THE NO. 1 NATIONWIDE **PROMOTIONS AND MERCHANDISING COMPANY TO THE** SOFTWARE INDUSTRY.

For further information contact Barry Evans or John Parker on

#### Commodore in PC push

Newly styled machines, price cuts, promotional pushes and a more coherent strategy are due to be announced this week by Commodore on its PC front.

The aim is to open CBM's largely dormant business front and to place its machines in a position where they can at least challenge Amstrad's sales. In all, somewhere approaching £1.5 million will be spent by the firm this year on advertising its PCs.

Details of the CBM relaunch were being finalised as CTW went to press. But it is known that smaller, "sexier" boxes are high on the agenda.

Whilst there will be no announcement of any changes to the distribution network which doesn't really exist on PCs - CBM has been wooing hard the high end suppliers. Currently, the bulk of the modest number of PCs it sells are supplied direct by the firm to dealers. An experiment for Software Limited to take the range last autumn finished without discernible success at Christmas.

"We've got a lot of things in place and we've found that Continued on back page

SUM YOU WIN

When the ABC figures come in the magazine publishers are quick either to point out their irrefutable worth or their small impact in the grand scale of things (depending on how well they've done). Here CTW runs through the ins and outs and finds out how the sums and figures are put together.... 12

#### **SUM YOU LOSE**

But it's the advertisers who are putting their money on the line. As such they like to know how well a publication is doing and whether their ad spend is being used wisely. CTW talks to the games industry's money spenders and finds out what effect the ABCs have ...... 13

#### STREET OF FAME

Tottenham Court Road has always attracted the sharper characters. Be they shrewd businessmen, bargain hunters or salacious reporters, the street has become the centre of electrical retailing. It represents the best and worst aspects of dealerland. CTW takes the high road and unravels some of the preconceptions ...... 15

#### **ALL THAT GLISTENS**

Some letters on the US Gold margin changes. And details of yet another extraordinary exchange between CTW and

**CHARTS / SOFT OPTIONS 17** 



announced a printer plus software bundling deal on the PPC 512 in an apparent attempt to revive flagging sales.

The news comes at a time when the latest market regap between IBM and Amstrad in the UK is as wide now as it has been since Alan Sugar's firm first launched PCs in the autumn of 1986. Abiding supply shortfalls are primarily to blame.

The new deal means that the two lower spec PPCs will

3250 printer and the £69 Infomaster database package. These will now retail at £549 (single drive) and £699 (double - both figures ex VAT), in comparison with the previous £548.85 and £631.85 (both inc VAT). Effectively, the bundle signals a theoretical consumer

ing the deal as being pretty much the same as any other Amstrad bundling deal at this time of year, it is clear that PPC 512 sales have fallen noticeably short of the levels achieved by the PPC 640.

Sales to the end of May were running 64/36 in favour of the 640, according to market research firm Context. And one distributor told CTW that the 640 was currently outselling the 512 four to one.

Yet overall, the PPC range

departs saving of £118 in each case.

The push will continue "whilst stocks last", though without any specific marketing or advertising. Amstrad said that the bulk of dealers have been informed about the pack already.

Though Amstrad is pitch-

is doing well. In Context's analysis, for the twelve month period to May, it achieved a 20 per cent laptop market Continued on back page

#### time nor the place to get maudlin. Editing a weekly for so long would simply not have been possible without a very

## with some remarkable people

Meantime, Newsfield has announced that it will be stepping up the number of cover mounted cassettes on Zzap and Crash. The firm has criticised other publishers for this tactic but concedes that it does increase sales. Newsfield says that the cassettes will feature playable previews and will be simply an adjunct to editorial.



production solutions

But have you seen our

information printing?

☐ 20 Osyth Close, Brackmills,

Northampton, NN4 0DY. Tel: 0604 760261 Fax: 0604 766260

Ingham

After four years as

editor, Greg Ingham

last week resigned

from CTW to join Fu-

He leaves directly after the

PC Show in September. He

will be replaced by CTW's

current deputy editor Stuart

Dinsey, with a subsequent

promotion for Colin Camp-

Ingham joined the paper in

September 1984, in the days

when it was labouring under

the name of Home Computer

Trade Weekly. He is becoming

a publisher at Future in

charge of ST/Amiga Format

and 8000 Plus, as well as

working on Future's myste-

"It's exceptionally sad to be

leaving CTW after nearly four

years, but this is neither the

close working relationship

- 'nuff said," Ingham com-

rious Project X.

ture Publishing.

ink-jet special

DisCopy Labs,

Yes we colour print

and duplicate Disks!

**INGHAM:** New Future

For CTW, managing director and publisher Tom Stock offered: "Inasmuch as an editor personifies the identity of a publication, Greg has impressed his own independence and integrity on the character of CTW. While he has probably made a few enemies in the industry in the process, it is true to say that his demand for the truth has been greatly appreciated by CTW readers and by those who have come into contact with him.

"I wish him the very best of luck with his new appointment, but emphasise that his pioneering journalistic spirit will remain with CTW in the future."

Meantime, on a more important topic, CTW is shortly due to make its most significant move to date: to coated paper. The aim is that from its 200th issue on August 22nd, CTW will have the look and feel to match its content.

Continued on page two

The magazine publishers were last week busy posturing and proselytising over that old chestnut, ABC figures.

EMAP, fresh from announcing rises in circulation of its three frontline computer leisure titles, threw down the gauntlet to Newsfield and Dennis to publish their ABC figures.

To this both have pointed out that EMAP's figures are unusually early and that theirs simply aren't ready yet. Nonetheless, EMAP is confident enough to have announced that Sinclair User will be branded as 'The Best Selling Spectrum magazine'

With reports of an enhanced PPC doing the rounds, Amstrad bundles to shore up 512 sales

SU turned in average monthly 85,615 sales from December to June. The expectation is that both Dennis's Your Sinclair and Newsfield's Crash will come in at about 82,000.

EMAP's challenge was greeted with the rebuff 'they'll just have to wait" from Newsfield director Franco Frey. "The readers don't care a fig leaf about ABCs and people still refer to Crash and Zzap for reviews rather than Sinclair User."

He added: "If you come out first with figures you may look like an idiot when someone else comes out with a higher figure. They're over-emphasising the point."

in terms of general profile and presentation it has been caught napping on Crash by both EMAP and Dennis.

For Dennis, soon to depart publisher Kevin Cox told CTW: "They've got one figure that they've forced through and they can swagger and brag all they like. This is just a snapshot and not a panorama. Year on year Sinclair User's increase is minute.

"I'd do the same thing and good luck to them but in the end it may be hollow. ABCs are about overall trends."

Terry Pratt, EMAP's computer magazines publisher wryly noted: "ABCs are important when you've got good ones and not so if you haven't.

Newsfield though accepts that They've got to prove us wrong," he said.

On EMAP's early publishing of the figures he said: "We always get our figures early because we use the transactional system. It's no secret. In the past though there's been a tendency to just release them to the marketing press initially.'

Sega price cuts and new bundles were announced last week by its UK distributor Mastertronic - along with an autumn promotional spend "in excess of £500,000".

The entry level console thus comes down from £99.95 to £79.95, as Mastertronic seeks to counteract the stilllooming threat of the rival Nintendo system.

Nintendo has pledged to spend £2 million at rate card in an attempt to establish its machine. Though more modest, the Mastertronic budget does include children's TV

advertising, along with radio, computer specialist, video, toy and national press pushes.

The firm is also seeking to address what it recognises as the "software famine" by announcing a block of new titles for the autumn. By Christmas, some 72 titles in all will have been launched.

Director Geoff Heath claimed that Mastertronic has sold 30,000 Sega units to date. He added: "We are looking to substantially increase the figures for the winter.'

To date Mastertronic has done little in the way of promoting its product. Heath revealed how this is due for change. A Sega club will be opened on September 1st,

which will include a phone line, as well as all the usual promotional bumf. In addi- months of this year. tion there will be specific Sega

promotions commencing at the beginning of the remaining

Continued on back page



SEGA: Cuts and bundles

Page 2 CTW Monday August 1 1988

## Prize packs picked The winners of the sure and educational, and trophies, but the judges we

The winners of the software packaging scheme Box Clever were duly announced at the Design Council last week.

The scheme, organised by the Design Council and sponsored by the COS group, is aimed at "promoting the best innovative solutions from British manaufacturers to the computer packaging problem".

