUT IT BACK TOGETH	
7	10	HER NAME IS	JERRY LEE LEWIS/Mercury 73822
8	9	PEANUTS AND DIAMONDS	GEORGE JONES/Epic 8 50271
9	16	SOMEBODY SOMEWHERE	BILL ANDERSON/MCA 40595
10	14	COME ON IN	LORETTA LYNN/MCA 40607
11			SONNY JAMES/Columbia 3 10392
	13	THAT LOOK IN HER EYES	FREDDIE HART/Capitol 4313
12	18	LIVING IT DOWN	FREDDY FENDER/ABC Dot DOA 17652
13	19	I'M GONNA LOVE YOU	DAVE & SUGAR/RCA PB 10768
14	22	9,999,999 TEARS	
15	3	HERE'S SOME LOVE	DICKEY LEE/RCA PB 10764
16	8	ALL I CAN DO	TANYA TUCKER/MCA 40598
17	11	THE END IS NOT IN SIGHT	DOLLY PARTON/RCA PB 10730
18	23	SHOW ME A MAN	AMAZING RHYTHM ACES/ABC 12202
19	21	I DON'T WANNA TALK IT OV	T. G. SHEPPARD/Hitsville 6040
			CONNIE SMITH/Columbia 310393
20	24	THAT'S WHAT I GET (FOR DO	DIN' MY OWN THINKIN') RAY GRIFF/Capitol 4320

#### Top Twenty Soul

٨	low	Was		
	1	1	JUST TO BE CLOSE TO YOU	
	2	2	GIVE IT UP (TURN IT LOOS	COMMODORES/Motown M 1402F
	3	4	YOU ARE MY STARSHIP	TYRONE DAVIS/Columbia 3 10388
		·		NORMAN CONNORS/Buddah BDA 542
	4	3	A FIFTH OF BEETHOVEN WAITER MURPHY & T	HE BIG APPLE BAND/Private Stock 073
	5	5	MESSAGE IN OUR MUSIC	
	6	6	(SHAKE, SHAKE, SHAKE) SI	O'JAYS/Phila. Intl. ZS8 3601 (CBS) HAKE YOUR BOOTY
	7	12	LOVE BALLAD	KC & THE SUNSHINE BAND/TK 1019
				LTD/A&M 1847
	8	11	THE RUBBERBAND MAN	SPINNERS/Atlantic 3355
	9	7	LOWDOWN	
	10	8	PLAY THAT FUNKY MUSIC	BOZ SCAGGS/Columbia 3 10367
	11	10	GETAWAY	WILD CHERRY/Epic/Sweet City 8 50225
	12	10		EARTH, WIND & FIRE/Columbia 3 10373
	12	13	ANYTHING YOU WANT JOHN V	ALENTI! Ariola America P 7625 (Capitol)
	13	9	GET THE FUNK OUT MA FA	BROTHERS JOHNSON/A&M 1851
	14	21	YOU DON'T HAVE TO BE A	STAR (TO BE IN MY SHOW)
	15	14	THE BEST DISCO IN TOWN	McCOO & BILLY DAVIS, JR./ABC 12208
	nice '	N' NAS	TV	RITCHIE FAMILY/Marlin 3306
			SALSOUL OR	CHESTRA/Salsoul SZ 2011 (Caytronics)
	17	15	WHO'D SHE COO?	OHIO PLAYERS/Mercury 73814
	18	16	YOU SHOULD BE DANCING	BEE GEES/RSO 853 (Polydor)
	19	17	YOU'LL NEVER FIND ANOTH	ER LOVE LIKE MINE
	20	18	ONE LOVE IN MY LIFETIME	LOU RAWLS/Phila. Intl. ZS8 3592 (CBS)
•				DIANA ROSS/Motown M 1398F

#### alphabetical listing

A DOSE OF ROCK 'N' ROLL Arif Mardin	
(Bloomsbury, BMI)	36
Corp. (RFT, BMI)  A LITTLE BIT MORE Ron Haffkine (Bygosh,	5
ASCAP)  AFTERNOON DELIGHT Milton Okun	20
(Cherry Lane, ASCAP)  ANYTHING YOU WANT Bill Cullen	49
(Mita, BMI)	45
BABY, I LOVE YOUR WAY Peter Frampton (Almo/Fram-Dee, ASCAP)	62
BETH Bob Ezrin (Cafe Americana/Kiss Songs, ASCAP; All By Myself, BMI)	17
BRAND NEW LOVE AFFAIR (Coral Rock/ American Dream/ Belsize, ASCAP)	100
DAZZ Jim Healy, Johnny Duncan, Robert E. Lee & Brick (Silver Clouds/Trolley,	
ASCAP) DEVIL WOMAN B. Welch (Unichappell,	89
DID YOU BOOGIE (WITH YOUR BABY)	12
Joe Renzetti & David Chacklee (Goblet, BMI)	35
DISCO DUCK (Part 1) Bobby Manuel (Stafree, BMI)	2
(DON'T FEAR) THE REAPER M. Krugman, S. Pearlman & D. Lucas (B. O'Cult, ASCAP)	24
DON'T GO BREAKING MY HEART Gus Dudgeon (Big Pig/Leeds, ASCAP)	16
DON'T STOP BELIEVIN' John Farrar (John Farrar, BMI)	58
DON'T THINK FEEL Robbie Robertson (Stonebridge, ASCAP)	79
DO YOU FEEL LIKE WE DO Peter Frampton	29
(Almo/Fram-Dee, ASCAP)	
Ulvaeus (Artwork, ASCAP)	18
Stepney (Saggifire, BMI/Kalimba, ASCAP)	87
GETAWAY Maurice White & Charles Stepney (Kalimba, ASCAP)	25
GET CLOSER Louis Shelton (Dawnbreaker, BMI)	47
GET THE FUNK OUT MA FACE Quincy Jones (Kidda/Gouldris, BMI)	51
GIVE IT UP (TURN IT LOOSE) Leo Graham (N.Y. Times/Content/Little	
Bear's, BMI)	48
not listed (Maclean, BMI)	60

HARVEST FOR THE WORLD Isley Brothers (Bovina, ASCAP)	93
HEAVEN MUST BE MISSING AN ANGEL F. Perren (Bull Pen, BMI; Perren-Vibes ASCAP)	54
HOT LINE Freddie Perren (Bull Pen, BMI; Perren-Vibes, ASCAP)	
I CAN'T HEAR YOU NO MORE Joe Wissert	97
(Screen Gems-EMI, BMI)  I CAN'T LIVE IN A DREAM Mike Curb & Michael Lloyd (Silver Blue/Arnold J,	91
I GOT TO KNOW Bruce Blackman & Mike	66
Clark (Brother Bill's, ASCAP)	57
I'D REALLY LOVE TO SEE YOU TONIGHT K. Lehning (Dawnbreaker, BMI)	21
I NEVER CRY Bob Ezrin (Ezra/Early Frost, BMI)	43
I ONLY WANT TO BE WITH YOU Jimmy lenner (Chappell, ASCAP)	10
IF YOU LEAVE ME NOW James William Guercio (Big Elk/Polish Prince, ASCAP)	
I'M EASY Richard Baskin (Amer. Broad./ Lion's Gate/Easy, ASCAP)	1
II'S A LONG WAY THERE G Westley &	74
	78
Tumbleweed, BMI)  IT'S O.K. Brian Wilson (Brother, BMI)	55
IT'S ONLY LOVE Bill Ham (Hamstein, BMI) KISS AND SAY GOODBYE Bobby Martin	90
(Nattahnam/Blackwood, BMI)  JEANS ON Air Prod. (Moth/Dick James,	53
BMI)	95
JUST TO BE CLOSE TO YOU James Carmichael & Commodores (Jobete/ Commodores Enter., ASCAP)	19
LET 'EM IN Paul McCartney (MPL Communications by Arrangement with	
LET'S BE YOUNG TONIGHT Michael I	34
BMI)	99
LIKE A SAD SONG Milt Okun (Cherry Lane, ASCAP)	56
LOVE BALLAD Larry Mizell & Fonce Mizell (Unichappel, BMI)	68
LOVE IS ALIVE Gary Wright (Warner Brothers, ASCAP)	
LOVE OF MY LIFE Gino Vannelli, Joe Vannelli - & Geoff Merick (Almo/Giva	64
ASCAP)LOVE SO RIGHT Bee Gees & Albhy	69
Galuten (Casserole/Unichappell, BMI) LOWDOWN (Joe Wissert (Boz Scaggs/	28
Hudmar, ASCAP)	8

MAGIC MAN Mike Flicker (Andorra,	
ASCAP) MESSAGE IN OUR MUSIC Kenneth Gamble	6
& Lean Huff (Mighty Three RAII)	84
MR. MELODY C. Jackson & M. Yancy (Jays Ent./Chappell, ASCAP)	94
MORE, MORE Gregg Diamond (Buddah/Gee Diamond, ASCAP) MORE THAN A FEELING John Boylan & Tom Scholz (Pure, BMI) MUSKRAT LOVE Captain & Toni Tennille	77
MORE THAN A FEELING John Boylan &	
MUSKRAT LOVE Captain & Toni Tennille	22
(Wishbone, ASCAP)	13
MUSIC IS MY LIFE Joe Wissert (Koppel- Man, Bandier, BMI)	91
NADIA'S THEME (THE YOUNG AND THE	
RESTLESS) Barry DeVorzon & Perry Botkin, Jr. (Screen-Gems-EMI, BMI)	31
Botkin, Jr. (Screen-Gems-EMI, BMI) NICE 'N' NAASTY Vincent Montana, Jr.	
(Lucky Three, Anatom, BMI)	92
Kyle Lehning (Dawnbreaker, BMI)	70
ONE LOVE IN MY LIFETIME Lawrence Brown (Jobete, ASCAP)	61
PLAY THAT FUNKY MUSIC Robert Parissi	•
(Bema/Blaze, ASCAP)	3
(Average, ASCAP)	83
ROCK'N ME Steve Miller (Sailor, ASCAP) ROCK AND ROLL MUSIC Brian Wilson	4
(Arc, BMI)	52
SAY YOU LOVE ME Fleetwood Mac &	39
Keith Olsen (Gentoo, BMI)(SHAKE, SHAKE, SHAKE YOUR	39
BOOTY Casey-Finch (Sherlyn, BMI)	15
SHE'S GONE Arif Mardin (Unichappell, BMI)	11
SHOP AROUND The Captain and Toni	
Tennille (Jobete, ASCAP)SHOWER THE PEOPLE Lenny Waronker &	75
Russ Titelman (Country Road, BMI)	88
SILLY LOVE SONGS Paul McCartney	
(MPL Communications Inc. by Arr with (ATV, BMI)	96
SO SAD THE SONG Milton Okun (Cherry Lane, ASCAP)	71
STAND TALL Richard Perry (Shillelegh,	/ 1
BMI)	63
STILL THE ONE Chuck Plotkin (Siren, BMI) STREET SINGIN' Barry Manilow & Ron	,
Dante (Kamakazi/Angel Dust, BMI)	98
SUMMER Jerry Goldstein (Far Out, ASCAP)	50
SUNRISE Jimmy lenner (C.A.MU.S.A.	
BMI)	41 80
SUPERSTAR Paul Davis (Web. IV, BMI)	00

TAKE A HAND Mark K. Smith (Portal/	
TAKE A HAND Mark K. Smith (Portal/ Pocket Full of Tunes, BMI)	72
TEDDY BEAR'S LAST RIDE Bill Denny (Cedarwood, BMI)	82
(MPL Communications, BMI)	14
THE BEST DISCO IN TOWN J. Morali & R. Rome (Can't Stop, BMI)	23
Alcock (RSO, ASCAP)	81
THE END IS NOT IN SIGHT (THE COWBOY TUNE) Barry Byrd Burton (Fourth Floor, ASCAP	67
THE FEZ Gary Katz (ABC-Dunhill/E.L.D.G.,	86
THE RUBBERBAND MAN Thom Bell	42
(Mighty Three, BMI) THE WRECK OF THE EDMUND FITZGERALD	42
Lenny Waronker & Gordon Lightfoot (Moose, CAPAC)	9
THIS MASQUERADE Tommy LiPuma (Skyhill, BMI)	40
THIS ONE'S FOR YOU Ron Dante & Barry Manilow (Kamakazi, BMI)	30
TONIGHT'S THE NIGHT (GONNA BE AL- RIGHT) Tom Dowd (Cock & Trumpet, ASCAP)	38
WHAM BAM Tom Sellers & Clive Davis (Colgems, ASCAP)	33
WHAM BAM Tom Sellers & Clive Davis (Colgems, ASCAP) WHENEVER I'M AWAY FROM YOU B. Reno & J. Davis (Midsong, ASCAP)	85
WHO'D SHE COO Ohio Players (Tight Corporation/Unichappell, BMI)	73
WITH YOUR LOVE Larry Cox and Jefferson Starship (Diamond Back, BMI)	27
YOU ARE MY STARSHIP S. Drinkwater & J. Schoenbaum (Electrocord, ASCAP)	44
YOU ARE THE WOMAN Jim Mason	32
(Stephen Stills, BMI) YOU DON'T HAVE TO BE A STAR (TO	32
BE IN MY SHOW) Don Davis (Groovesville, BMI)	46
YOU GOTTA MAKE YOUR OWN SUNSHINE Robert Appere & Neil Sedaka (Don	45
YOUNG HEARTS RUN FREE Dave Crawford	65
(Da Ann, ASCAP), YOU'LL NEVER FIND ANOTHER LOVE	76
LIKE MINE Gamble & Huff (Mighty Three, BMI)	37
YOU MAKE ME FEEL LIKE DANCING Richard Perry (Brainstorm, BMI)	59
YOU SHOULD BE DANCING Bee Gees (Casserole/Unichappell, BMI)	26