The awards presented by COS boss Mike Clark were split into two categories: lei-

sure and educational, and business software. They were assessed on flexibility, durability in use, durability in storage, design continuity, aesthetic design, and use of materials and resources.

Joint third in the leisure sector were CDS Software Ltd with Brian Clough's Football Fortunes and Virgin Games with the Leisure Genius range. Prism came second with Eye, and ESM was the overall winner with Screen-print.

The quality of software in the business sector was not high enough to award

trophies, but the judges were keen to make two commendations. They were Multisoft Systems Ltd with Multisoft Microsystems and Blyth Software Ltd with Omnis Quartz.

The judging panel, headed by BMF chairman David Fraser, were Ian MacNaught-Davies (Comshare), Graham Gordon (PIRA), Sheila Clark (Packaging Innovation Group), Greg Ingham (CTW) and Paul Donnelly (Gem).

Only now have the organisers chosen to disclose the results, although the winners were decided on May 5th. Debie Hale, publicity officer at

the Design Council offered: "All the people here are very important, and it was difficult to arrange a time when they were free that also fitted into the Design Council's schedule. Other factors, like the designing and manufacturing of the trophies, featured too."

Box Clever is intended to be an annual event. Ivor Owen, director of the Council, said he felt the modest response in its first year was nonetheless encouraging. There were 25 entrants, eight of which were in the business sector.

Owen added: "We believe, quite passionately, that there's still lots of room for improvement in software

Management of the second of th

MULTISOFT: Commended in business
packaging, and would like trants, with a higher stan

## trants, with a higher standard." PS/2: Korea

Opportunity

A spate of new machines including an MCA/PS/2 compatible are likely to be launched by Samsung early next

Also being flagged are a laptop and a 386 machine and it is most likely that all three will be aired initially at the Which Computer? Show. It is understood that Samsung's Korean top brass have been in tentative negotiations with IBM for an MCA licence although this has not been confirmed.

This news follows Amstrad's MCA licensing agreement with IBM. Samsung is confident that this will have a positive affect on its own PS/2 plans. Computer general manager Derrick Maddern told CTW that the firm "needs to see PS/2 acceptability – the Amstrad end will help on this count".



MADDERN: Which? trio

Any specific details concerning the machines were not forthcoming. Samsung UK itself will be waiting for the thumbs up from Korea. Maddern stressed that the project was "at the formative stage". He added: "We'll watch how the market develops and then see how we feel about it."

Indeed, for Samsung to be talking of machines which won't be launched for at least five months shows that it is, for the moment, testing the wind.

### Ingham

Continued from front page

The move upmarket follows the gradual shift in the editorial coverage in recent years away from being a solely leisure sector publication.

"We believe that many advertisers know CTW to be a far more effective medium than any of our trade publication rivals, due to our unparalleled news-gathering abilities and understanding of the market. Our move to coated paper should help clear away any lingering qualms about the look of CTW that they might have. Glossy rivals beware," Ingham added.



## **Profile shift at Computacenter**

Further proof of ers," commented Com-Computacenter putacenter's commercial widening its distribution act came last week with the appointment of Citizen printers.

The move swiftly follows the decision to supply Amstrad's business machines to its 15 owned outlets and network of dealers (CTW July 18th). The historically high end firm is now looking to increase significantly its distribution business and this means pitching lower end dealers.

"Up until these two new contracts the majority of our distribution service was to director Bill Gretton to CTW.

Computacenter currently turns over around £100 million with the distribution side relying heavily on IBM and Epson for its £15 million slice. This latter figure is expected to increase to £25 million over the next year with "three or four" further product signings promised in the near fu-

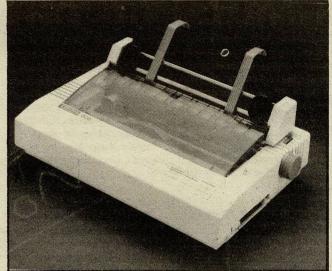
"Our overall aim is to broaden the product range available to our distribution division so that it includes all the major names," added

He sees the Citizen product IBM-style dealers, which was line as one that will complea group of only 100-400 deal- ment the recent Amstrad appointment in terms of attracting different style

This does not only mean attracting lower end dealers, however, as upgraded Amstrad machines are expected to appear later this year and Citizen already produces a number of high end products.

"We've only really got this profile as a low-end manufacturer because of the enormous success we've had with a low end printer - the 120D. We actually produce across the board," commented Citizen's Rosemary Gacki to CTW.

With the appointment of Computacenter Citizen has brought its UK distribution network back up to six. The Akhter distribition division



CITIZEN 120D: Downmarket? MSL was signed just a few weeks ago whilst XMA,

Eltec, Hugh Symons and Norbain remain in place.

**Computer Trade Weekly EDITORIAL**: 0438310184 0438 310185

Editor: Greg Ingham Deputy Editor: Stuart Dinsey Staff Writer: Colin Campbell Reporter: Christina Bent

**ADVERTISING:** 0438 310105 0438 310182

Advertisement Manager: Jerry Hall **Advertisement Executive:** Russell Beadle

PRODUCTION & ADMIN: 0438 310106 **Production Editor:** Lesley Hunt **Managing Director:** Tom Stock

Published by Specialist Retail Press Limited, **Business Technology** Centre, Stevenage, Herts SG1 2DX.

Telex: 825824 (Answerback "Bustec"). Fax 0438 741247.

Printed in England by Cherwell Valley Lithographic Ltd, Banbury. Typesetting by Kestrel Origination, Bond Industrial Est, Bond Ave, Bletchley, Milton Keynes Subscriptions: UK £75; Europe £120; US and Asia £220; Australia £250 Registered at the Post Office as a newspaper

No part of this publication may be reproduced, stored in any form of retrieval system or transmitted in any form or by any means, mechanical, electronic or otherwise without the specific written consent of Specialist Retail Press Ltd. All rights reserved, including translation into other © 1988

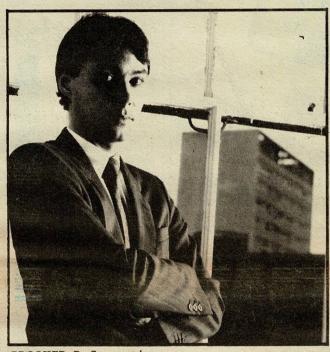
## P&P profits leap up

In its first financial results since the stock market flotation last April distributor P&P has reported a 68 per cent ncrease in its half year profits.

Turnover increased by 48 per cent to £50 million. Profits for the half year reached £3.3 million as opposed to £1.9 million for the half year ended 30th May '87.

"What we're most pleased about is that all the things we were saying at the time of the flotation have come true," offered marketing manager Steve Brooker to CTW. "We weren't pulling the wool over anyone's eyes.

He went on to comment on the two acquisitions made in April - Broadsword and BROOKER: Profits up again Training International.



integrating them and it's major force, will come on line "We're still in the process of going very well. Training, as a in '89," he said.

## **Gultronics watches TV**



**TULSIANI: TV plans** 

Electrical trade veteran Gultronics is currently eyeing its first ever move into TV advertising.

The £20 million outfit currently spends around £250,000 a year on advertising. It has bought spots on London radio station LBC in the past and regularly appears in The Standard.

Boss Sam Tulsiani admits that the plans are at an early stage yet but stresses that short ads on Thames or LWT are being considered. These

would appear during autumn selling season, not necessarily concentrating solely on computers.

"I think TV is a very good value media. We have an advantage in that we're very strong on computers but we're also into other items as well," Tulsiani told CTW.

Gultronics' five outlets are all in the London area: three in Tottenham Court Road, one in Edgware Road and one in Croydon. It also runs a successful mail order opera-

## Paris show shapes up

French publisher Neo Media is gearing up for the second Festival de la Micro due to be held in Paris in mid October.

Billed as the only all formats computer leisure show in France, a claimed 25,000 people will be passing through the doors. The firm hopes to have attracted 45 exhibitors with Atari already having taken a third of the 4,000 square metres floor

Amstrad, however, won't be exhibiting due to a historical disagreement with the organiser. Neo Media was formerly the organiser of the Amstrad Show in France. However, Amstrad France registered the name Amstrad Expo and apparently forbade Neo Media using the Amstrad

Speaking from Paris boss Jean Kaminsky told CTW: 'I'm happy to have created an all formats show but even then you can't be glad about the way things have turned out. You can't be happy when you've created something successful and then it's taken away from you."