#### **PLAY METER**

# Jakebox 100 100

Now	ARTIST. Was	. Label, Number, (Distributing Label)	NKS. OI CHAR
1	2	CHICAGO	-
		Columbia 3 10390	12
2	1	DISCO DUCK (PART I) RICK DEES & HIS CAST OF IDIOTS/	
3	3	RSO 857 (Polydor) PLAY THAT FUNKY MUSIC WILD CHERRY/Epic/Sweet City	
		8 50225	
5	10 5	ROCK 'N ME STEVE MILLER BAND/Capitol P 4323  A FIFTH OF BEETHOVEN WALTER MURPHY & THE BIG  APPLE BAND/Private Stock 073	10 21
6	7	MAGIC MAN HEART/Mushroom M 7011	14
7	8	STILL THE ONE ORLEANS/Asylum 45336	14
8 9	4	LOWDOWN BOZ SCAGGS/Columbia 3 10367	17
10	13	THE WRECK OF THE EDMUND FITZGERALD GORDON LIGHTFOOT/Reprise RPS 1369 (WB) I ONLY WANT TO BE WITH YOU BAY CITY ROLLERS/	9
		Arista 0205	
11	12	SHE'S GONE DARYL HALL & JOHN OATES/Atlantic 3332	
12	6	DEVIL WOMAN CLIFF RICHARD/Rocket PIG 40574 (MCA)	
13	19 15	MUSKRAT LOVE CAPTAIN & TENNILLE/A&M 1870 THAT'LL BE THE DAY LINDA RONSTADT/Asylum 45340	5 10
15	9	(SHAKE, SHAKE, SHAKE) SHAKE YOUR BOOTY	10
		KC & THE SUNSHINE BAND/TK 1019	
16	14	DON'T GO BREAKING MY HEART ELTON JOHN & KIKI DEE/	
17	18	Rocket PIG 40585 (MCA)  BETH KISS/Casablanca NB 863	1 <i>7</i> 8
18	21	FERNANDO ABBA/Atlantic 0200	10
19	23	JUST TO BE CLOSE TO YOU COMMODORES/Motown M	
		1402F	
20	16	A LITTLE BIT MORE DR. HOOK/Capitol P 4280	18
21	17	I'D REALLY LOVE TO SEE YOU TONIGHT ENGLAND DAN & JOHN FORD COLEY/Big Tree BT 16069 (Atlantic)	
22	34	MORE THAN A FEELING BOSTON/Epic 8 50266	5
23	26	THE BEST DISCO IN TOWN RITCHIE FAMILY/Marlin 3306	
		(TK)	
24	27	(DON'T FEAR) THE REAPER BLUE OYSTER CULT/	
25	20	Columbia 3 10384  GETAWAY EARTH, WIND & FIRE/Columbia 3 10373	
26	22	YOU SHOULD BE DANCING BEE GEES/RSO 853 (Polydor)	16 17
27	24	WITH YOUR LOVE JEFFERSON STARSHIP/Grunt FB 10746	, ,,
		(RCA)	
28	32	LOVE SO RIGHT BEE GEES/RSO RS 846 (Polydor)	5
29	36	DO YOU FEEL LIKE WE DO PETER FRAMPTON/A&M 1867	
30	31	THIS ONE'S FOR YOU BARRY MANILOW/Arista 0206	6
31	39	NADIA'S THEME (THE YOUNG AND THE RESTLESS)  BARRY Devorzon & Perry Botkin, Jr./A&M 1856	9

-			
Now	Was	wi wi	KS. OI
32	37	YOU ARE THE WOMAN FIREFALL/Atlantic 3335	9
33	28	WHAM BAM SILVER/Arista 0189	17
34 35	29 35	LET 'EM IN WINGS/Capitol P 4293	17
35	35	DID YOU BOOGIE (WITH YOUR BABY) FLASH CADILLAC & THE CONTINENTAL KIDS/Private Stock 079	8
36	42	A DOSE OF ROCK 'N' ROLL RINGO STARR/Atlantic 3361	4
37	25	YOU'LL NEVER FIND ANOTHER LOVE LIKE MINE	
		LOU RAWLS/Phila. Intl. ZS8 3592 (CBS)	24
38	46	TONIGHT'S THE NIGHT (GONNA BE ALRIGHT)	
39	30	ROD STEWART/Warner Bros. WBS 8262 SAY YOU LOVE ME FLEETWOOD MAC/Reprise RPS 1356	4
0,		(WB)	16
40	33	THIS MASQUERADE GEORGE BENSON/Warner Bros. WBS	
41	20	SUNDIER FOLG CARAFAL (A :	20
41	38	SUNRISE ERIC CARMEN/Arista 0200	10
42	48	THE RUBBERBAND MAN SPINNERS/Atlantic 3355	6
44	54 49	I NEVER CRY ALICE COOPER/Warner Bros. WBS 8143	27
45	45	YOU ARE MY STARSHIP NORMAN CONNORS/Buddah 542 ANYTHING YOU WANT JOHN VALENTI/Ariola America P	6
		7625 (Capitol)	6
46	55	YOU DON'T HAVE TO BE A STAR (TO BE IN MY SHOW)	
		MARILYN McCOO & BILLY DAVIS, JR./ABC 12208	7
47 48	40 50	GET CLOSER SEALS & CROFTS/Warner Bros. WBS 8190	25
40	30	GIVE IT UP (TURN IT LOOSE) TYRONE DAVIS/Columbia 3 10388	6
49	41	AFTERNOON DELIGHT STARLAND VOCAL BAND/Windsong	•
		CB 10588 (RCA)	25
50 51	43 44	SUMMER WAR/United Artists XW834 Y	16
31	44	GET THE FUNK OUT MA FACE BROTHERS JOHNSON/ A&M 1851	9
52	47	ROCK AND ROLL MUSIC BEACH BOYS/Brother-Reprise	•
		RPS 1354 (WB)	21
53	51	KISS AND SAY GOODBYE THE MANHATTANS/Columbia 3 10310	26
54	53	HEAVEN MUST BE MISSING AN ANGEL TAVARES/	20
		Capitol P 4270	20
55	52	IT'S O.K. BEACH BOYS/Brother-Reprise RPS 1368 (WB)	9
56	56	LIKE A SAD SONG JOHN DENVER/RCA PB 10774	7
57	57	I GOT TO KNOW STARBUCK/Private Stock 104	8
58	58	DON'T STOP BELIEVIN' OLIVIA NEWTON-JOHN/MCA 40600	12
59	86	YOU MAKE ME FEEL LIKE DANCING LEO SAYER/	•
60	60	Warner Bros. WBS 8283 GOT TO GET YOU INTO MY LIFE BEATLES/Capitol P 4274	2 20
61	61	ONE LOVE IN MY LIFETIME DIANA ROSS/Motown M 1398F	
62	62	BABY, I LOVE YOUR WAY PETER FRAMPTON/A&M 1832	19
63		STAND TALL BURTON CUMMINGS/Portrait 6 77001	4
64	59	LOVE IS ALIVE GARY WRIGHT/Warner Bros. WBS 8143	27
65	67	YOU GOTTA MAKE YOUR OWN SUNSHINE NEIL SEDAKA/	
		Rocket PIG 40614 (MCA)	8

Now	Was	•	KS. ON CHART
66	75	I CAN'T LIVE IN A DREAM OSMONDS/Polydor PD 14348	5
67	70	THE END IS NOT IN SIGHT (THE COWBOY TUNE)	_
68	69	AMAZING RHYTHM ACES/ABC 12202 LOVE BALLAD LTD/A&M 1847	5 4
69	68	LOVE OF MY LIFE GINO VANNELLI/A&M 1861	7
70	79	NIGHTS ARE FOREVER WITHOUT YOU ENGLAND DAN &	•
	• •	JOHN FORD COLEY/Big Tree BT 16079 (Atlantic)	3
71	76	SO SAD THE SONG GLADYS KNIGHT & THE PIPS/Buddah	
70		BDA 544	3
72 73	63 65	TAKE A HAND RICK SPRINGFIELD/Chelsea CH 3051 WHO'D SHE COO? OHIO PLAYERS/Mercury 73814	7 14
74	64	I'M EASY KEITH CARRADINE/ABC 12117	20
75	66	SHOP AROUND CAPTAIN & TENNILLE/A&M 1817	26
76	71	YOUNG HEARTS RUN FREE CANDI STATON/Warner Bros.	
	2.2	8181	26
77	72	MORE, MORE, MORE ANDREA TRUE CONNECTION/ Buddah BDA 515	22
78	84	IT'S A LONG WAY THERE LITTLE RIVER BAND/Harvest P	33
		4318 (Capitol)	5
79	73	DON'T THINK FEEL NEIL DIAMOND/Columbia 3 10405	6
80	74	SUPERSTAR PAUL DAVIS/Bang 726	12
81 82	78 77	THE BOYS ARE BACK IN TOWN THIN LIZZY/Mercury 73786 TEDDY BEAR'S LAST RIDE DIANA WILLIAMS/Capitol 4317	24
83	81	QUEEN OF MY SOUL AWB/Atlantic 3354	6 7
84	82	MESSAGE IN OUR MUSIC O'JAYS/Phila. Intl. ZS8 3601 (CBS	
85	95	WHENEVER I'M AWAY FROM YOU JOHN TRAVOLTA/	
•		Midland Intl. MB 10780 (RCA)	2
86 87	90 91	THE FEZ STEELY DAN/ABC 12222 FLOWERS EMOTIONS/Columbia 3 10347	3
88	83	SHOWER THE PEOPLE JAMES TAYLOR/Warner Bros. WBS	5
		8222	11
	RTMA	KER OF THE WEEK	
89	_	DAZZ	
		BANG	_
		Bang 727	1
90	94	IT'S ONLY LOVE ZZ TOP/London 5N 241	3
91	85	I CAN'T HEAR YOU NO MORE/MUSIC IS MY LIFE	
		HELEN REDDY/Capitol P 4312	12
92	96	NICE 'N NAASTY SALSOUL ORCHESTRA/Salsoul SZ 2011	2
93	88	HARVEST FOR THE WORLD THE ISLEY BROTHERS/T-Neck ZS8 2261 (CBS)	10
94		MR. MELODY NATALIE COLE/Capitol P 4308	1
95		JEANS ON DAVID DUNDAS/Chrysalis 2094	1
96	89	SILLY LOVE SONGS WINGS/Capitol P 4256	29
97		HOT LINE SYLVERS/Capitol P 4336	1
98 99	92	STREET SINGIN' LADY FLASH/RSO 852 (Polydor) LET'S BE YOUNG TONIGHT JERMAINE JACKSON/Motown	15
,,		3 BE TOURS TOTALOTTI JERMAINE JACKSON/ MOTOWIT	_

100 87 BRAND NEW LOVE AFFAIR JIGSAW/Chelsea 3043

Charts courtesy of



## music programming

#### ESCAPE TO THE COUNTRY

#### by Michael B. Klein

For most of us, music is an escape, whether it be from the rigors of daily life or to "escape" To sit and into another world. dream about what we wish we were, instead of what we are. And this philosophy seems to apply itself especially to country music. Country music capitalizes on dreams and hopes-especially of the working man. In a sense, country music takes mankind one step backward in a desperate attempt to hold on to things that were once very much simpler.

Country music is now America's great hope. It is the music that many young people, who grew up listening to "Acid Rock," are turning to in their "old age." For country music offers something more than romantic cliches. It speaks of people. All the songs tell a tale—of highways, trucks, lost love, drinking—a story of some sort. Country music appeals to simplicity at a time when things are too difficult for many of us to comprehend.

Try to remember one thing about the people that patronize your jukeboxes—they are putting money in them to escape. Once you realize the psychology of why they do business with you, it will probably be easier for you to stock your jukeboxes with material that will help them escape. Here are some good examples.

#### HONKY TONK FOOL — Ben Reece/ Polydor PD 14356

Here's a taste of hard country at its best. And talk about escape . . . this is something that we all can identify with. It's the story (not a narrative though) of so many of us. The lyrics go something like this: "Monday through Friday, a family man . . . lovin' his family as much as he can, friends with the neighbors

and teaching his kids the golden rule, but on Saturday night . . . watch out! He turns into the Honky Tonk Fool." This single is a must if you have a jukebox where a few guys stop by after work for a couple of beers, or even in a location where they hang out on Friday night. Superb country sound. Ben Reece is a fine country singer and one to be watched. They will be talking about him like they talk about Merle Haggard, Willie Nelson etc.

#### I'VE LOVED YOU ALL OF THE WAY—Donna Fargo/Warner Bros. WBS 8227

Donna Fargo made it big a number of years ago with "The Happiest Girl." Right now she's in a very sentimental mood. She sings to us about how much she loves her man. This is a subject that has been used over and over in country music. In fact, it's almost become a cliche. The difference between a cliche and this single is the treatment and the believability of this tune. I don't know very many men who wouldn't crumble if this song were sung to them. It is that touching. It tells a story from a woman's point of view. This is the type of record that will make it on the radio for all the housewives that listen all day. And once it has made it there, look for it to put in your jukeboxes. For once the men hear it, it will be an instant success with them, too. It is a tear jerker that will jerk the tears from even the toughest CAT driver. Yes.

#### CAN YOU HEAR THOSE PIO-NEERS—Rex Allen, Jr./ Warner Bros. WBS 8204

I am proud to say that I have worked with Rex Allen, Sr., and he is one of the nicest, as well as one of the most talented men I have ever met. And his son can certainly live up to that reputation. His latest single is the type of song that will be very well accepted by older country music fans. As a matter of fact, the title is deceiving; it should be, as the lyric says, "Put western back in the country sound." There is continual reference to Rex Allen, Sr., Roy Rogers and Dale Evans, the Sons of the Pioneers and more. Rex's soft mellow voice is very well suited for this type of tune. If this single gets airplay (as I hope it will) it could very well be the hit of the year with older fans who "remember when." You should watch this one carefully, it could make you some money.

#### TRUCK DRIVER'S HEAVEN—Red Simpson/Warner Bros. WBS 8259

It looks here as though one Red is capitalizing on another Red's hit, "Teddy Bear," that over-sentimental tune about a crippled child and his CB radio. Red Simpson has decided to hit (no pun intended) on death himself, and on the concept of a truck driver's heaven. Here he proceeds to name off all of the famous trucks and drivers who have gone to that great wrecking yard in the sky. As much as I hate to admit it, this will probably be a gigantic hit. If I were you, I'd watch it, especially if I had some jukeboxes where truckers hang out. Amen.

So, we have a sampling of the many escape songs for your patrons. And the interesting thing is their diversity. From you basic love song, to a secret death wish, to an escape to the "good old days" of country music. All in all, that should satisfy many people's needs for escape. Personally, I'm going to go in the other room and listen to Donna Fargo tell me again how much she loves me.

# Freedom of Choice

That's what reading magazines is all about. You choose what you want to read, when you want to read it. You have the freedom to properly assess what you like in these pages at your leisure.

Reading *Play Meter* also gives you the freedom to compare product information from the coin-operated amusements manufacturers and service companies. If you would like to learn more about our advertisers and their products or services, feel free to find them in this alphabetical listing, then circle the corresponding number on our Reader Service Card between pages 8 and 11.

ESPONSE NO.	PAGE NO.	R	ESPONSE NO.	PAGE NO.
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## <u>distributing</u>

#### **Shaffer Hosts Ohio Ops**

In a two week period, Shaffer Distributing Company, Columbus, Ohio, entertained over 825 people at four different events. A dinner and grand showing in Columbus broke all records for attendance by operators in the 47 year history of Shaffer.

A Bicentennial Party held on September 23 at the Riviera Country Club in Columbus sparked the operator hostings. More than 150 attended a party for amusement and vending operators which included golf, with a tour of the German Village for the ladies and nongolfers, and was climaxed with cocktails and a banquet where nearly 70 prizes were awarded to operators. Pioneer Music Co., Cincinnati, Ohio, won a \$1,000 cash prize. Cash prizes of \$500 went to Lorain Music Co., Amherst, Ohio and Derrick Music Co., Charleston, W. Va. And cash prises of \$100 went to Lorain Music Co., Amherst, Ohio; Univend, Inc., Dayton, Ohio: Associated Vending, Cincinnati, Ohio; J&W Coin Co., Newcomerstown, Ohio; and Vogler Vending Co., Piqua, Ohio.

A record-breaking number of operators converged on the Grand-view Inn in Columbus for a sit-down dinner and grand showing of the new Rowe R-81 jukebox. All the newest games were also on display at this grand showing.

Jim Newlander, vice president of marketing for Rowe was on hand to introduce their latest models. Major game manufacturers were represented by Lee Peppard, Tournament Soccer; Chuck Arnold, Ramtek Corp.; Larry Berke, Midway Mfg. Co.; and Bob Sherwood of Chicago Coin.

Among Shaffer personnel at the grand showing were Ed Shaffer, president; Steve Shaffer, vice president of sales; Chuck Farmer, vice president of marketing; Bernie Flynn, executive vice president; and Dick Gilger, Columbus branch manager.

Associated Vending, Cincinnati, Ohio, won a \$1,000 cash prize and Hopkins Music Co., Galion, Ohio, won \$900 at this event.

Dinners and grand showings of the new Rowe R-81 and the new games were also held in Cleveland on October 5 and in Charleston, W. Va. on October 7. Alex Cizmadia won a \$600 cash prize in Cleveland and Danny Broom of Broom & Anderson Amusement Co., Madison, W. Va., won \$600 at Shaffer's special showing for West Virginia operators.

#### Techs Attend Video School

Atari distributor technicians oriented themselves to micorprocessing units in video displays when Atari hosted a two-day seminar, August 23 and 24 in San Jose at the Holiday Inn.

One in a series of seminars sponsored by Atari throughout the United States, the microprocessing troubleshooting courses and workshops were led by Don Smith, manager of customer services. Instructors for the program were Dan VanElderen and Rick Patak representing engineering and Bernie Barranger from customer service.

A relatively new addition in video games, the microprocessor increases game sophistication and keeps operating costs down.

Monday's sesions included: Induction and general summary; Basics of Microprocessor Theory, including ROMS, PROMS, RAMS, and Tristate Devices; "Black Box" approach to MPU; and General MPU system block diagram explanation.

Tuesday's sessions included a general workshop that concerned itself with troubleshooting circuit board techniques using Atari test units, scopes, and logic probes. The 27 technicians were awarded certificates of achievement by Atari at the conclusion of the seminar.

VanElderen noted that response to Atari's seminars series has been overwhelming. "Our post-seminar feedback confirms that the service technicians appreciate the opportunity to expand their knowledge and become more self sufficient in the changing world of coin-op games," said VanEldren. "In the long run, the seminar can save them time and money," he added.



Clarence Neargarder, Celina Music, Celina O. and Ray Lonzway, Acme Music Systems, Niles, O., admire the new R-81 at Shaffer's Cleveland showing.

# Hell with Belle

As an aftermath of Hurricane Belle's raining on its August 9 picnic, Rowe-Dedham scheduled two make-up affairs. A September 20 private golf outing took place under blue skies. Approximately 75 New England operators attended.

On September 26, a combination phonograph showing and delayed "To Helle with Belle" party was held. Attendance was close to 440 people. Marshall Caras called the party, "the best and most fun of any Rowe-Dedham function in many years." There was much comaraderie and "the highest volume of sales of a new phonograph that we have experienced in many, many years." Caras said.

# M2000 Seeks Distributors

Wilhelm Harting of Espelkamp, West Germany, manufacturers of the Music System M2000, have recently announced the signing of a contract with Colin F. Mitchell to act as their world-wide marketing consultant.

Mitchell is well known to the industry in most countries of Europe, having specialized in coinoperated music fields for the last twenty years. His own company, Mayfair South Limited of England is the sole importer of Harting equipment for Great Britain and the Republic of Ireland, where this equipment has enjoyed considerable success in taking a large part of the market there. Since his appointment as international marketing consultant to Harting he has already been active in Europe, appointing new distributors. In company with Jurgen Galle of Harting, Mitchell will be visiting the United States from Oct. 23 when he hopes to meet with and talk to as many distributors and operators as possible

Mitchell and Galle will be commencing their American tour at Miami. They will be attending the MOA Convention in Chicago during November. There they hope to make the first announcements of the appointment of American distributors for the Music System M2000.

The M2000 is the newest concept in music presentation. It combines the latest achievements in coin-operated music, electronics and precision. Basically it consists of three major components constructed in a modular feature. They are the mechanical unit, the unique selector unit and matching loud speaker unit. The M2000 is available as a super stereo system or in the magnificent sound of four-channel quadrophonic, with the very latest technical features.

The first M2000's are already in location in the United States where they have been well received by location owners, their patrons and the operating companies concerned.

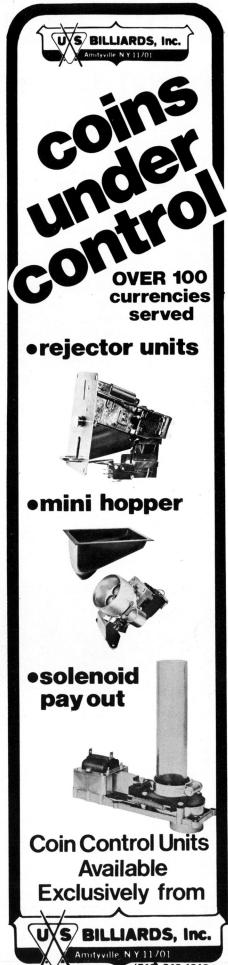
#### Gremlin, Belam Join

Gremlin Industries, America's largest producer of wall games have joined forces with R. H. Belam Co., Inc., the country's largest exporter of coin machines, to promote Gremlin products outside of the United States and Canada.

Gremlin's wall games include Play Ball and Trapshoot, both of which have now been in production for three years and their newest game Fooswall, a soccer game expected to be a huge success throughout the world where that game is so popular.

Gremlin and Belam will co-operate in promoting these games on a worldwide basis. Belam Vice President Robert Haim has recently returned from the new Gremlin facilities in San Diego where he met with Gremlin President Frank Fogelman and the company's engineering staff. The year's promotions and travel plans were mapped out during the meetings. Belam will display Fooswall, Trapshoot and Play Ball at a number of international trade shows including the prestigious London A.T.E. show in January.

"We expect to ship Gremlin products throughout the world in large quantities," said Victor Haim, Belam president. Robert Haim added, "We've exported wall games in the past and we were very successful with them. We expect to respark that interest with Gremlin's great games." Malcolm Baines of Gremlin said that his company was "very happy to have the best in the business handling our products."



## <u>manufacturing</u>

#### **Atari Celebrates Move**

Atari, Inc. Has expanded to a new world headquarters in Moffett Park, Sunnyvale, Cal. The move from Los Gatos to Sunnyvale was prompted by accelerated expansion of the company that has grown to become

one of the world's leading manufacturers of coin-op amusement games.

The new facility, a corporate campus of six buildings, is over 275,000 square feet of combined administrative, engineering, marketing, and manufacturing departments. International and domestic sales, marketing and research are also housed in the modern complex.

Atari's other Northern California

location in Santa Clara handles the company's manufacturing and customer service within its 70,000 square foot facility.

Atari celebrated the move by an open house, Friday evening, October 15. Board Chairman Nolan Bushnell, President Joe Keenan, Marketing Vice President Gene Lipkin and Sales Manager Frank Ballouz were among the Atari officials on hand to guide Atari distributors and visitors through the new facility.

Approximately four hundred attended the celbration of the new quarters' opening. Atari's new address is 1265 Borregas Avenue, Sunnyvale, Cal.



Behind every successful man, there stands a woman Left to right, the women behind Bushnell, Ballouz and Lipkin of Atari.

#### **Rock-Ola Distribs Meet In Phoenix**

Rock-Ola Mfg. Co. unveiled its new phonographs for distributors at its special distributor showing held Oct. 21-23 this year at the Arizona Biltmore Hotel in Phoenix.

Executive Vice President Ed Doris welcomed the distributors gathered in Phoenix from all over the country to the show. Doris noted that this was his eighteenth introduction but it remained a great thrill to him to

present the new Rock-Ola phonographs.

Following Doris's remarks, President Donald Rockola discussed the technical advances and new reliability built into this year's phonos. Rockola noted in his remarks that last year Rockola distributors sold more phonos than did any other group of distributors in the world.

(continued on page 45)



Enjoying the party are Harry Kurick, Marilyn Newman and Ted Olson and Mr. & Mrs. Joe Keenan.

# Parks Show Set For N.O.

For the first time in its 57-year history, the International Association of Amusement Parks and Attractions (IAAPA) trade show will be held in an exhibition center, the Rivergate in New Orleans. The 58th Annual Outdoor Amusement and Souvenir/Novelty Exposition is scheduled for November 19-21. The exhibition hall will be open from ten till six on Friday and Saturday and ten till four on Sunday, the closing day.

The Rivergate, located right on the Mississippi River at the foot of historic Canal Street in New Orleans is an idea facility for such an exposition. Thre are no pillars to obstruct setting-up or view.

The total exhibit area is on one floor, and the high ceiling at the Rivergate will allow many exhibitors to actually operate their equipment. For the first time, some exhibitors will be able to show their entire line rather than just a portion. Most exhibitors will be using more booths than ever before.

Originally, only a protion of the Rivergate was to be used, a total of 437 booths, but in August the show was expanded to an estimated 616 booths. It will now occupy the entire exhibition center.

Most of the companies who exhibited in 1975 have contracted for space in this show and, according to IAAPA Exhibits and Trade Show Chairman Ed Carroll, Jr., more than half of the 58 new IAAPA members processed since the first of the year in the manufacturing and supplier catagories have expressed interest in exhibiting.

The show will include exhibits demonstrating lighting and sound systems; admission systems and traffic control; fencing, awnings and tents; food and drink equipment and supplies; concession supplies; swimming pool and beach equipment; amusement rides and devices; vending machines; stage and stadium equipment; miniature golf equipment; and game and arcade euipment.



#### 1976 INTERNATIONAL EXPOSITION

CONRAD HILTON, CHICAGO NOVEMBER 12-13-14

#### Rock-Ola

(continued from page 44)

But the future must be looked to.