Kaminsky claimed that the show would attract a large number of visitors from abroad. He is currently preparing an advertising and promotional budget pitched at the UK trade. Some £70,000 promo spend has been set aside in all.

Formerly, the Festival de la Micro was held in January. The new date was set to take advantage of peak selling times. Neo Media itself publishes various monthly magazines in France including Game, Atari 1ST and AM

The show will be held between Friday 14th October and Sunday 16th October at the Espace Champerret.

#### Rush deal looms? A deal to buy the US Gold, EA and MicroProse

huge German software distributor and publisher Rushware is imminent, according to well-placed sources.

In recent months, the likes of Electronic Arts, Centresoft/ US Gold, Microdealer International, Markt and Teknik (the German media combine) and possibly Virgin/ Mastertronic are all understood to have been in some form of negotiation.

Rush is attractive at the right price due to its range of distribution accounts. It acts as the sole German agent for

amongst others. Additionally, it has Soft-Gold, a sizeable publishing arm. This produces games on the Rainbow Arts, Time Warp, Recline, Digital Artwork, Chip and Rainbow Games labels.

As yet, details of any potential deals are scant. Sources suggest that Rush boss Hans Rabe has had numerous exchanges with the named British and American firms, and that at least one is within striking distance of matching his asking price.

Rush itself was making no comment on the matter last

## Sage chips in for OEM deals

Sagesoft has taken its furthest ever step away from software with the development of a custom built networking chip.



GOLDMAN: Chip first The LANCIA (Local Area

Network Communications Interface Adaptor) chip is currently being hawked around US and European manufacturers with a view to gaining lucrative OEM deals.

The low-cost chip replaces the need for a circuit board to be fitted into computers requiring network capabilities. It is being offered to manufacturers for as little as £10 per unit.

"It would give them builtin networking. It's not revolutionary but no one's really having a go at the market at the moment," commented Sagesoft's managing director David Goldman to CTW.

The firm claims to be very

close to a "fairly significant" OEM deal. One such agreement would quickly pay off the £250,000 that has been spent on developing the chip over the past eight months.

Further moves in the custom chip and network hardware markets are expected if the LANCIA succeeds, with the ultimate aim of forming a Sagesoft networking division.

Goldman insisted, however, that there wouldn't subsequently be any rationalisation in the firm's software busi-

"Networking is probably as far as we'll go, so hardware for that is fine. We're certainly not going to try getting involved in too much high risk manufacturing."



WARNING: WARNING: Stocking Thalamus's HAWKEYE will rofits due to the GOLD RUSH promotion! Among the thousands of HAWKEYE games being shipped are three gold and six yellow cassettes. When six yellow cassettes. When a customer finds a gold cassette they win a Amstrad Studio 100, find a yellow cassette and a ghettoblaster is won. You win a prize too! Prize cassettes . . . out soon . . . be a winner with HAWKEYE

#### HALAMUS

Thalamus, 1 Saturn House, Calleva Park, Aldermaston, Berkshire RG7 4QW **2** (07356) 77261/2

## Epson nixes Combro Laskys bolsters but Philips jumps on High Street electrical terest free credit. The extension of the business range is also to be advertised, but it

MBS' trade distribution remnant Combro has failed to keep hold of defunct **DDL's Epson contract** but last week gained Philips instead.

The firm carried over its Amstrad business to the new set-up and had hoped that it might also keep Epson, whilst realising it was somewhat unlikely. The printer firm was accounting for over £8 million of DDL's business prior to

MBS' Steve Sowery preferred not to go into the reasons behind Epson's decision. "All I can say is that we've been advised that the DDL contract has been terminated, which they reserve the right to do in these circumstances," he told CTW.

Combro had apparently primed itself for Epson's decision and claims that it is not any major blow to the firm's repositioning as a trade-only distributor.

The appointment of Philips means that Combro now has six product lines to offer, the others being Amstrad, Seikosha, Taurus, Canon and Iomega Bernouli. It will be mainly handling the Dutch firm's monitors and PCs.

"It's certainly not going to replace a product like Epson in revenue terms but getting the account is still very pleasing. We're particularly interested in their CD ROM drive," added Sowery.



#### SOWERY: Epson no,

## **US** tripling eyed by Virgin

Virgin is forecasting that its £2 million annual business in the States will triple next year.

The firm trades in the US as an affiliated label of Electronic Arts, and is currently in the process of evaluating just how much to increase its US prices.

"Mainly, we sell our Leisure Genius range in the States, plus one or two others such as Dan Dare and Shogun;" Virgin Games' boss Nick Alexander said. "We reckon our business over there will be tripling because we'll be having so much more product out.

"Also, our prices will be increasing because our costs

are going up. We'd like to have 3.5 inch as well as 5.25 inch disks in the same pack for our PC products. And since the dollar's been weakening against the pound - except last month it turned the other way of course there are other concerns."

Leisure Genius products currently sell in the States at around \$39.95 on the PC. Alexander stresses that no firm decision had been made about the nature of any price

Meantime, Leisure genius' Monopoly is due out soon in the UK, with a price tag of £20 or £25. "Leisure Genius may not set the world on fire because it's not the latest, greatest arcade licence, but it's bloody good business,"



chain Laskys has signalled its intent to become a major player in the PC market.

It currently has four Laskys Business Centres up and running, and like its rivals Dixons and Comet it sees the business market as an area capable of enormous growth.

The stores are currently stocking Amstrad PCs and PCWs, Commodore PCs, Zenith PCs and Acorn's Archimedes. Computer sales are already making up 30-35 per cent of sales in the chain's high profile Tottenham Court Road site and this is hoped to reach 50 per cent in the coming months.

National newspaper advertising has recently been offering Amstrad products with inmanager Jo Simons to CTW.

also to be advertised, but it will stop short of dwelling on CBM and Zenith product because it is currently available in so few stores. Laskys' first computer press advertising is also being lined up.

The Tottenham Court Road outlet claims that multiples can eventually tap into high end and corporate sales just as easily as off the shelf Amstrads. The store's price ceiling is currently around £6,000 for a Zenith 386 machine.

"The market's becoming more fast moving and the corporate deals are starting to come to Tottenham Court Road. People are buying this stuff much more openly now," commented the Lon-

## Montbuild man picks Big Apple

Industry veteran monthly LET. **David Cunningham** has been poached from Montbuild by new games outfit Big Apple.

Cunningham joined the Prestwich subsidiary last week as sales manager. He had spent the last year organising various computer shows at Montbuild and previously worked on failed trade

"I met Terry Ashton (Big Apple's boss) years ago and we kept in touch. When he approached me on the golf course I jumped at the chance. Big Apple are going places," offered Cunningham.

The firm currently employs five people and more are expected to join in the near fu-

## Grandslam backs show

Grandslam last show (CTW July 25th). week revealed that it too has decided to take floorspace at the PC Show after initial misgivings.

The news follows recent moves by Mediagenic (formerly Activision), Cascade and Domark to appear in some shape or form at the

The firm has chosen a regular stand after sizing up the benefits of relying on a hospitality suite near the PC Show's Earl's Court venue or joining the USD consortium stand - which already includes Domark, Palace, Beau Jolly and Martech.

The cost of appearing via



HALL: Showing approval

USD is only around £8,500, whilst Grandslam now claims to be spending £35 - 40,000 for a 60 square metres stand.

"The USD idea had some attraction for us on cost but we've got a lot of strong product and the place for that strong product is on the floor of the show," commented Grandslam boss Stephen Hall

"We're more than pleased with the way the image of the company is building up and we feel that a presence at the show is very important to continue that."

Grandslam will be showing Espionage, Bruce Lee: Enter The Dragon and Pacmania plus variously blowing the trumpet via video and handouts for Thunderbirds, Saint and Greavsie and a forthcomng Arnold Schwarzenegger film licence.

## Prism profits again

Prism Leisure last week surprised the City analysts by reporting year end profits of £663,000 – 27 per cent up on last year.

Turnover rose by 6.7 per cent from £5.7 million to £6.1 million. Prism immediately repeated its intention to make acquisitions within the leisure industry. Chairman Geoff Young said that the firm would be eyeing games software firms over the next year.

City watchers had predicted profits of around £550,000 – a figure which Young had called "conservative" (CTW July 18th).
"We're happy," he commented. "There are some great things lined up for the coming year especially on the computer side where the success of Football Manager II has re-established Addictive's



YOUNG: Happy

He went on to predict bulvear for Prism Leisure USA' which was set up in Pittsburgh 14 months ago. "I'm very happy that in our first year we made a trading profit there," he said.

During the year Prism lishly that this "will be the established European Music Distributors and acquired pub quiz organiser Burns and Porter. These moves have prompted the analysts to predict substantially larger profits for next year.

## EEC to sell

placed its Spectrum utilities arm Oxford Pub-Computer lishing in the shop window.

firmly £10,000 and £20,000". OCP has traditionally specialised in Spectrum based serious software such as Finance Manager and Stock Manager.

Whilst not a sector noted for its lucrative nature EEC It is hoped by the firm that reckons there is potential in the sale will raise "between conversions of the programs.

He described the asking price as "realistic".

"We want to concentrate on new software development for other people," commented boss Bill Richardson. "EEC is still my basic business - I'm selling the OCP label and all the stock.

"There are tremendous aftersales in Spectrum stuff," he added. "Software sales are still high." EEC sells various peripherals for leisure machines as well as programming such titles as Art Studio (which was licensed to Telecomsoft).

#### Gallup loses Treasure

Industry veteran Simon Treasure has lost his position as chart consultant to Gallup and will now concentrate his efforts on embryonic industry body ESPA (Entertainment Software Publishers Association).

He will continue to work on the Gallup poster chart but the bulk of his work as general PR man to the industry will now be undertaken by Gallup itself. The change apparently comes about as a direct result of the departure of Godfrey Rust from Gallup and the appointment of John Pinder as chart manager.

"For me to be working as a consultant to Gallup and organising ESPA would be a conflict of interests," said Treasure. "I've never been directly employed by Gallup and they don't really need me here now. My role has been outgrown."

Treasure is this week mailing the 45 page proposal for ESPA to the 12 leading publishers of whom he apparently has had verbal approval from 10. He is also hoping that smaller publishers will become members.

A provisional two tier membership policy has been drawn up whereby large publishers will give £5,000 to the body and smaller publishers will be asked for £1,000.

Treasure aims to have a £30,000 PR campaign for ESPA on line in October running through to the end of next January. In all it is hoped that ESPA will be funded to the tune of £50,000 (CTW 16th May).

# Watch Out

Over the next few months Code Masters is increasing its catalogue by over 50%. With exceptional products. The games you need for your customers. Here are four new guaranteed best sellers. This is just the beginning.

#### DIZZY (C64) £1.99

What can one say about our cute cult hero? Already a classic mega-seller on the Spectrum and Amstrad. Now Commodore owners need wait no more. This original Oliver Twins cartoon adventure is a Code Masters success story. Watch it sell!

#### SUPER HERO (SPECTRUM) £1.99

By now you will have seen the amazing Amstrad version of this game. So have millions of others, on Sundays 'Get Fresh' TV programme. As good a program as anyone has released this year, at any price. Destination – number one!

#### PROFESSIONAL BMX SIMULATOR (SPECTRUM) £4.99

It was gratifying to see Jet Bike re-enter the Spectrum chart after four months. These Plus products are exceptional value and the kids know it. Professional BMX Simulator on the C64 is our highest revenue product so far this year. This Spectrum version will do better still.

#### ATV SIMULATOR (AMSTRAD) £1.99

Another best selling conversion. Another TV star on Sundays 'Get Fresh' TV programme. Another guaranteed best seller. This will be battling with Super Hero for the Amstrad number one slot.





RHEELS

Coming soon are lots more excellent £1.99 games. Simulations, arcade adventures and much, much more. The best sellers that the customers want. Also a steady succession of £4.99 Plus products. With all the incredible value Plus features that have made this price point such a success for Code Masters. Also, later this year, the much rumoured Code Masters full price. If you look at what we do at £1.99 and £4.99, just imagine what we will be delivering at full price. Watch out!

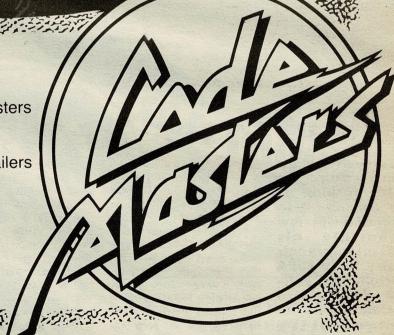
## The number one name in the game

In the open market, where the customers can choose, Code Masters is usually the No 1 best selling software brand. A success story you can join. Our titles continue to sell and sell. BMX holds the record for chart longevity. Its still there. Thousands of happy retailers are profiting from Code Masters success. Join them.

If you want to make money with Code Masters software Ring Ann Pinkham 0926-814132

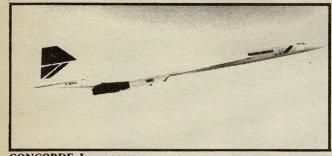
Code Masters Software Co Ltd · Lower Farm House · Stoneythorpe · Southam · Warks CV33 0DL

the second and the transfer of the second second second second second



The area of the law was a very the special of

## SNIPPETS



CONCORDE: Image comp Mirrorsoft's new label Image Works is running a consumer comp publicising its Sky

Chase game. The first prize is

a flight on Concorde. Entry forms will be in the games packaging . . . Elite's young budget label Encore has taken 4.5 per cent of the market share according to Gallup. This would hang mainly on the chart success of Frank Bruno's Boxing and Airwolf. . .

Barry Paul Distribution has stopped dealing in leisure software during the summer. It promises to start again once the autumn rush begins. The decision has been made because of a rise in CD business and the usual summer droop in software Consumer electronics sales

wiped out good ground made by **Zenith** for the firm's second quarter results. PC sales were up 18 per cent but the form's profits were only \$12.1 million due to losses on its television business . . . A multi passenger flight

simulator will be plonked in the middle of the PC Show this autumn courtesy of MicroProse. The firm scored a hit with a smaller version last year and naturally felt that this year bigger would be better. The 14 seater is open



Prose's monstrous machine



to trade visitors and winners of a competition being held through WH Smiths . . . In a Sunday Times performance study of the UK's top 250 companies Amstrad ranked top for the second time. Boss Alan Sugar boasted that he never lets his staff out for lunch breaks: "They get a sandwich thrown at them and coffee in a mug—if they're lucky," he said.

More words of wisdom from Sugar. On seeing a demonstration of the soon to come satellite receiving equipment last week, he offered: "I was delighted at the quality of the picture. I was afraid that it would be all snowy"...
BT rings the changes (again):

Telecomsoft has been shifted within BT's infrastructure and now comes under the jurisdiction of Dialcom. When asked why the shift had been made Dialcom's general manager Tom Baird offered: "We're a very large organisation. A lot of our businesses are re-organised. There's no reason to shift Telecomsoft as a business" Distributors and journalists descended on Feltham for a charity football match recently staged by Grandslam. A fair whack was raised for Great Ormond Street Hospital via an auction, donations and programme sales. Men of the match were CTW's Stuart Dinsey and **Entertainment** 

The final score? It can be obtained via the CTW footie hotline (0438 310184) on the condition that callers donate £5 to the said charity... A security PC package called Gate Keeper has been launched International Data Security. Retailing at £49 it apparently keeps unwanted snoopers out of a computer system...

International's Ian Higgins.

Strategic Simulations published here via US Gold has received six nominations for the Origins Awards presented for "outstanding" adventure games . . . Chairman and co-founder of Microsoft Bill Gates will be the key speaker at the next meeting of the OS/2 User Group on September 5th. The theme? OS/2 and beyond . . . Newly formed De Gale Marketing (CTW 11th July) has won its first account. Tottenham Court Road based Shekhana has taken on the Nintendo games console. Shekhana's sales director Sheila Nesbeth commented: "We all know it (the Nintendo) is better than the Sega. It will do very well.' Travelling Software - US publisher of file transfer program Lap-Link - has appointed Frontline as its UK distributor . . .



YOU COULD MISS OUT ON ALL THIS:



A range of software T-Shirts with designs **exclusive** to Microdealer for **resale** to your customers at a very profitable margin. Only available from Microdealer!



An exciting promotion giving your customer an added incentive to buy **more** from **you**, so that they can collect "Cover Up" tokens to exchange for a fabulous range of free gifts.