Looking to that future, Doris explained Rockola's expansion program. Dr. David Rockola also looked to Rockola's future in his remarks. "We have developed a passion for market data and infor-

mation," he told the assembled distributors, and according to that data, "the coin business has never been better." It enjoys a "new era of prosperity amid economic turmoil and unemployment." Still increased costs of material and labor plague the manufacturer. Rockola saw his company's labor costs increasing by 28.8 per cent by March of 1978. The answer could only be "increasing productivity to strengthen our competitive position in the market place," he added.

The highlight of the meeting was of course the introduction of the new equipment, the phonos that Music Division Sales Manager Les Rieck called "the latest in a long line of leaders." The new 160-selection Model 470 and 100-selection Model 469, part of the largest selection of phonographs in the industry, are unique, colorful and exciting.

Also introduced at the meeting was the unusual Disco Lite dance floor. The product is an effort to compete with the new disco craze. The lights in the floor pulsate with music from the jukebox, different colors responding to different tones. The price will be very competitive according to Rieck.

# Music & Games Technicians Read Play Meter. What About You?

COIN INDUSTIRY

#### PLAY METER

The Only Magazine

You'll Ever Need



# Choosing an Arcade Site

#### by J.W. Sedlak

Okay! You're an operator and you've been in this business a long time. You consider yourself to be very progressive. You always give your locations the latest in equipment and, even now, you're trying to arrange a better commission split.

You have read in *Play Meter* and the other trade magazines that the top operators are closing their business with their marginal locations and are moving to set up arcades and game rooms. That's where the big money is! So, now, you have decided the time has come for you to set up an arcade of your own and start getting some of that 100 percent take. The question is where?

You have probably noticed several arcades opening and rapidly closing during the last couple of years. There are many reasons why an arcade operation will fail. The purpose of this article is to examine the single most important reason for arcade failure—poor location.

To understand what makes a good location for an arcade, it is important that you understand the nature of this business. The easiest way to illustrate the way the arcade business operates is to draw an analogy with another business which you are familar, your local pharmacy. When you go to the pharmacy to buy medical supplies, vou will find many non-medical items stacked around and near the cash register. These items will include pens, candy, small childrens' toys, what the trade calls "impulse" items. Although the customer did not originally come into the store to pick-up these items, he may purchase them on an impulse when he is paying for the items he came in to buy. Arcades are an impulse business! People do not usually travel very far for the purpose of patronizing an arcade.

When setting up an arcade, you can estimate that 90 percent of your business will come from within a three mile radius of the store.

Another important fact to remember is this arcades are for kids!

You will quickly find that the majority of your customeers will range in age from 10 to 17. This is a different crowd than you are used to dealing with in your current locations. Although you can generate a reasonable amount of adult trade by installing sophisticated TV games, your main business will always be from the teenagers. But make no mistake about it, teenagers have the money to make you rich!

If you have followed the discussion so far, then the first two rules of arcade location selection will come as no surprise:

Rule I - Always locate your arcade near where people are.
Rule II - Make sure there are a large number of teenagers near your proposed location.

Before I get into the specific types of locations you should look for, let me spend just a few minutes to alert you to beware of a word I have been using, "near." When I say to locate near a place, I am talking about locating within a few hundred feet. A location several blocks away or "just down the road" might be just a as disastrous as locating miles away. I am aware of an operator who opened an arcade in a newly rebuilt area of a large city. arcade was directly across the street from a large Civic Center which featured a lot of concerts and teenage entertainment. Instead of making his fortune, this operator rapidly went broke. What he had failed to notice was that the parking area for the Civic Center was situated in such a way as to take most of the people out a side entrance away from his business. He certainly was "near" a great leisure draw, but that didn't help.

If you think about the two Rules of Arcade Location, one obvious place is near a school. Before opening such a site, however, make sure you personally check out the attitude of the community. One operator in New York State ran into considerable trouble when he opened an arcade near a school. Almost immediately, irate parents

claimed he was "stealing" their children's lunch money. These parents enlisted a sympathetic local politician and tried to get a law passed which would have prohibited arcades within a half-mile of a school. This was to have been a state-wide law. I don't have to tell you operators in small towns that there may not be a building in town more than a half-mile from the school.

Fortunately, the above operator closed his arcade and the state coin machine associations were able to lobby successfully against the bill. Although this case had a happy ending, it points out that you must be aware of community attitudes before opening your arcade.

Speaking of small towns, many Future Arcade Owners (FAO) I talk to say they would like to open an arcade, but they live in a small town. You can make money with a small town arcade. We opened an arcade in a small New York town which had only 14 retail stores in one small strip shopping center. We are now in our fourth year of operation and that arcade is still doing well. In a small town, the kids usually have very few places to go. Your arcade could be the place for them.

Okay! Enough of the generalities, what you really want to know is where should you locate that arcade. To be successful, your arcade should be located near one of the following types of businesses:

- 1. Movie theaters
- 2. A family restaurant
- 3. A fast-food restaurant
- 4. Bowling alleys
- 5. Roller skating rinks
- 6. Ice rinks
- 7. Minature golf courses
- 8. In an enclosed mall
- 9. In a resort town
- 10. Near a large housing or apartment development
- 11. Centrally located in a business area.

Although sites such as described above will generally have higher rents, they are worth the investment. It does you no good to get a

store with super-cheap rent if there are no people around to drop quarters in your machines. And remember you will not draw the people to your store—it's just not the nature of the business.

One of the superior locations discussed above is the large enclosed shopping mall, these areas generally have a large pedestrian traffic volume and parents are often looking for a place to "dump" the kids while they shop. If this is your arcade, sit back and relax--you're on your way to riches. [Ed. Note: Unless vou've given it all away in your lease agreement. See Mr. Sedlak's article in the September issue of Play Meter.] A word of caution, however; any arcade can become a "hang-out". The kids will naturally congregate both inside and outside your store. Make sure you understand your landlord's position on loitering in the mall. If your landlord starts worrying about the loitering problem from the first day you talk to him, it might be a good idea to pass up this location in favor of a more friendly one. You don't need continuous harrassment by the landlord. If you decide to go ahead, you better have a good plan for controling your customers both inside and outside your store.

Since I've mentioned the subject of landlords, this is a good place to point out the third rule of arcade site selection:

Rule III - Do not put too much weight on what your prospective landlord says about the location.

The landlord's job is to rent stores. As long as he can collect a monthly rent, he usually doesn't care how well the business does. We've had many a landlord contact us with what he billed as an ideal location for an arcade. It was *near* everything. After careful investigation, we decided the site just didn't have it and we refused to rent the store. Later we witnessed another operator open the arcade . . . and quickly go broke. The landlord got several months rent. The operator got headache #13.

Evaluating a potential site for an arcade is a difficult and time consuming job. If you've followed the discussion so far, you now have the basic information to begin the evaluating job. There are, however, many factors which cannot be easily generalized. They are unique to a

particular location and only you can see them and then only if you spend the time to look. I'm talking about things such as: maybe you're in a great area but you're on the wrong side of the street; you're counting on night time business but the town has a 9:00 curfew for everyone under 16; the particular shopping center you're looking at has restricted entrance/exit arrangement that make all those cars passing by drive to the next shopping center rather than risking an accident; all the attractions in the area close on Sunday and you need a good Sunday business to make your profit; there's already another arcade close to the spot you're thinking about; etc. etc. etc.

Before making your final selection you should visit the site many times, being sure to visit on different days and at different times of the day. This should give you a good idea of the people around who will patronize your store. Do not make the mistake of saying: "Well, there are not too many people now, but after I open the people will come. Again, this is an impulse business. Your customers will come from those people you see near your store. If

you don't see many people, you will not have many customers—it's really that simple.

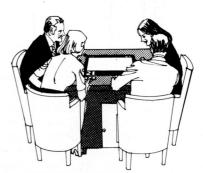
Since site selection is one of the most critical decisions you will make in opening your arcade, do not be afraid to ask for help. You can usually get assistance from your local distributor or from local operators with arcade experience. If you want outside help, you can engage one of the firms that provide site evaluation services. Their expert advice is usually well worth their fee.

Whatever you do, do not rush into signing a lease before you have carefully evaluated the site. This article should give you a good foundation for your selection decision and your own business sense should provide the rest.

There are a large number of great sites that no one has yet taken. So get out there and open up some well-lit, well-controlled, professionally run arcades. The more the public comes in contact with high class arcades, the greater will be the public acceptance of our business. Now is the time to find your arcade location, but do it right.

O





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#### on the move

#### **Marcus To Head Chicago Dynamics**

Sam Gensburg, chairman of the board of Chicago Dynamic Industries, recently announced the apointment of Jerry Marcus as



Jerry Marcus

president of the Chicago based firm, the parent company of Chicago Coin. At the same time Gensburg announced that Marcus had also been appointed to Chicago Dynamic's board of directors.

Marcus joined Chicago Dynamics in May of this year and had been functioning as vice president and general manager until the current appointment was made. He is a veteran of 20 years in the coin industry, having previously served as executive vice president at Rowe International and vice president of finance and administration at Seeburg.

A resident of Olympia Fields, Ill., Marcus is married and the father of two teenaged children. He received

#### **Critic's Corner**

(continued from page 36)

The 'Gottlieb bottom' has been changed on one side, so that now one is reminded of Outer Space, if it weren't for the fact that there three flippers in play here.

All in all the game offers some nice smooth play; skillful nudging

his B.S. from N.Y.U. and his M.B.A. from C.C.N.Y.



Enrique Avila

#### **Monarch Opens Mexican Office**

Thom Phillips, president, Monarch Product Sales Corp., Macon, Georgia, has announced the opening of a sales office in Mexico City.

Mexico. Monarch's representative in Mexico is to be Senor Enrique Avila, a lifelong resident.

Monarch makes coin chutes that will accept the huge five peso Mexican coin, as well as chutes that can be adjusted to reject the twenty centavo coin but to accept the one peso coin despite the similarity in size between the two coins.

The Mexican office is located at Homero 425-201, Mexico 5, D.F., telephone 531-78-45.

#### Elliot Rejoins Atari

Atari, Inc., has appointed Sue Elliot as the first administrator of its new international division. The international dvision has been created to service consumer and coin operators outside the United States.

Elliott comes to Atari with a background in international marketing. Prior to her appointment, Elliot was an administrator for Multinational Corporation in Mill Valley, Cal., handling Atari's international servicing. Elliott had previously worked for Atari as an assistant to the vice president for finance.

Working closely with Gene Lipkin, vice president of marketing, Elliott will supervise all ordering and act as a liaison between international customers and Atari.

and some good aiming can mean points. My fourteen year-old said he thought the game was reasonably difficult but a good machine to play. I concur with the view, and think that it's a good follow-up effort to the "Fantastic explosion."

In terms of art, we find color and some form but nothing as dramatic as Fantasic or some of the other Bally efforts. It's okay but not outstanding. And I'll wait for Advertising Poster to catch up to the real world in terms of pinball motif style.

Rating: ###

Williams' GRAND PRIX

I like this four-player that has just hit a haunt of mine in New York City. I know that it's still in test and probably won't be out before winter, but it should prove to be a game well worth waiting for. Since this will be remembered as the year of the spinner, it may be fitting that this game goes one step farther in its utilization of this feature. Two

spinners on either side of the game make this a two-handed game where skill from the right and left is needed. Bonus values increase starting at the top kick-out hole that's similar to many other past Williams' efforts such as Triple Strike to mention one. Also continued is the switching bonus from side to side off the top kicker rubbers.

The truly remarkable thing about the game is that bonus values increase for two kick-out holes on the middle-similar to the old Smart Set arrangement—and it also allows for two sets of values to shoot for. The double bonus gets lit from hitting the drop targets at either top or middle of the game; and if it's done often enough specials and extra ball lanes light up brighter than a checkered flag at the end of a long

As usual, this Williams' machine plays fast, with a great deal of (continued on page 60)

# TECHNICAL TOPICS

#### by Robin Minnear

Games incorporating solid-state and digital devices will soon outnumber the electro-mechanical games, if they don't already. We have seen solid-state and digital technology emerge with full force in our video games, arcade games, jukeboxes, money changers and pins.

While it is true that the level of technology is getting higher and that amusement devices are becoming more complicated, this doesn't mean that operators are going to be unable to service their own equipment. But they are going to have to tool up with certain basic equipment and seek some education in the area of solid-state electronics and digital electronics.

It should be apparent by now that an understanding of electronics is soon going to be a prerequisite for anyone wishing to service his own equipment. This education is most readily available at your local community or junior college or trade school at very little expense.

Courses that will be of the most help are Basic D.C. Theory and Basic A.C. Theory. These courses will help you understand the relationships between voltage, current and resistance. You will also have gained the knowledge necessary to make your own decisions on how to continue your education in the area of digital electronics.

Most technicians working in digital electronics at this time though have had no formal electronics education. Their knowledge of digital electronics was largely obtained on their own by picking up a book on digital and by getting hands-on experience.

There are many good publications available on basic digital at your local electronics store. In addition you can obtain specific information on digital logic as seen in video games by contacting me at *Play Meter* or at Kush n' Stuff. Your questions could provide material for future installments of Technical

Topics.

When you are ready to purchase test equipment, there are two areas to be considered. They are field service equipment and shop equipment.

The most useful piece of field test equipment is a multi-meter. It should read A.C. volts, D.C. volts, current and resistance. You should not cut corners when purchasing a meter. Cheaper meters can cause ''loading'' of the circuit you're checking. This will cause a less accurate reading. Also, you should consider the fact that field equipment exists in a more abusive situation than shop equipment.

The second area to be considered is your shop equipment. The most important piece of equipment to a shop man is an oscilloscope. Do not cut corners when shopping for a scope either.

Most technicians use a scope with dual-trace capability. allows the technician to compare two signals on his scope at once. another thing to consider is the maximum frequency the scope is capable of looking at. An adequate maximum frequency the scope is capable of looking at. An adequate maximum frequency is 15 MHZ (15 million cycles per second) but a better maximum is 50 MHZ. You can pay from about \$400 to \$4,000 for a scope, so careful shopping and comparison of specifications is necessary.

Another valuable piece of equipment is an in/out circuit transistor checker. It can save you a lot of troubleshooting time. It should be easy and quick to operate. Prices generally run from \$100 to \$250. When dealing with digital logic, there are two pieces of equipment that have proven to be invaluable. A logic probe will read what the state of the signal is on the logic board. It acts as your "eyes" so you can determine if the logic information is correct. A pulser probe injects a signal onto the logic board

for the purpose of testing individual devices. The best known source logic and pulser probes is Kurz-Kasch. Prices vary depending on which specific functions you are interested in.

Proper soldering and desoldering equipment is important as well. Choice of such equipment should usually be left up to the individual who is doing the work. The equipment should allow the work to be done quickly and neatly.

The equipment I've talked about here is the equipment that you'll find in almost any shop. This is meant to be a general guide to help you understand what is involved in putting together a practical functional shop. Be sure to play it safe by shopping around before you buy.

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# Like Old Man River Midway Sales Go Rollin' Along

#### by Timothy Jarrell

Larry Berke hung up the telephone in his carpeted offfice. "I just sold five more Sea Wolf games," he told a visitor. "That's 31 games between 9 a.m. and 9:30. It's like Old Man River, the sales keep rolling along."

Berke, sales director for Midway Manufacturing Co., Franklin Park, Ill., one of the major producers of arcade games, says that sales for the Sea Wolf game, now above 7,000, may top the firm's sales record of 8,600 set earlier this year by the production of Gun Fight.

Sea Wolf and Gun Fight, the latest in solid state video games, are built with a microprocessor computer board allowing greater complexity in the game play and greater satisfaction to players.

By any measurement the games are a success. Berke says that distributors are telling him that the games are moneymakers. And sales for the Bally subsidiary have doubled from \$12 million in 1975 to an estimated \$22 million this year mostly because of the sales of Gun Fight and Sea Wolf.

Hank Ross, who co-founded Midway over a decade ago with Marcine Wolverton, says the new electronic video games on the market are part of a renaissance in the coinoperated amusement games industrv.

"Unless people are willing to turn to solid state devices, they'll perish," Ross, now secretary-treasurer for the firm, said.

Midway has invested a great deal of money into sophisticated equipment to design, manufacture and repair the new generation of solid state video games. In August Midway started production on a solid state pinball machine for the home

market. Ross says the game may be part of an industry-wide trend toward producing solid state machines.

Ross praises Atari of Los Gatos, Ca., Midway's major competitor, for introducing the first video electronic video game, Pong, in 1972.

"Atari was a breath of fresh air and they paved the way in video games," Ross said. "They were a new company, and, as in any industry, they had to be innovative."

Midway entered the video market early 1973 when it purchased a design from Atari and produced Winner 1. The game established a new sales record with a production run of 7,000. The early games, called phase I of the revolution in video games, were successful, but lacked the sophistication to perform anything more than a ball bouncing back and forth on a video screen.

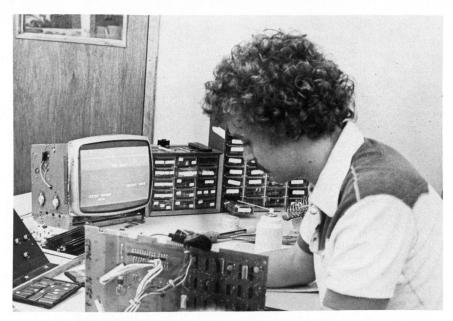
In February 1975, Midway produced Wheels, part of the phase II generation of video games. Those games contained some memory units.

Midway's big jump came late last year with the production of Gun Fight, the first arcade game to use a microprocessing system. The computer boards for the phase III games are smaller, but with the storage capacity of 18,000 pieces of information, the new games are two to five times more complex in game play than the first models.

"With the new games," Berke said, "You can actually project an object on the screen. The image isn't a stick man, it's a man standing with a gun. In the Sea Wolf game, you're not shooting at a line and two



What may soon become Midway's most popular game ever: Sea Wolf chugs along the assembly line.



Technician Gregg Jensen works on repairing the computer board for Sea Wolf. At rear is the game's video screen.

sticks that's suppose to be a ship. Instead you see a ship, you see torpedoes, you see a land mine."

And because the "mother" board, when properly programmed and plugged into a smaller game board, is interchangeable, Midway engineers estimate that development time for a new game is cut by 75 percent.

The new solid state technology has caused problems with operators and distributors who are familiar with the old electro-mechanical games. But Midway officials say they are working to train distributors to service the new games.

"A year ago there were hardly any schematic designs available for the video games," Andy Ducay, Midway service manager said. "but now we enclose a copy in every game we ship."

Ducay says that service is easier to obtain for the new games because of the many service and maintenance centers cropping up around the country. "Also, we are distributing complete service manuals for our games, and other outfits are publishing manuals covering the new technology."

Ducay travels around the country and Canada teaching seminars on servicing the new games. Earlier this year, distributors from the U.S., Canada, and Europe attended a Midway sponsored conference in Chicago on the new video games. And Midway officials say that many of the bugs which plagued the first games, have been eliminated and

they say that the defective rate for the computer boards has been cut significantly.

Sales Director Berke says the new games are more expensive because of technology and inflation, but he adds that the operators are finding the new video games more profitable than the old electro-mechanical games.

"The games cost more," Berke said, "but cost and income are relative. The operators are earning more money than ever before."

Berke believes the sophistication of the new games and the increasing acceptance of coin-operated amusement games by the public have created a new market for the industry.

"More and more cities, which at one time didn't allow even shuffle alleys, are permitting arcades," Berke said. "The arcades are respectable. They're carpeted, clean and the games are kept up to high standards."

Associated with the industry for thirty years as an operator, an owner, a service man and now in sales with Midway, Berke feels the bad reputation formerly associated with coin-operated games was undeserved.

"The stigma attached to the industry is something that should have been eradicated years ago. The operators are people who go into this as a business. They struggle to make a living, work long hours. It's a hard job getting out and soliciting locations."

Midway officials see the market for coin operated amusement games spilling over into home entertainment. The production of the solid state pinball machine is a step in that direction. The game, Fireball, combines the graphics of Bally's Fireball and the playing board of its Hokus Pokus.

"We're not taking any chances," Ross said, "but the home pong games have received a tremendous reception. We believe there is a market for home entertainment games among the affluent who have leisure time."

The solid state home Fireball will (continued on page 52)



Two Midway engineers look to make the final adjustments on Fireball, the firm's new home pinball.



Sales Manager Larry Berke

(continued from page 51)
be marketed in department stores,
T.V. stores and other retail outlets.
The home pinball machines are
manufactured without the coin
mechanism making the games impractical for commercial use, company officials say.

Midway's entrance into solid state video electronic technology coincided with their move last year into a new 110,000 square foot plant from a 35,000 square foot plant in neighboring Schiller Park. Bally purchased Midway in 1969.

The new plant on Grand Avenue

in Franklin Park is scarcely a mile away from the first Midway head-quarters, only 4,500 square feet. That's where in 1958 two former United Manufacturing engineers, Hank Ross and Marcine Wolverton started Midway with \$5,000. The two were joined shortly thereafter by Dave Marofske who was appointed vice-president two years ago.

"Those were real tough times," Ross remembers. "I don't know how many times we nearly went bankrupt. I can't say we were frugal because that's too liberal a term. We worked 70 hours a week, seven days a week and no vacation.

"I remember one year, early in the sixties, we had a real successful game, Shooting Gallery. I remember saying, 'Hey, we made it,' but we almost went bankrupt five times after that. This is not an easy industry. We've had bad machines, but we never had two bad machines in a row. If we did we wouldn't be talking now.

"You never know what makes a bad machine," Ross continued, "and it would take 15 minutes to tell you all the dogs we've had."

And to what does Ross attribute



Service Manager Andy Ducay rolls off the production line with a Sea Wolf.

Midway's back-to-back success with Gun Fight and Sea Wolf.

"No matter how hard you work in this business," Ross said, "you're better lucky than smart. We were lucky in the past two years to have the right product at the right time."

Those are modest words for a company that grew from a \$5,000 investment in 1958 to an estimated \$22 million in sales this year, that nearly doubled its sales this year from last and whose "sales keep rolling along like Old Man River."



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### new products

#### **Future Machine**

Ramtek, Corp., Sunnyvale, Cal., has announced the distribution of Horoscope, a five-in-one astrological and bio-rhythm machine. The machine offers four different astrological features and one bio-rhythm section. All are authentic charts based on accurate calculation.



Horoscope

Futura interprets the "player's" daily horoscope by computing the planetary locations at the time of his birth and the present time. The relationship between the charts, called the aspects, reveals the outlook for his life.

Birth Chart offers a calculation of astrological character as determined by the position of stars at birth. It interprets the meaning of the planetary positions for an authentic horoscope.

Aspects charts the planets and their positions as they determine the good and bad influences on the player's life. It also plots the birth chart for accurate interpretation of life potentialities.

Stars gives the exact locations of the planets in the zodiac at the current time and interprets the influences of these positions.

Bio-Rhythm calculates the "player's" physical, emotional and mental cycle indicating critical phases when he is most vulnerable. It allows him to plan ahead for crucial activities and regulate his physical and mental life to take advantage of peak periods.

Horoscope contains over 1,000, 000 words. It is powered by the Airies 9TM computer, an actual computer which can add over a million numbers per second. The computer uses a special "dotmatrix" printer developed specifically to print out charts, including the actual astrological symbol.

The machine is adjustable for 25 or 50 cent play. Following selection of the kind of prediction he wishes to have, the player programs his birthdate according to day, hour and time zone into the mahcine. The machine asks him for the present time and after receiving that information prints out his chart for him.

#### **Hanging Ten**

D. Gottlieb & Co., Northlake, Ill., has announced availability of its new four-player flipper game, Surf Champ. At the top of the game, a random bonus feature begins the scoring. There is additional scoring from five drop targets and a return lane at the upper left of the game and a kick-out hole at the upper right which scores 1,000 for each of five star roll-over hit.

These rollovers fan across the middle of the game in front of a lone spinner and two thumper bumpers. With the drop targets they form a sequence to light the rollovers for extra ball and special.

There are also side rollovers to advance the bonus multiplier to double or triple value and top rollovers to score bonus and extra bonus advances.

The surfing scene on the back-



Surf Champ

glass shows surfers on a green and blue sea beneath pastel blue sky. The playfield picks up the blue in the sky and counterpoints it largely with red and yellow.

#### Bill Changer

A compact, economic \$1 bill changer, ideal for amusement facilities requiring a dependable source of change for coin-operated games and vending machines, is now available through Standard Change-Makers, Inc. of Indianapolis.

Designed to help amusement location operators' increase sales by providing a dependable source of on-the-spot change, the Series 4002B is built for economy though not at the expense of full-quality Standard engineering. It includes Standard's use-proved maximum security cabinetry, a fast dependable bill verifier, Standard's patented solenoid dispensing mechanism and 60-second magazine loading.

The 4002B changes up to 220 dollar bills. It measures only 25 5/8" x 11" x 9" and is available in two different models: one returning four quarters, and the other returning three quarters, two dimes and a nickel.

The 4002B cabinet is made of (continued on page 54)

tank-tough steel, with a UL approved, case-hardened steel lock. Cabinets are finished in light beige and cocoa brown. They can be built into a wall or mounted on a wall, stand or post. The relatively small size and rugged construction of the 4002B make it adaptable to a wide variety of locations and installations in the amusement field.



Standard's Bill Changer

#### **Street Chase**

Exidy, Inc., Mountain View, Cal., announces the introduction of its new one- or two-player video driving game, Alley Ralley. The game, featuring "crazy traffic action," captures all the thrills and spills of a good, old fashioned street chase.

Alley Ralley employs the previously successful Exidy principle of automatically-controlled cars. Four drone cars move along the curved roadway in both directions. The player never knows what the drone cars may do. They may slow down, skid, or even make a 180° turn and come towards the player's car.

Alley Ralley comes in a yellow cabinet, featuring bold graphics. The cabinet measures 67 in. x 29½ in. x 31¾ in. It houses a 23 in. solid-state monitor with realistic sound effects and adjustable playing time. There is a one-year warranty on the logic board, and Exidy guarantees 24 hour service.



Alley Rally

# **Bally Bows Aladdin's Castle**

Announcing delivery this week of a new two-player flipper pinball, Aladdin's Castle, Paul Calamari, sales manager, Bally Mfg. Corp., Chicago, emphasized a new play technique built into the playfield, which he described as "kickback skill challenge."

"Ball crossing A, B, C, D top rollovers when lit," Calamari explained, "is a key to imtant scoring advantages. But in order to cross two, three or all four rollovers, player must exercise flipper skill, flipping ball back to top of panel for a repeat performance roll-down.