Both of these incentives are designed to give you extra opportunities to sell more and will be widely publicised with a comprehensive consumer advertising campaign.

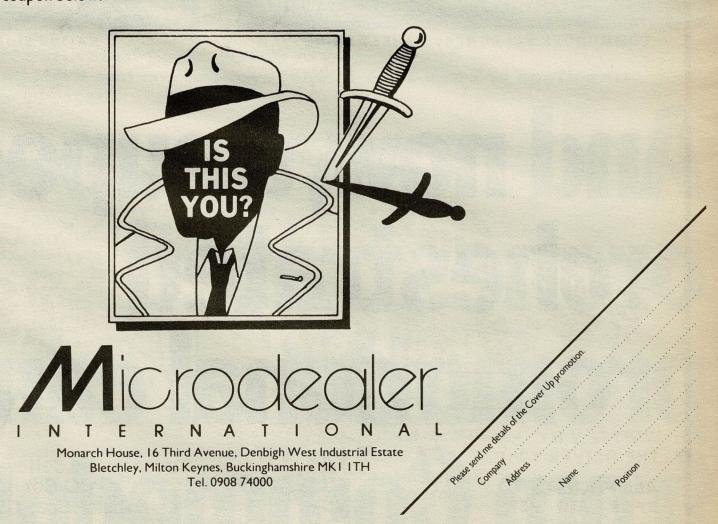


Each Microdealer dealer will receive a dealer support pack, including posters, window stickers, promotional aids and a complete field and telesales back-up service.



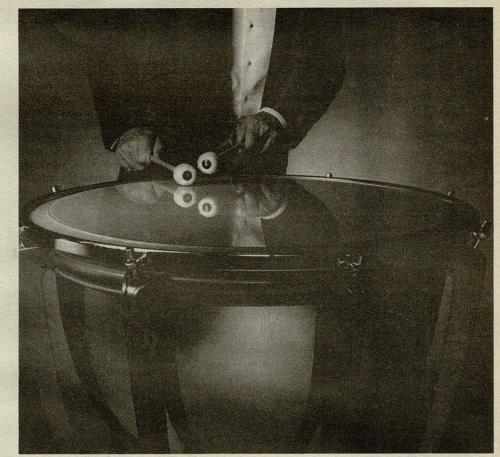
So get involved in the most exciting new sales promotion for the independent software dealer.

Get full details by Contacting our telesales team on 0908-74000 or by returning the coupon below.





· AMIGA 500 PRICE INITIATIVE ·



· HEAVY INVESTMENT IN BUSINESS MARKET ·



· COMMODORE PCI LOWEST MARKET PRICE ·



· NATIONWIDE SALES ROADSHOWS ·

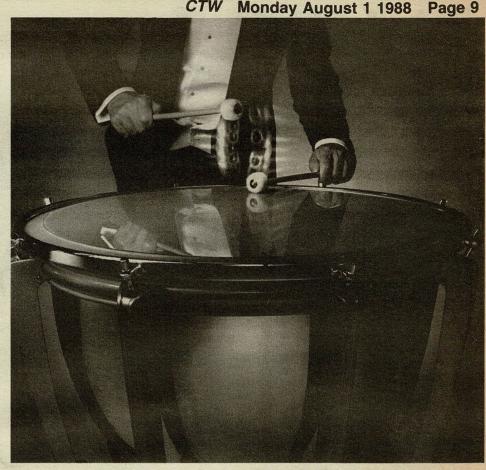
And now, a superbly orchestrated promotional campaign from Commodore



NEW LEAD GENERATION PROGRAMME FOR DEALERS .



· PRE-CHRISTMAS TELEVISION SUPPORT ·



· NEW DIRECT MARKETING PROGRAMME ·



MASSIVE £6 MILLION ADVERTISING CAMPAIGN .

By now, the message must be very loud and very clear. The name of Commodore is going to be making its presence felt throughout the industry.

Very soon, you'll be seeing us on national posters, in magazines and newspapers. We'll be at roadshows and trade shows. Investing in the business market and education.

An enormous advertising spend will regularly be feeding qualified leads to your dealership. And, through direct mail, we'll be bringing

people back into the market at the time they're ready to buy.

Early next year, we'll be giving you more information about our plans at our first major dealer conference.

Do we hear a note of approval?

If you want to discuss a working partnership with Commodore, please telephone Dealer Liaison on (0628) 770088. If you're already a Commodore dealer, you're to be applauded.

## WHAT'S THE DIFF FIRST SOFTWARE AND FR

The corporate logo you see at the bottom of this text belongs to a company that is one of the leading trade-only distributors of hardware and software.

Since its introduction of Lotus 1-2-3 into this country over five years ago, it has gone from strength to strength.

It has increased its range of products, year by year.

Won numerous awards for being

the U.K.'s leading distributor of various leading products.

And has a reputation for enjoying itself. (After all, if you don't enjoy your job, you might as well not turn up for work.)

Which means it works harder, and you benefit.

One fact that may surprise you though, is more than half of its business comes from hardware distribution.

And it's a company that's moving in all sorts of new and exciting directions.

Directions in which it will be just as involved and committed as it has been to its dealers for the past five years.

Intec-1, Wade Road, Basingstoke, Hampshire RG24 ONE. Tel: 0256 463344.



# ERENCE BETWEEN ONTLINE DISTRIBUTION?

The corporate logo you see at the bottom of this text belongs to a company that is one of the leading trade-only distributors of hardware and software.

Since its introduction of Lotus 1-2-3 into this country over five years ago, it has gone from strength to strength.

It has increased its range of products, year by year.

Won numerous awards for being

the U.K.'s leading distributor of various leading products.

And has a reputation for enjoying itself. (After all, if you don't enjoy your job, you might as well not turn up for work.)

Which means it works harder, and you benefit.

One fact that may surprise you though, is more than half of its business comes from hardware distribution.

And it's a company that's moving in all sorts of new and exciting directions.

Directions in which it will be just as involved and committed as it has been to its dealers for the past five years.

Intec-1, Wade Road, Basingstoke, Hampshire RG24 ONE. Tel: 0256 463344.



(As you may have already guessed, the only difference is in the name. In July of this year, First Software changed to Frontline Distribution.)

## LEARNING TO READ ABCS

Now is the time for all good publishing folk to come to the aid of their magazines by burbling on about ABCs. ABCs – for the uninitiated – are the means of measuring magazines' sales and are derived from the Audit Bureau of Circulation. Overleaf, we canvass some of the leading leisure software companies about how much attention they pay to such number waving. Here RENNIE KAPILLA, the account director for magazine circulation form Frontline, explains how ABCs work. Frontline handles the distribution of EMAP and Haymarket magazines, including the former's five news-stand computer mags . . .

standard way for a magazine's circula-

They are registered with the Audited Bureau of Circulation for the benefit of

ders' hands for an average issue. The reason I've stressed "ought" to be is because there

method which details every transaction between the months included in the ABC

lisher must convince the auditor that there are good reasons to believe the sales figures he has submitted.

which we use at Frontline covers all transactions between the 1st of January and the 30th of June.

The equation is: all issues sent to wholesalers (both UK and overseas) minus all returns sent back as unsold by the newsagent/wholesaler, plus subscriptions and divided by six if it is a monthly magazine.

The advantage is that the figure will include the latest wholesale orders for the June issue, so it will always be a bit ahead of itself.

The disadvantage is that everything comes back to haunt you. Because sale-or-return in this industry gives wholesalers three months from the off sale date (ie when the next issue appears) to register returns, all the Christmas issue returns will tend to come back to count against the Jan-June figure.

The advantage for the advertiser is that there is no guesswork in the resulting ABC figure. It's a cast iron record of the magazine trading over those six months.

#### Second guessed

he estimated sale method used by some of the distributors in the home computer market is decided by a debate between the publishers and their auditors.

It looks at the issues produced during the six month period, so Jan-June includes the February, March, April, May, June and July issues. For February and March all UK returns should be in so the publisher looks at his past record and what was distributed overseas and estimates a figure for overseas sales.

For the last four months, there is less hard information to go on. But the publisher will look at his distribution promotional strategy, the returns pattern so far and arrive at a figure.