"Although thumper bumper action may also kick balls back to top, the main weapon for kickback success are the flippers. And the player gets an assist in flipper-finagling from a third extra flipper, located directly above the right twin of the pair of standard flippers, guarding the outhole.

"Among the scoring advantages which depend on kick-back skill are extra balls, which require ball contact with all four A, B, C, D top rollovers when

let; doubled outhole bonus, the double bonus signal lit by ball crossing C, D rollovers when lit; and outlane specials, which are possible only after ball contacts both A and B rollovers when lit.

"However, lit and hit A, B rollovers are only the first twists of the key to specials. The special light must also be lit by skill action associated with



Aladdin's Castle

the new Aladdin's Alley, a double-entry horseshoe alley in the upper left area of the panel. Ball contact with rollover button at top of alley advances skill-value lights directly below entry to alley. A 500 value is lit before each ball is shot, and values advance with each button hit to 1,000, 2,000, 3,000, 4,000, 5,000 and special, the special light then remaining lit until ball enters outhole. Thus, if special is lit, after ball contact of both A and B top rollovers when lit, a ball exiting either right or left outlane scores special.

"But the alley buttons not only advance score values, but also collect lit score value, one shot into the alley lighting special for example, the next shot collecting the special. And the fact that *special* may remain lit until ball enters outhole gives players a chance to score several specials with ball.

"The genie in the old Aladdin tale granted Aladdin every wish. The genie in Aladdin's Castle may not bring operators a babe as classy as the ladygenie on the Aladdin's Castle backglass, but said lady-genie will sure bring plenty of juicy coin-box collections," Calamari concluded.

#### 'Fortress' Simulates Bombing Run

Flying Fortress, heralded by those game room locations where the game was pretested as one of the most inventive and unique games of the last two years, was put into production in late September according to Electra Games' sales Vice President, Stan Jarocki.

Electra's electronic video game simulation of the famed World War II Model B-17 armored bomber is a single player bombing-run and air combat game. The play of the game is for the Fortress to score points by destroying as many ground



Flying Fortress

targets as possible on its bombing run while shooting down attacking fighter planes. A wide veriety of ground objects pass in rapid succession including industrial plants, aircraft hangars, water towers and other strategic targets.

The flight of the plane is controlled by a sturdy joystick which can cause the bomber to climb or dive. "Bombs" are dropped at the will of the player (or his co-player at the game) by pushing the bomb-drop release which ejects the bombs at a rate as rapid as the player can react. During the run enemy attack fighters come at the Fortress at a steady but unpredictable rate.

The bomber pilot can fire at the enemy planes by means of machine guns in the nose of the plane controlled by a button atop the joystick. Points are scored through bomb hits and fighters shot down. But the unwary pilot can also crack up his ship by skimming too low and hitting a tall ground object.

"The Flying Fortress," commented Stan Jarocki, "was probably the best known and most readily recognizable heavy bomber the U.S. Air Force ever put into the sky. It literally was a fortress with its almost impregnable armor which withstood ground flak and close range attack missles. One of them was attacked by 15 or 20 planes during one air battle, absorbed everything thrown at it and arrived at home base almost cut in two and flying on one engine!" he continued.

"The Flying Fortress was revered by the men who flew them, romanticized in novels and movies and induced paranoid fear in the enemy. It undoubtedly was one of the most important factors in the destruction of the enemy war machine.

"This is the spirit in which the game was designed," concluded Jarocki. "It was to provide a lifelike simulation of the thrills and accomplishments of the famed Fortress so that game players, young and old, could taste the victory and defeat of war. This plane truly was the 'Battleship of the Skies.'"

#### Dynamo Deals Profit Pair

Dynamo Corp., Dallas, Texas, has announced the introduction of a new foosball and pool table to the Dynamo line of products. The "Matching Pair" will come in three distinctive finished according to John Lewis, vice president-marketing: mirrored on black, black and rosewood.

"We have some unique features on our Dynamo tables," Lewis said. "Our Dynamo pool table, for instance uses a regulation size 2½ in. cue ball which has been phenolicly and homogenously cast as well as dynamically balanced. We've also installed a chalk and drink deflector over the ball traps."

Both the classicly designed pool table and the foosball table have solid wooden legs with adjustable leg levelers. Other special features of the Dynamo pool table include solid slate support at eight points directly through the slate pads to the corner gussets; transverse metal braces to strengthen the table and give added support for the slate; metal extrusions to protect the vertical corners and a special cue ball lock up to hold the cue ball inside the table at game's end until the vending ball drop is released by the coin mech.

The new foosball table has a metered ball trap, which allows the operator to preset the number of balls to be played at seven, nine or eleven. There are newly engineered angled back sidewalls which keep the ball in play during bank shots, and a new adjustable goal which spreads from 6½ in. to a full 8½ in.

Another innovation is the reversible textured or smooth glass play surface. This allows the players to choose the type of play surface they prefer. Ohios have been added to help provide rod support. A new recessed vending device and coinbox as well as an optional coin box meter are also new features on the Dynamo '77 model.

#### **FOOSBALL FEVER**

#### putting on a tournament

#### by Adrian Hoines

Foosball is one of America's fastest growing indoor sports and, with a little promotion, it can be one of the fastest growing sports in your community. Now is the time to promote as winter is approaching and foosball will be becoming more popular. It has been proven many times that foosball can best be promoted in an area by running tournaments. Since foosball is a game of skill, it has to be taught. As players become more skillful at the game, tournaments become very appealing. A tournament gives a skilled player a good goal to shoot at and when one has a goal, he works to attain it by using the foosball table.

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#### **WORLD WIDE**

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A Div. of American Recreation Group 2734 W. Fullerton, Chicago, IL 60647 Phone: 312/384-2300 There are as many kinds of tournaments as there are kinds of tables. In order to have a successful tournament, a few basic requirements must be met. You have to have a versatile table that rewards a high degree of skill; you have to run the right kind of tournament; provide the right amount of prize money; advertise broadly and well in advance of a tournament and establish good rapport with the location owner.

The most popular tournament in a local bar is the Draw-Your-Partner 40-30-20-10 tournament, with double elimination. Every player will give one or two dollars to enter a tournament. After you have an even number of entries and you feel no more are coming, draw two names at a time to show partners. These two people will play together throughout the tournament. Forty percent of the take goes to first place, thirty percent to second place, twenty percent to third place and ten percent to fourth place. Generally, some money is added to the take by the promoter. Twenty to thirty-two entries would be ideal.

The second most popular tournament is the Pick-Your-Partner tournament. Every player has chosen a partner well ahead of the tournament. Generally, there is more money to be given away and, thus, the entry fee is more. This type of tournament caters more to a better-skilled person than the drawyour-partner tourney. The pickyour-partner tournament generally is run in an area where there is a lot of interest in foosball, where promotion by draw-your-partner tournaments has existed for some time to create a large number of skilled players. With only a limited number of skilled players in an area, pickyour-partner tournaments may be unsuccessful due to players "loading up" a team and winning most of the tournaments that are held. This may kill interest in your area.

Singles tournaments are very successful in some areas where singles are played a great deal. Singles may be popular in sparsely populated areas because in such areas there may not be enough players constantly in a location to play doubles, so singles may become a pastime. Singles tournaments are run like a pick-your-partner tournament.

Pro-seeded Draw-Your-Partner or Pro-Amateur Mixed tournaments are tournaments that work like a draw-your-partner tournament. The only difference is that you have some influence as to whom a pro will play with. Generally, you throw the pro players' names in one hat and the amateurs in another and then draw a pro name with an amateur name. In this way, no two pros will play together and dominate the tournament. "Pro players will be seeded" should be stated on the tournament advertisements. A tournament such as this works well in an area where both pro and amateur players abound, in an area where foosball has been popular for some

Mixed Pick-Your-Partner tournaments are very useful in attracting girls into the game. Girls are a very good asset in creating interest in the game; and they may add skill and beauty to the game. An ideal time to run a mixed pick-your-partner tournament is after a general drawyour-partner tournament. Advertise your tourney at the general drawyour-partner tournament. The first one may have to be free of any entry All the boys at the draw tournament will find a girl to bring to the mixed tournament or they may train them before the tourney. The money offered will have to be worthwhile. Mixed draw-your-partner also works well, providing you have an equal number of boys and

Tournaments may not always be successful. There are factors other

than the type of tournament which may affect the success of any tournament, such as the way your advertising is done and your choice of table.

A tournament will have to be advertised well in advance in the foosball territory you want to cover. Posters will have to be put out with the date, time, type of table, the amount of prize money, and the kind of tournament as well as the entry fee. Make sure all the skilled players in your area are informed of the tournament.

If you are going to promote foosball, a good choice of tables is important because once a table has been promoted in an area, it is difficult to switch tables. choosing a table, one wants a table that best rewards skill, allows for a wide variety of shots, and is durable and trouble-free.

An experienced player may be the only person who could judge whether a table does reward a high degree of skill and is capable of many shots. It may be good advice to contact an experienced player. In some cases, you may have to go a long way to get the answers you need. Skill is important because of its high correlation to player appeal. A large variety of shots requiring skill will attract a larger group of players. All too often, we buy tables based on price and durability, but we also have to remember that the table has to be played for a long length of time in order for it to be profitable; therefore, it has to have a maximum amount of player appeal.

A successful tournament will require good cooperation between the promoter and the location The location owner will owner. have to be sold on a tournament promotion and also he will have to be of help when the promoter is not there collecting entry fees and explaining how a tournament is run. So, he will have to be educated in how a tournament is run to be able to explain it to every player. The first tournament is the touchiest because the owner is not familiar with the advantages for him. After a successful tournament, he will want another for he can see how it improved foosball interest, which draws more people and improves other factors of his business as well, not only during the tournament but immediately before and, most important, from then on after.

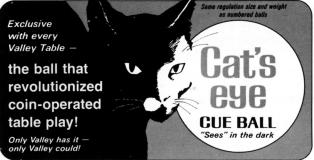


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#### **Wurlitzer Hosts Rome Meeting**

Distributors for Deutsche Wurlitzer from virtually every corner of the globe were in Rome, Italy the week of October 3 to attend the twelfth International Wurlitzer Distributors Meeting.

Dr. Wilhelm Foelkel, vice president of the German based phonograph manufacturer, welcomed the group. As to the meeting being held in Rome this year despite certain political circumstances, Dr., Foelkel



A Roman display: the phonos from Wurlitzer.

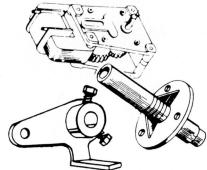


Wurlitzer Pres. W. N. Herleman explained in his opening remarks that the Eternal City was chosen because it is "the cradle of human culture."

Following Dr. Foelkel's welcome, Wurlitzer President W. N. Herlemann addressed the group, pinting out a recent fiscal sales and profit record for the year ending March 31, 1976. Herleman attributed much of Wurlitzer's recent success to key distributor and factory personnel. In

(continued on page 64)

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#### Austrian Music: an Operation

by David Snook

Like their colleagues in several other European countries Austrian operators suffer from a problem that fills their business hours with uncertainty—slots. Outside West Germany and Great Britain and of course those countries with a flat ban on slots, the general reluctance of governments to come up with hard and fast rulings on the machines leaves the unfortunate operator in an uncomfortable and uncertain situation.

At the root of the problem is the basic question of whether slots, played for limited stakes and limited awards, are gambling machines.

Without a definitive ruling the operator is left with the choice of leaving them alone altogether or operating them for lucrative returns but with the risk that the police may walk in one day and impound them.

The Austrian trade association, working from new offices in Vienna under General Secretary Richard Streit and President Karl Bergmann

has worked tirelessly to clarify the situation.

Still in 1974 at the Prater, the world-famous amusement complex in Vienna, police impounded every slot they could find. Vienna operator Leopold Schurrei, who was badly hit by the incident, commented "In my opinion the trouble started through newspaper articles full of prejudice and written by people who had absolutely no knowledge or understanding of the automatics business."

The "raid" left confusion in its wake and operators without a clear guide on the legal situation. As the situation has evolved from then it is clear that the operators need permission from an appropriate magistrate to operate each machine. But often, as Mr. Schurrei pointed out, the magistrate might well be the same one that is responsible for the machine being confiscated.

"My reply to all the bad and unfair publicity is: Give us clear laws saying just what we can operate." He seems confident that this will eventually be achieved.

Operation in Austria is affected by high taxation. It varies from region to region but in Vienna the amusement tax which must be paid on all machines stands at 100 schillings (\$6.10) per month. There is currently talk of increasing this to 800 (\$48.80) or even 1,000 schillings (\$61.00) per month. Performing Rights dues are high and are levied in addition to amusement tax. Records are expensive and the upshot is that juke boxes are for the most part too expensive to operate.

Pinball, video games, football tables and pool are all popular with the latter building up particularly well. Mr. Schurrei, for example, feels that pool will become a classic game in Austria, rivalling the football table. Video does well if it is moved from cafe to cafe at frequent intervals.

A negative view of the juke boxes is not necessarily universal in Austria, however. At Linz, about 30 miles from the Czechoslovakian border, is the headquarters of an operating company run by Mr. and Mrs. Seigfried Dattl, a 700-machine route encompassing a large region of

Austria.

Juke boxes form the basis of their operation and they concentrate on the German-made N.S.M. which they favor for reliability. This is an important consideration in the economics of phonograph operating, as Mrs. Dattl readily confided, "You need reliability and good allowance of discs, if you want to make a jukebox pay."The couple allows between six and fifteen records per month depending on the importance of the site.