The auditor will dispute figures which look unreasonable compared to the circumstances and eventual outcome of the same issue the previous year. And the debate

The advantage for the pubcontrollable and he can reflect any optimism felt about the latest promotion. Also past mistakes (e.g. 100,000 agreed figure for March only turns out to be 80,000) are history and those extra returns never come back to haunt them.

The disadvantage is that everything must be argued using past performance as the base.

#### Warts and all

BC is under pressure A BC is under produced Publishers Association to tighten up on its figures and standardise on an auditing system so advertisers can compare like Continued on page 19



## THE SELLING OF SPA

With the leisure market magazines becoming ever more important, we thought it was about time to ask some of the leading publishers about what motivates them in placing adverts...

we've always been opportu-

nistic as a company. Maybe

around a third of our book-

ings - perhaps three of four

pages a month - are offers.

That third constitutes

perhaps 10 per cent of our

budget which we hold in re-

serve. Deals can be jolly good

but you can't plan that you'll

What about new launches?

"Generally we don't go into

first issues unless the rates are

absolute dynamite. We prefer

to look closely at something

once it's been out - scrutinise

the racks in the shops, check

the distribution, see if some-

thing's just sitting there. One

can get a fair idea of how well

a title's doing fairly swiftly

promotional side, such as

whether there are cover

mounted gifts, though those

can be a little speculative."

"We also consider the

get them."

and easily.



BCs are terrifically A important: they're as near to an objective measure of what's actually happening as we can expect to have. They're somewhat more useful than publishers' statements. I'm always dubious about readership per copy figures, where they cite six or more per issue.

"New ABC figures always prompt a re-think in our strategy - absolutely. One's always doing that of course, but it makes one look again at the rate when the actual circulation figures emerge.'

What about those that don't have ABCs?

"I'm sometimes inclined to go with them, but I'm actually suspicious. There again, if they can come up with a rate to match their lack of credibility, we'll consider them. But we try to buy scientifically or as scientifically as we can.

"As for 'last minute offers',

or bad editorial coverage?

We do sometimes wonder how objective the reviews really are, but overall there's a high degree of journalistic integrity in the games market. One does object to putting ads into a publication which pans you, and one occasionally goes through a period where one feels that certain magazines have it in for you. But overall we strongly support the computer press.

Virgin has been the largest non-specialist advertiser outside of Beau Jolly (where other factors rule). What about the argument that games publishers should concentrate ads in the titles which do the most to promote continuing games sales?

"We believe that in advertising on TV and in youth and leisure based publications such as Private Eye we're actually helping to build an awareness in general of games. Whilst it's encouraging to see all the computer mags with rising ABCs, it's in our hands to take the products out to a broader market, which in time will benefit everyone. There are huge numbers of owners not using their machines, and our advertising could help reactivate their interest.

"Including TV, our current Are you influenced by good split is around 60/40 in favour

of the mass to the specialist market. Taking out TV, that becomes 25/75. There may well have been a slight trend over the years for us away from the specialists, mainly due to our Leisure Genius prodicts being coffee table computer games of gift purch-

> **Nick Alexander Managing director Virgin Games**



Telecom Soft

bviously I am influenced by ABC figures, but it's not only them that influences me in placing ads. It's a combination of ABC, the type of product we're putting out, and so on. If it's a more adult game, we would not advertise in what we consider to be the younger age mags."

How far are you influenced by your own perception of the magazine?

'You haven't got to have your own opinion. I'm not the kid reading the magazine."

Are you influenced by reviews when placing ads?

"If your product is good, then you get good reviews unless you've got a biased reviewer, which has shown up for us on several occasions. It depends on how big we feel our product will be - we do a lot of our own surveys." How far are you influenced

by rate?

'We want the keenest rates. When mags give you free ads, it's silly to think we'll advertise with them again because of that.'

Does it concern you that some publications (like Pop ing with them.'

and CCI) don't have ABCs? "Yes, I don't understand why they don't have them.

It's up-facing their own mag. Surely it's better for a magazine to have as much as they can? The absence of ABCs makes me slightly suspicious, but it doesn't stop us advertis-



I t's irresponsible to ignore ABC figures and obviously I am attentive to them. It's how you view them and the validity you attach to them that is important.'

What influences you in your choice of magazine for

placing ads?

"We are aware of our relationship with the magazines, and are interested in its future: we are conscious of what they do. The main thing is the ability to work together. Basi-

Continued on page 19

### **PROGRAMMERS GRAPHIC ARTISTS MUSICIANS** GAMES DESIGNERS

Urgently required to join Britain's most productive and innovative software development house.

We can offer impressive all-round performance to talented and experienced 8086, 8088 (IBM and compatibles) 68000, 6502 and Z80 applicants, for major development projects.

Our reputation has spread

\* Top rate royalty or outright payments

Instant financial back-up and guaranteed payments

\* Europe's top arcade coin-ops and licenced projects

\* Professional programming support and excellent facilities

\* Major career opportunities

So discover your true hidden potential and join the team

Our team have bought you: OUTRUN (Z80, ATARI ST), ARKANOID. SLAP FIGHT, SIDEARMS, SOLOMONS KEY, ENDURO RACER. TRANTOR, METROCROSS, XEVIOUS and many more . . .



The force behind the industry

Contact:

Fergus McGovern or William Burey Probe Software Ltd., Unit 6, Dale Park Court, Tamworth Road, Croydon, Surrey CR0 IXU 01 680 4142



AS APPROVED BY MULTIPLE STORES

**GAMES** 

BUDGET **Eden Single Cassette Library Case** 

IM/SLC

**Eden Double Cassette Library Case** 

IM/DLC

8 BIT **Eden Double Library Case** 

**16 BIT** 

IM/DLC

**Eden Rigid Covered Box with** 

**Eden Floppy Disk Case** 

IM/FDC

**Vacuum formed Trays** Softbox or A5 sizes

Eden Floppy Disk Case Eden Rigid Covered Box with **Vacuum formed Trays** 

Softbox or A5 sizes

IM/FDC

**BUSINESS** 

A5 Ring Binders/Slipcases - Folders **A5 Vacuum Formed Packs** Special designs to your own requirements

FOR FAST DELIVERY FROM STOCK AND THE BEST PRICES

ON ALL THESE AND MANY OTHER **COMPUTER PRODUCTS call** 

01-646 5556 Now!

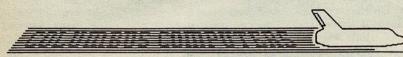
**EDEN PLASTICS LIMITED** 

Prince Georges Road, Merton Abbey, London SW19 2PR Telephone: 01-646 5556 Fax: 01-640 0475

#### JOIN THE BUDGET SOFTWARE SUCCESS STORY

SUMMER SALES COULD NEVER BE BETTER!

**BUY DIRECT FROM** 





- Receive the best prices for budget software in the UK!
- Choose from 10 of the very latest games FREE with your first order!
- £1.99

Lowest prices for volume!



- 2600 cartridges
- · Sega software
- Joystics from £2.50 Disks



3" £1.65 31% £0.75 51 £0.30

C64 PSU £9.95 SPE PSU £4.95 EL PSU £3.95

**Telephone Steve Lockwood on** 

O61 - 301 - 4320 or 061 - 370 - 2118 NOW!

## **B & L DISTRIBUTION LTD**

PRIMARY DISTRIBUTION AT ITS BEST

\* ASSEMBLY \* \* PACKING \*

\* ORDER PICKING \*

**★ MAIL ORDER ★** 

\* EXPORTS \*

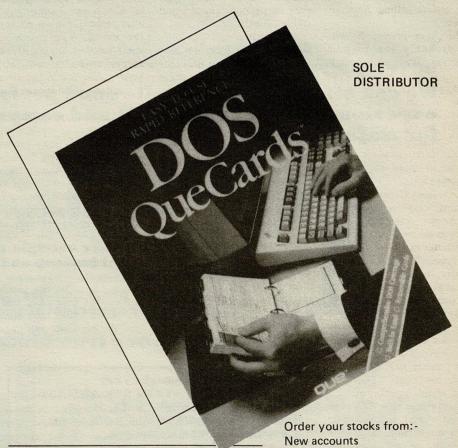
\* DESPATCH \*

## WE CAN DO IT AND SAVE YOU MONEY

**B & L DISTRIBUTION LTD** UNITS 1/2 CONLON DEVELOPMENT. **WATERY LANE. DARWEN. LANCASHIRE** Telephone: (0254) 76315

Experienced users often need clarification of ideas they have not used for some time. Trivial lists of the syntax do not help if you cannot remember what the purpose of the instruction is !

DOS Que cards are Que's way of solving this problem, they are already in wide use at CBL!





Tony Comerford: 021 - 706 1250 Existing accounts: 021 - 706 1188 FAX 021 - 706 3031 Telex 334361 G Teleordering prefix COMBIR

30 Lincoln Rd, Olton, B'ham, B27 6PA

## STREET CREDIBILITY?

With its apocryphal tales of shady deals and cheapest of cheap prices Tottenham Court Road has developed a wonderfully seedy image in the computer world. At the same time, it remains the biggest generator of electrical retail sales in the smallest space in the UK. There has also been a steady trend to go upmarket in terms of hardware stocked of late. STUART DINSEY takes

nly in a certain street in London West One do retailers shrug at the sight of trade journalists. There's no excitement, no corny comments like "fame at last" and no sniggering from the young buck salesmen.

That street is Tottenham Court Road, the nation's mecca for electrical products that go boom, bleep or buzz. Sales staff are quick to mumbe "not another one" as they learn that their store is to be featured in yet another report on life in 'the Road'. Managers, meanwhile, run for cover behind the nearest stack of boxes or leap onto an available telephone - connected or not.

"The last time one of you lot came here we were called the worst. No one can talk to you," said one gentleman paradoxically called an assistant. This was a legacy of a recent electrical press article which fairly trampled down TCR and most of the shops in it.

The regular visits this area gets from the trade press are due to one simple fact: for stereos, telephones, cassette recorders, paging devices, printers, computers or just about anything else that needs a plug fitted, Tottenham Court Road is the place to go. It has the best range and it has the best prices too.

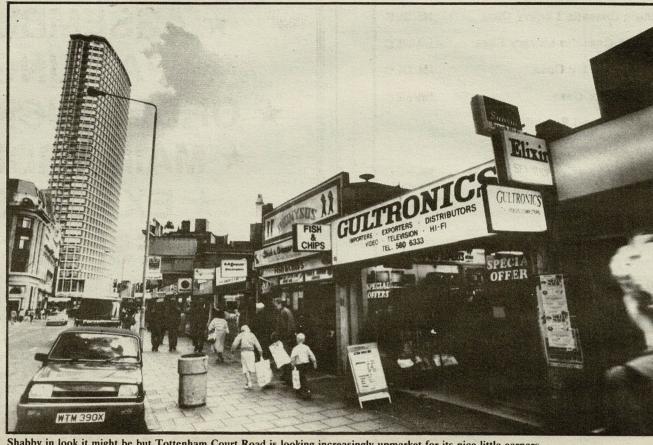
The range is something that is bound to be there when you consider that two out of every three stores sell electrical goods, each of them usually carry a couple of in-store concesions run by other retailers. Thus, even the highest of hi-fi shops will often as not have a desk selling Amstrad

The cheap prices, though, are probably the biggest attraction. With such a high level of competition few products can be retailed effectively at normal retail value. There has to be something offered to the customer to stop him popping next door for the same product. This can mean large savings or bundled extras.

Tottenham Court Road is a bustling, cramped road with the shops mirroring this. There is no room for Habitat furnishings and air conditioning here. Window displays usually have the aesthetic appeal of a ten-year-old's toy cupboard, whilst inside things rarely improve. There are piles of boxes, hoardes of sales assistants each manning their own shop's counter and plenty of punters sniffing around for the best deal.

Put all this together and it's not surprising that TCR has the sort of seedy image Arthur Daley would be proud of. It's an image of no questions asked business - especially questions about where the stock came from - and cheap prices substituted for warranties, quality and suchlike.

There is, of course, some truth in this and there are still some very shady operators. But TCR simply wouldn't



Shabby in look it might be but Tottenham Court Road is looking increasingly upmarket for its nice little earners

have the pulling power that it still retains if all the shops were as underhand as legend

#### Seedless gripes

espite only arriving in force six years ago, computers have taken to the Road well and now make up a large slice of takings. The clutch of stores and concessions owned by major players like Gultronics, G & B and Micro Anvika probably boast a collective computer turnover nearing or even surpassing that of some whole counties.

The seedy image that journalists love to focus on certainly pervaded into the computer stores in the early years and still exists to a degree today. But the big operators are trying hard to move away from that as corporates and government and education accounts loom ever larger as prospective customers.

Few of the shops even had a Spectrum or Amstrad CPC in stock, let alone crates of them soon to be quietly offloaded to Poland. There weren't any unmarked PC clones just in from Hong Kong either.

The games world here is a 16-bit world where the Amiga is quite definitely king. Other than that it's PCs, portables and printers all the way. After a string of disappointing autumns and unreported busts it is business rather than leisure that has arisen as the till filling path. The small but growing Shekhana is a concession and the only outlet specialising in games, offering a full range of formats.

Gultronics, with three outlets in the Road plus two elsewhere in London, is a selfstyled 'serious' retailer. It turns over some £20 million and claims to employ 100 people in all.

Boss Sam Tulsiani has been retailing here for 20 years

with the slow grind from brown goods to computers starting in 1982. The latter sector now makes up some 60 per cent of business.

This man has technical staff, runs a hotline, advertises regularly in The Standard and claims to be looking very carefully at TV advertising. It's not surprising that 'seedy' is not the first word on his lips when assessing his most successful stamping ground.

'Tottenham Court Road has an attraction for the enduser because it has the latest in electrical gadgetry. It attracts people from all over the world. The prices are keen but they are usually the same products available everywhere else in the country and supplied by the same suppliers.

'This seedy image has been built by jealous dealers outside the Road. They try and stop people coming here because it is far too competitive for them.'

Tulsiani insists that it is simply sharp buying and large volumes that gives him the chance to drop prices, but even then they are not so low as to cause manufacturer's un-

It tends to be the smaller outfits that only offer really low prices whilst large stores give the big discounts to big buvers.

#### Cheap uncheerful

-Tronic, which can only be described as an anything-goes electrical store, had some of the cheapest prices in the road. The computers available were only Amstrad. A 20Mb 1640HD was offered at £1,260 rather than £1,437 and a PCW 9512 was down from £574 to £445 including VAT.

A sales assistant proffered a grubby leaflet when questions were asked about the 9512's capabilities and software. On hearing more in depth questions such as "how come your prices are so cheap?" A second assistant offered that too many questions were being asked. The sales pitch ended.

Despite complete ignorance about how any such thing might work, a one year guarantee was still offered on the 9512. That said, seeing £1.99 tennis sets on sale in the same store doesn't fill you with enormous confidence.

'People think it's a rip-off market. It's not really but the small places definitely try to get away with anything,' comments Ian Hegarty, manager of G & B Computers' TCR outlet which was previously a sex shop. It also has concessions in Galaxy and Budget Sound Systems.

For these G&B pays something near £500 a month in rent. The expense is outweighed by the three retailers who pay G&B for a counter in Hegarty's shop.

The firm turned over around £2.5 million in 1987 and is looking at £4.5-5 million for this year. Like Gultronics it is the business market that is being attacked with the Amiga and a little bit of ST making up most leisure

Hegarty claims that things have been pretty bad for the computer stores lately thanks to the strength of the pound and the usual summer dip. The pound factor is a very important one. Many, many customers come from abroad to buy products at low prices in Tottenham Court Road and then claim the VAT back as it goes out of the country.

Around 20 per cent of G&B's business comes this way. Hegarty argues that it was historically the large number of often African, Asian or Mediterranean customers that helped the TCR

stores develop as rather ramshackle in appearance. "They're used to shops like that in their countries. A lot of people come here trying to barter too."

The recent bad times have caused price-cutting to increase over the past few weeks. Hegarty claims that one outlet was recently selling an Amiga 2000 system for £2,080 instead of the usual £2,500. As far as he could work it out they were actually losing £50 on the sale.

"When it gets quiet, profit takes second place to turnover: all the bills are coming in but no money. Things are sold cheap because they know they can make it up in the good months."