"Top hits must be included in the programme immediately, or you may miss a lot," the Dattls said. Programming is guided by the play meter. Current Austrian popular records, British hits and country music are the most popular.

Most of the Dattl sites have a phonograph and two or three other games. They employ site finders although most of the new business comes from recommendation.

The couple employs eight mechanics. Routine servicing is carried out between 8:00 a.m. and midnight, and on weekends two mechanics are always on call. A telephone answering system has been installed





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PLAY METER

(continued from page 59)

in their offices and service cars are fitted with radio telephones.

The company has a total staff of 12 and service visits are made once per month on regular routes. Two collector-cashiers are employed on their own regular routes. It is the collectors who clean the equipment and change the records on the phonographs.

In their region there is an operational annual tax of 225 schillings (\$13.75) on each juke box and 250 schillings (\$15.25) on each game. Then in the region in which the headquarters are situated, there is a

72 schilling (\$4.40) monthly tax on each juke box and a 12 schilling (\$0.75) monthly tax on each game. This is in addition to the general tax. Performing Rights dues are extra and these are based on the number of seats in an establishment, starting with a basic 98. P.R. dues start at 96 schillings (\$6.00) per month and increase according to the number of seats. Play price on juke boxes in Austria is generally two schillings per disc.

The Dattls feel the same as Mr. Schurri about the general operating scene in Austria: "Our main problem is to do everything possible to raise

the standing of the automatics business. We need to make the whole image of the trade better, to show it is a business and not a game."

Critic's Corner

(continued from page 48) action in the top thumper bumper configuration. Nudging is advised for the best results in getting additional points and also in directing the ball to the top drop targets. Once past this area, it's all in the flippers, although the bonus value can increase by hitting the side kickers.

The Gottlieb bottom has been modified much like the ones found on Sheriff and 300, which I found much to my surprise when I tried to 'save' the ball the first time, and watched it roll away from me through the side opening. This bottom should prove a challenge to players who like to wait all day on a ball and hold the flipper up—with Grand Prix sometimes you can and sometimes you can't. The velocity of the ball should set the tempo for when you'll want to try.

The game offers some high six digit scoring that can be enhanced by the spinners which increase in value once you reach the 50,000 point limit. Personally, I think the game should prove far better for the players than Space Mission, and even more successful for Williams.

The art work isn't too bad, and the big point is the use of a lot of color. All in all the sketches that I saw at Ad Poster at the beginning of the year have held fairly true to form and they offer a pretty realistic motif this time around. In terms of playfield layout, Steve Kordak has done what he said he'd be doing when last I visited him earlier this year - the one thing I forgot was the bottom which he warned be about back then. It's too bad no one had a camera to capture my expression when I 'saved' the ball only to have it roll away in the 'wrong' direction.

Rating: ### 1/2

Well, that's it for this month's installment. The games at the show, remember, will be next month's target since showtime is fair game for my meanderings. It's also an opportunity for any of you to see me and either scold or praise me in person—you can't miss me; I'll be the guy playing the pins until I'm kicked out. Take care. And be well and prosper. See you in Chicago!



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#### Three Operators Tell How To Promote Play

by Richard S. Dietrich

"There's more than one way to skin a cat," the old saying goes, so there must be more than one way for an operator to promote his business. One way is through tournaments and elsewhere in this issue, Adrian Hoines, an experienced operator himself, explains the problems and benefits of putting on a foosball tournament.

But there are other ways as well. All it takes is a little bit of imagination. Three operators with imagination are Bill LaHart of Lake Placid, N.Y., Jim Mathias of Ocean City, Md. and Joseph Bustamante of Northville, Mich.

In La Hart's case, opportunity came to him. Executives of Lake Placid's annual trade show approached him about the possibility of exhibiting some of his equipment in a corner booth. It would give the kids who came to the show with their parents something to do, they told him.

The idea sounded like a good one to LaHart, and he and his father, who owns Upsate Vending Service in Lake Placid, decided to go all the way with it. Having attended a number of shows in the past, the LaHart's knew that a lot of potential location owners would be walking through as well as a lot of kids. So they set up their booth on a grand scale to include not only some of the games Upsate Vending operates but their new Ford club cab pickup and the "allied pieces which go with a good games and music operation."

"This to us was a good idea," LaHart told Play Meter. "It got us some good free publicity, showed that we were an onthe-ball outfit." LaHart noted other benefits. "We did pick up one terrific new location. We might have got it without the show, but it didn't hurt," he said. He added that the show gave him a chance to talk to a number of players as well, to get their reactions to the games exhibited. "We were able to use

it as a bit of a testing ground," he said.

Asked if he thought that he had helped Upstate Vending's image by participating in the trade show, La Hart said that he thought the show did help their image but added that "We have a good image here in town. I think the whole industry image is changing." It is efforts like

that of the LaHarts at Upstate Vending that makes for that change.

Jim Mathias managed to get his arcade, Jim's Place Amusements in Ocean City, Md., mentioned in the Maryland Beachcomber, the Maryland Coast Press, the Baltimore Sun, the Philadelphia Inquirer, the (continued on page 62)

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Washington Post, on the AP wire, on Paul Harvey's news and on the "Tomorrow" program. How did he do it? He held a tournament.

But it was not your ordinary, everyday sort of tournament. Taking advantage of the national publicity surrounding Bally's Capt. Fantastic, the pinball marathon was only part of a larger package which included hourly high score contests, daily high score contests and chances to win Capt. Fantastic T-shirts, passes to the movie *Tommy*, an entire library of Elton John albums, and (the grand prize) an Old Chicago pinball machine.

The winner at Jim's was a vacationing plumber, Steve Zabel, 23, of Baltimore. Second place went to Denise Settino, 19, of Pittsburg, a college student and summertime waitress working in a nearby restaurant. Zabel played for 83 hours and 33 minutes; Denise managed just under 81 hours.

Play Meter talked to Jeff Mathias, Jim's brother and

partner in Jim's Place. "Where did the idea for the marathon come from?" we asked him. It just came, Jeff told us. "We were sitting here one morning trying to come up with ideas to increase day-time trade, and there it was," he said. Did it work? "Yes, it did work," Jeff said. "During the actual marathon, there were too many people watching the show, but afterwards we did experience a substantial increase in the day-time trade."

Did they have any plans for future publicity stunts? "Well, we're thinking of making the marathon an annual event, but we're hoping too to come up with something new for next year," Jeff told us. "Maybe a foosball marathon," he added dreamily.

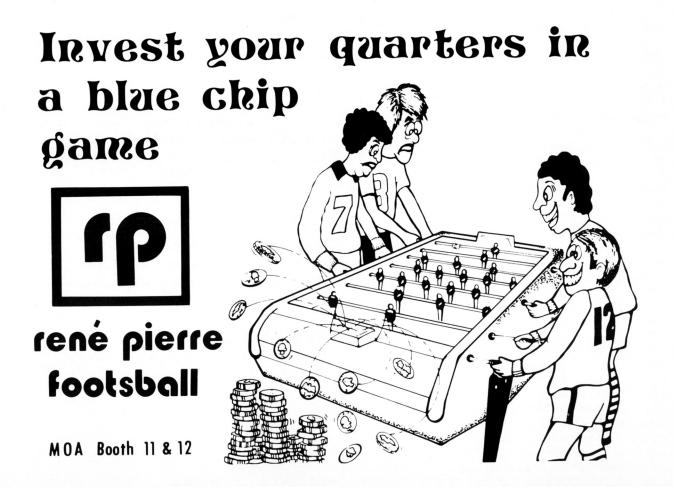
Meanwhile, Joseph Bustamante, managed of Arcade 5 in Northville, Mich., was holding his own marathon, and it wasn't even his first. Play Meter asked him where the idea came from.

"We ran our first marathon in 1974 in Ann Arbor," Bustamante recalled. A charity he was interested in, the Mental Health Research Institute at the University of Michigan, was "deeply in need of money," and Bustamante was trying to think of a way to help them out.

"I had heard of all kinds of marathons for charity, walkathons and the like," he said, "but never a pinball marathon." So he arranged for one. The result was, in approximately 80 hours, a collection of \$400 for the Institute.

Bustamante's most recent marathon, at his new location in Northville, was also a charity endeavor. The purpose of the event was to raise money to help George Berryman, a band teacher in the Northville school system, who had suffered recently the loss of his kidneys and partial blindness. Bustamante provided the kids participating in the marathon with use of his facilities and supplied them with food. They arranged for sponsors that contributed to the fund for Berryman so much per hour played. In all over \$675

(continued on page 64)



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(continued from page 63) was raised.

Vilia Zemaitis played for 93 hours, Ron Nowland for 92 hours, and Bob Dinser for 88 hours. Rules for the marathonit was run according to Guiness Record Book guidelines (as was the marathon at Jim's Place)provided that the participant take no breaks for the first 40 hours; five minutes breaks per hour were allowed after 40 hours of continuous play. No stimulants other than coffee were allowed, and no one other than the contestant could shoot the ball or operate the flipper buttons.

Bustamante noted that he did get both radio and newspaper coverage for the event, and although "favorable publicity was a secondary consideration" for him in this case, he was very interested in "bettering the image of the arcade and arcades in general."

"I am very promotion minded," he added. "To do business you've got to get the parents behind you. You've got the kids." One way to do this is involvement in the community. Bustamante himself is very public-spirited. In addition to the marathons, both held for charity, he opens his arcade every Thursday night for a "fellowship club" for the local youth.

"In all about 20 to 25 kids attended regularly," he stated. They range in age from 15 to 25. The "rap session" is directed by a former drug addict who has found a better life.

There are a number of ways you can promote your business, on a community level like the LaHarts and Joseph Bustamante or even grandly like Jim and Jeff Mathias. All it takes is the willingness to do so, persistence and a little imagination.

(continued from page 35)

plexing and the utilization of memory were also discussed.

Phase III was the order of day three as well. Minnear and his students analyzed Midway's processor system using the 8080 processors. Specific troubleshooting techniques were discussed for that system and the 6502 Atari processor system as seen on Flyball. The Fairchild F8 microprocessor was also gone into.

Minnear also examined the software control of the various microprocessors, and the three-day seminar closed with a discussion of what the operator can expect from future technological advances in the industry. Minnear mentioned flat screen TV, vector monitoring systems and high powered computers as imminent.

Forty operators and servicemen from Florida, Georgia, Tennessee,

Mississippi, Louisiana and Texas attended the school which was the first in a series to be offered by *Play Meter* in conjunction with Kush N' Stuff.

(continued from page 58)

closing his remarks, Herleman said that he expects business in general to be very good throughout most of the coming year with a tapering effect to occur late in the year.

H.G. Schmale, domestic sales manager, had the honor of unveiling the new models of 1977. Judging from the applause the shining new jukes got from the visiting distributors, it will be anothe good year for Deutsche Wurlitzer.

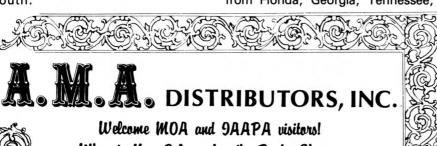
After the new product introduction, Dr. Foelkel took to the podium again and entered into a discussion about the trend of the jukebox business. In his remarks, the Wurlitzer vice president re-affirmed that jukebox sales were on the upswing following what he termed "a temporary recession." The gaining of new locations and having the jukeboxes to suit them was given as the reasons behind the increase in sales.

In a somewhat different vein, Dr. Foelkel stressed the need for operators to get a higher percentage of the weekly collection. "The take is for the operators and the music is for the locations," he said. "The key to operator profitability is in operating a first class jukebox, keeping it well programmed and offering it excellent service," he added. Dr. Foelkel concluded his remarks with a simple, optimistic statement. "As long as there is music, there will always be jukeboxes."

During the two-and -one-half day event, the entire group was treated to a bus tour of Rome, which took in many of the highlights of the ancient city. At night, there was a formal sitdown dinner followed by a gala dance.

The last day of the meet was set aside for private round table discussions between manufacturer and distributor. Distributors were given the opportunity to discuss the new phonos, to ask questions about them, and, of course, to submit orders for the new models, soon to be ready for delivery.

In all, the meeting was a huge success and everyone at Deutsche Wurlitzer is looking for another successful year for one of the oldest names in the business—Wurlitzer.



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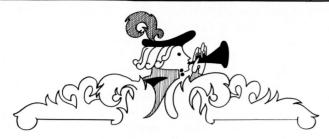
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MEMBER



Vol.2 No.11

October, 1976

publisher's page notes

#### "Better Late Than Never"

At long last, it is a pleasure to bring you Play Meter's new monthly supplement, Update. As a paid subscriber to Play Meter, you are entitled (at a paid subscriber to Play Meter, you are entitled (at the probable receive on a monthly basis this important new service for today's operator. We thank you for your patience and your support as you've waited for the past several months for this new service to materialize. It was our original intention to publish and deliver both Play Meter and Update within the same calendar month. But several months back our mailing dates were back to about the end of the third week of each month. This resulted in a number of subscribers' receiving their April issues in May, their May issues in June and so on. We decided that this was a disservice to our paid subscribers and took action to move Play Meter's mailing date to the first of each month. We are therefore in a position to send you this second publication, Update, in the middle of the month and be fairly certain that you will receive it within the month. So thanks again for waiting so patiently. We think that you'll find the wait has been worth it. Continuing in our comitment to our paid subscribers, in our effort to be of more service to you, the month. So thanks again for waiting so patiently. We think that you'll find the wait has been worth it. Continuing in our comitment to our paid subscribers, in our effort to be of more service to you, the operator, Update is designed to bring you the latest news of the industry, the latest chart information and music programming advice, to bring you more new equipment information and ratings to assist you in your important buying decisions, more technical advice from our staff experts on keeping the equipment you do purchase running, and last but certainly not least a free Classified section and with the help of some relocation and music proportal many time for used equipment actively in trade on the rest hoping agenral idea of what a particular type of used equipment actively in tra



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16 Gloria Lane Fairfield, NJ 07006 (201) 575-0515 4560 Leston, Suite 410 Dallas, Texas 75247 (214) 634-7790 5584 E. Imperial Hwy. South Gate, CA 90280 (213) 923-0381 (continued from page 17) regular flipper game?

NICHOLS: Most of our machines are on two plays for 25 cents; and we have no five-ball games—all are on three balls. However, we are experimenting with some of the new games at one play per quarter, three plays for two quarters, and in this case we're using five balls and we're also using three balls. We haven't determined yet whether there's any point in going to five balls or not. We hadn't had a five-ball game for about fifteen years until this fall.

PLAY METER: It kind of softens the blow a little bit when the player walks up to the machine and sees that it's 25 cents a play and then realizes he gets two extra balls. Is that your philosohy here? NICHOLS: Well, we thought when we went to the quarter a play, we had to give them something so we gave them a couple of extra balls. Still I actually don't know whether the going to five balls is worthwhile or not, but we do know that the quarter play doesn't seem to stop the players. Recently I saw two boys waiting to play a machine that was 25 cents a play while there were six other machines in the location that weren't being played at all. They said, "Why don't you get more machines like this?" It just happened to be a pin game that they liked, and they were waiting their turn on it, a quarter a play.

PLAY METER: Five balls or three?

NICHOLS: Five. Another thing that I have mentioned to operators about pricing on games is this. For a long time now, for several years, we've had 25 cent games in video, and quite a number of amusement devices have been 25 cents for one play. Sometimes the player doesn't get much more than one minute's play for his quarter and still these machines will earn tremendously. On a pinball you get four or five minutes of play for your quarter depending on the number of balls. What I'm trying to say is that if the player will spend a quarter for the other games, he'll also spend a quarter to play a pinball where actually he gets more playing time. PLAY METER: So you think it's quite possible that

you could get away with three balls for 25 cents. NICHOLS: We're doing it now. There may be locations where it wouldn't work, but we're doing it and it's working very well. We're even mixing machines up: we have machines that are on two for a quarter right beside machines that are on one for a quarter and the one for quarter machines are

earning more. Of course they're new.

PLAY METER: And some of these are one for a

quarter, three balls?

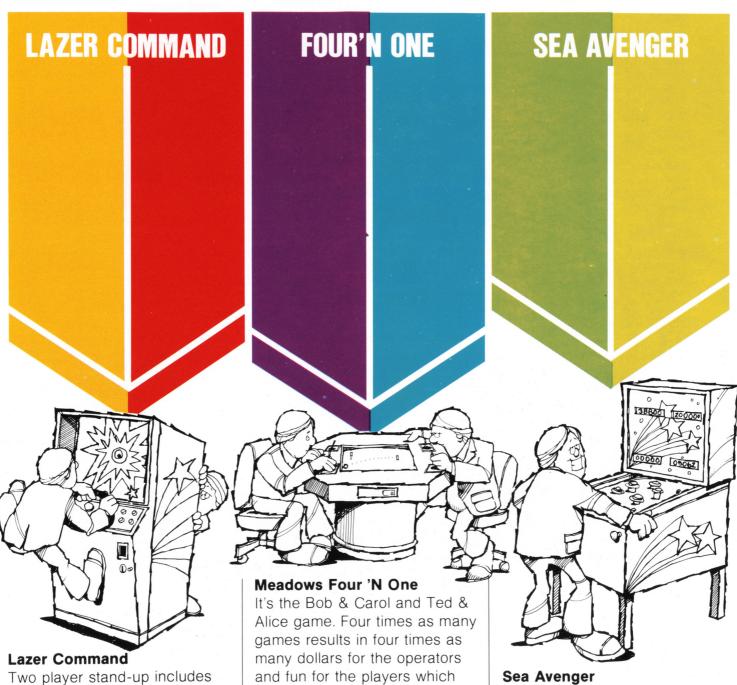
**NICHOLS:** Yes, and I'm not the only one doing it. It's being done in a few other places in the country. In fact there are other places where it's been done for several months or longer and they're reporting that it works out okay.

PLAY METER: What other ways can the operator increase his profit picture other than raising his prices and adjusting his commission structure? NICHOLS: Dr. Malone from the University of

Notre Dame has studied the problem. He gave a seminar in Chicago at our last convention. He points

(continued on page 70)

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(continued from page 66)

out that raising prices and getting a better commission rate is sometimes not enough. Other things you can do include not servicing your locations quite as often, using vehicles that are a little less costly to operate, maybe organizing your people so they do more than one function when they go to a location, so that they might service the machine as well as collect, for example. All this is in Dr. Malone's analysis.

PLAY METER: What about the purchasing of equipment itself? Are there any guidelines an operator should follow in deciding what to buy, how

much to buy, and what he should pay?

NICHOLS: In my case, I'm trying to wait until I get information on a piece of equipment before I buy. That's why I like this Critic's Corner. It gives you a little idea about how a game might do. That's another thing that I learned around at these state conventions. I'd ask a number of people, "What's your best game?" And they'd tell me their best game or they'd say, "Well it's between these two." So many times I'd come away with what I think is very valuable information and sometimes about machines I didn't have, had actually held off buying. **PLAY METER:** That brings us back to this matter of communication. You mentioned earlier that you were able to learn a great deal just from openly communicating with other operators across the country. How can the operators in a given area begin to communicate with another?

NICHOLS: I think there is nothing more important in our industry than the state associations. State

associations are not only important in themselves but they're important to MOA. And, of course, MOA is very interested in state associations, has actually helped to develop many state associations. In fact, Fred Granger, our executive director, feels, I think, that probably the most important thing that the MOA has done is to aid the development of state associations.

PLAY METER: How many state associations are there now, do you know?

NICHOLS: There are 28 states that are listed as having associations. Some of them are very successful and some of them less so, less active.

PLAY METER: Two years ago when we interviewed Russ Mawdsley, then president of the MOA, he said there were 28 state associations. That means that there were then and still are 22 states yet to get together and form a state association. That also means zero growth in two years. What do you think the problem is?

NICHOLS: Well, there are some states that had associations that sort of died out and then, just in the last year or two, have been revived. I suppose that's why the count remains the same.But I think probably the greatest growth in state associations has been that they're more successful now, the ones that do exist.

I do know that there are three or four states right now that are interested in starting state associations and they're inquiring about help. As I said before, MOA is very interested in state associations as we offer them all kinds of help. The MOA staff

(continued on page 72)

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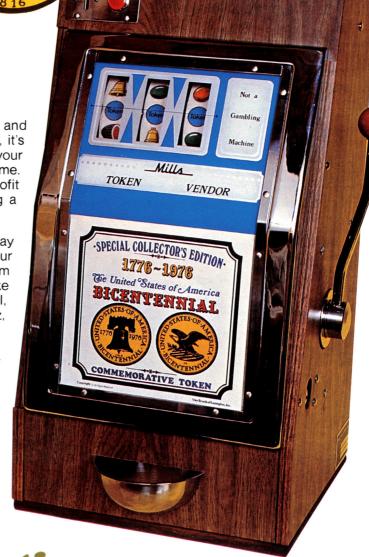


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can tell interested operators in any state the steps necessary to start a state association. State associations and the national exposition in Chicago are the two really important functions of MOA.

PLAY METER: But MOA is an operators' association, right? It's not made up of manufacturers and distributors predominantly, although I think many of them are members.

NICHOLS: No. MOA is an operators' association. We have distributors as members, but many of the distributors that are members are also operators.

PLAY METER: How does one go about becoming a member?

NICHOLS: Well, you fill out an application. Applications are available through the mail from the home office in Chicago-228 North La Salle Street, Chicago, Illinois, 60601—and through the state associations. They're sent out upon request and especially this time of year, before the convention, we get a number of requests, people calling in wanting an application.

PLAY METER: How much does it cost to become a

member?

NICHOLS: Memberships start at \$50; it depends on the number of machines on your route. For under 50 machines, it's \$50, and it goes up to \$500 for over 1000 machines.

PLAY METER: We just mentioned the convention. What can you tell us about this year's MOA convention?

NICHOLS: This is bound to be our biggest MOA show. From the standpoint of exhibits, we have opened a third hall-last year we had two. Of course, this has been brought about by the tremendous growth in the games industry. However, we still have five large, spectacular, beautiful music machine exhibits. So it's still a music show as well

Last year was a very large convention and our exposition last year was, by quite a lot, the largest we'd ever had. We had more exhibitors and we had 4100 registrations. We expect the registration to be up this year because we're going to have people from 20 foreign countries. We have foreign countries represented every year and I think there are more coming every year because MOA is really becoming an international show, probably the best show in the world as far as coin machine equipment is concerned. That would be my opinion.

PLAY METER: Do you think that's the major draw

of the convention, the new equipment?

NICHOLS: Well, it has to be an important part of it. Of course we have a very good band and floor show which is an attraction. I know a lot of people consider that. And of course our educational seminars: this year I think they're going to be

outstanding.

PLAY METER: What can you tell us about them? NICHOLS: Well, we'll have Dr. William P. Sexton from the University of Notre Dame and he will talk about how to improve communications among employers, employees and customers. Cal Clifford from Cal's Coin College in Oklahoma will be there and he'll talk about mechanics, technicians, where (continued on page 74)

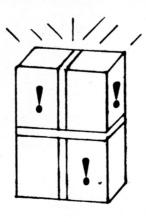
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to find them and how to train them. This is probably the most important thing that operators are asking about at the present time—there's a desperate need for trained service people. Finally, Bill Arkush will talk about the growth of computers in the coin machine industry from dedicated logic to reprogrammable systems. Bill is also going to talk about the future of electronic games.

We're also going to have an educational program going on throughout the entire show. We'll have booths on the floor. Kurz-Kasch, by the way, has been endorsed by MOA since 1974 for the schools that they put on. We'll have a booth which will give people information on tournaments and there will be, available for the first time from MOA at the show, a new booklet on how to put on a pool tournament. There will be a pinball game service booth where people can ask questions about service problems on pinballs. And Bill Arkush will have a booth where he will talk about the solid-state systems that he deals with. There will be about four booths on the floor then that will answer questions on the servicing of all types of equipment. Then too each music manufacturer's booth also constitutes a service booth, because they, the manufacturers. always have people who can answer questions about their equipment as to the service. The music people have done a fine job of this every year.

PLAY METER: So there are going to be many chances for people to learn about service and

repairing their machines?

**NICHOLS:** More than ever before because of the tremendous demand for this sort of a program. According to the questionnaires we sent out,

service is overwhelmingly the operator's No. 1 problem. For that reason, during the year, we will also sponsor four seminars throughout the country, these in addition to the seminars that are being put on by manufacturers and service companies.

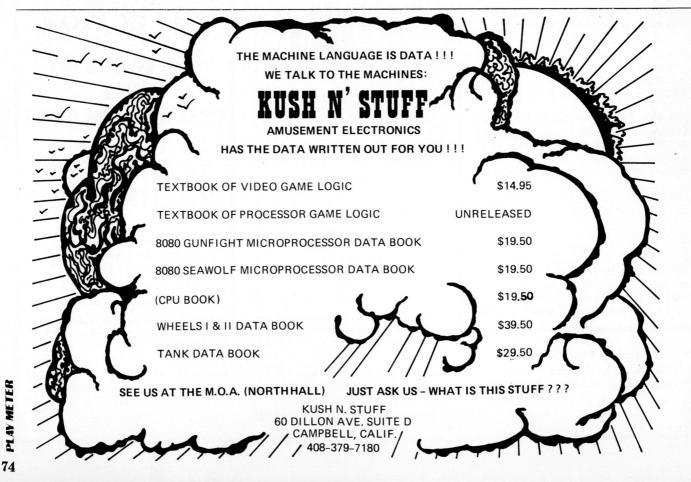
The MOA has always been very careful to study programs before we go into them. It took us several years to develop the Notre Dame business seminars but they're extremely successful now and they're very much in demand. These service seminars that we're going into now have been under study since 1974, and we feel they're going to develop into something very worthwhile as an MOA service. Our first 1977 seminar will be in Denver, incidentally—this has been requested by some of the western state associations.

PLAY METER: This is a business seminar or a service seminar?

NICHOLS: This will be a service seminar. MOA seminars in the past, incidentally, have covered music machines and games, business, public relations, record programming and employee

relations among other things.

PLAY METER: What are your thoughts as you draw to the end of your term as MOA president? NICHOLS: I think we talked about this before but I'd like to say again that it's my belief that state associations are extremely important to the growth of our industry. This is where people get a chance to exchange knowledge as to equipment, where they can get together and learn from each other. Additionally they can form a powerful bloc when it comes to fighting or passing legislation on every level. So I'm concerned that we keep developing state associations and keep the ones that we do.

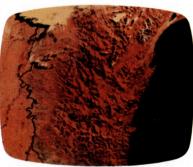


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