Hegarty claims that his store usually tries to work on a 15 per cent margin with an absolute bottom line of 13 per cent. Others, he said, would stoop to trade plus five per cent. Those others, of course, said that they wouldn't but he

One contender on the Road has little it can do to keep up with the discount houses. Laskys has two outlets, one of them a business centre à la Dixons. This is a new initiative, with only three others currently up and running in

#### Best indies

I t is something of a paradox that on Tottenham Court Road it is the multiple that has to try and gain sales by offering expert staff and guaranteed after sales support. In other words, it offers all the bells and whistles that an independent usually employs to stave off the threat of Dixons, Smiths and Boots in the high street.

In the suburbs it is the big stores that have the discounting muscle, but here the multiples aren't on safe ground. Testament to this is the fact that Laskys is indeed the only multiple battling it out for business.

The major independents don't count it as a serious threat yet, but the stock is there in the shape of Amstrad PCWs and PCs, Zenith PCs, Acorn's Archimedes and Commodore's Amigas, C64 and PCs.

If the store's manager Jo Simons is anything to go by the commitment to succeed is there too. "Our problem is to build ourselves a reputation. And with some heavy advertising coming up we should be in there properly within the next six months.'

Pricing, however, is his Achilles heel. The Series III Commodore PC20 that sits in his store has £69 chopped off to make for a £1,200 pricepoint, but he admits that most others in the Road will offer it at another £100 cheaper.

Simons believes that the wheeler dealing is still there, so much so that it is apparently repairs that is Laskys' most successful computer operation - repairs of products bought elsewhere.

He truly believes that a multiple can make an impression on the bargain hunters if they can be educated to take factors into account other than price.

Tulsiani disagrees. "Obviously Dixons, Currys and Comet must have looked at Tottenham Court Road years ago, and Edgware Road. But they don't even consider them because they know they couldn't compete with the independents. We're not complacent dealers here, and they know that.

In terms of manufacturers it is easily Amstrad that is king. From the smallest shop to the largest Mr Sugar's PCWs and PCs are on view. More upmarket names such as Epson, Toshiba and Sharp are forcing their way in via the new wave of trading up but Commodore is still the clear number two.

'Commodore restructured their sales team by sacking half the people in their company and it seems to have worked. They've tried very hard in this road. I believe they're even trying to get into Wildings in Percy Street," comments Simons.

In the independents there are CBM monitors and drives that the rest of retailerland thinks disappeared years ago. The ST pops up here and there, but for Atari fans it really is only the ST plus a few distant memories filling "sold as seen" boxes.

Yes, for all its newfound delusions of grandeur those "sold as seen" bins do still exist. Sonic Foto Center, whilst boasting a fair array of modern day offerings is one of the few archetypal Tottenham Court Road outfits left.

Here all Amstrad and Opus PCs carried a special offer of a Continued on page 19

061 724 8622

024026 3703

01 861 1166

0532 459453

01 431 1101 041 552 2128

Simtek

Softsel

Softly Softly

Software Express

Software Limited

Thompson Cook Thornley Distrib

Software Sales

Stage One

Swift

Target

TBD

SJB



Yes we colour print and duplicate Disks!

But have you seen our ink-jet special information printing?

DisCopy Labs,

20 Osyth Close, Brackmills, Northampton, NN4 ODY.

0706 524304

0202 296404

0742 670930

0977 797777

0233 83273

0908 569212

0925 413501

0277 228888

0705 210012

0322 92513

0203 611943

0792 403363

0272 297162

07332 39011

0401 43553 01 771 8642

01 861 1166

07372 22003 01 368 5545

061 832 4759

0302 21136 0728 3011

0734 320022

0794 523301

0222 481135

0732 355962

01 439 0666

0766 831878

0923 38043 0423 504526

01 858 0763

**Grand Slam** 

Icon Design

Infogrames

Interceptor

Konami

Kosmos

Kuma

Level 9

Livewire

Llamasoft

Logotron

Longman MacMillan

Mandarin

Martech

Matand

Mastertronic

Mediagenic

Microdeal

Microgame

Maynard International

Melbourne House

MAP

Locomotive

LCL.

Intuitive Systems

GST

Hewson

Images

Infinite

**Gremlin Graphics** 

Tel: 0604 760261 Fax: 0604 766260

SOFTWARE HOUSES

Adamsoft

Alternative

Alligata

AMS

Anco

Amsoft

Anagram

Anglosoft

Arcadia

Arcana

Arnor

Atlantis

Audiogenic

Beau Jolly

Big Apple Binary Design

**Bourne Educational** 

Blue Ribbon

Blythsoft

Britannia

**Bug Byte** 

Cambrian

CDS

Cascade Games

Bubblebus

Addictive Games

**Amazing Games** 

**Artic Computing** 

#### DISK DUPLICATION



Yes We duplicate Disks Plus Full colour on Disk printing Plus Software Protection for Commodore Amiga, Atari ST and many more

Plus Private Labelling Plus Preformatted Disks Plus Friendly Advice

ALL AVAILABLE FROM

REFLEX MAGNETICS LTD Unit 2, 32 Lawn Road London NW3 2XU TEL: 01 722 9231 FAX: 01 586 2292

Solar

Speedysoft

Supersoft

Superior

System 3

Talent

01 247 6434

021 356 3377

0954 61258

0235 832939

0525 718181

061 773 9618

0329 822672

07356 77288

061 256 1303

0453 835379

07356 77421

0438 317966

01 429 2446

05255 3942

07357 4335

0491 579345

0344 487597

061 834 4233

07356 4478

0306 887902

0223 323656

01 236 0081

0642 878888

061 624 5662

01 377 6880

0332 513095

0734 302600

01 431 1101

01 377 8411

04862 23845

0726 68020

(07356) 71145 WE ARE ONE OF THE MOST COMPETITIVE SUPPLIERS OF PACKAGING TO THE SOFTWARE INDUSTRY A FULL RANGE OF FLOPPY DISC CASES, WALLETS, SINGLE AND DOUBLE LIBRARY CASES AND

PRODUCT ASSEMBLY, PVC WELDING, BLISTER PACKING AND SHRINK WRAPPING.

0925 414025

0509 610333

0705 673691

01 568 8866

021 328 3585

01 357 6424

01 226 0828

0428 4001

0625 34999

0922 644631

0782 566566

0527 25000

0270 761516

COMPACT



Full range of packaging to the Software Industry

07357 4335

0225 446034

01 278 0333

**DOUBLE LIBRARY CASES, FLOPPY** DISC CASES, PVC WELDING, **VACUUM FORMING, COVERED BOXES. BINDER/SLIP CASES** 

Prince George's Road, Merton Abbey, London,

RING NOW FOR DETAILS

COMPA	N Y Alderm	aston, Berks.	01	-64
Midland Records	0543 378222	IEE 0	10 3314 535 4383	Kuma Co
New Star	0277 220573	Instep	0753 45133	Mattel
Norbain	0734 752201	Interceptor Print	07356 77421	Microvite
Northamber	01 391 4100	Inter-Mediates	0279 726585	Miles Gor
Palan	01 368 5545	JPPR	0726 61185	Miracle T
Pelham Distributors	01 879 3769	Kiltdale	0242 525458	Mitsubish
Pick and Choose	061 8317922	Kustom Covers	0705 380531	Nidd Val
P&P Micros	0706 217 744	Loadplan	01 200 7733	Nintendo
Prism	01 804 8100	Magnam	0635 65509	NESI UK
PST	01 756 1616	Marjacq	01 724 0565	Olivetti
R&AG Preston	0656 880965	Microcontrol Systems	0602 391204	Opus
Ricketts	01 223 3457	Micro Interface	01 340 0310	Psion
RM	01 848 7511	Micronet	01 278 3143	Ram Elec
R&R Distribution	0977 795544	MICROS	041 334 6163	Red Box
Screens	09274 20664	Montbuild	01 486 1951	Research
SDL	01 300 3399	Musicon Design	061 773 9618	Rockfort
Selective Marketing	061 225 9624	NMA (PR)	01 487 3735	Romantic
Silica Distribution	01 309 0300	Option Racks	0935 824072	Samsung
Silicon Centre	031 557 4546	PC-XS	0734 394155	Schneide
		No. of the last of		

0532 526422 PDD RAM/C 01 892 6596 Ramp Red Box 0234 213032 0223 323143 Reflex Magnetics 01 722 9231 Richman Software 0279 25401 0628 74242 Romtec 0954 211257 Rose and Co 01 402 5151 Satra 0753 685873 Seikosha 061 627 3245 0869 252831 Silicon Studios Simon Stable S'ware Consultants 01 831 1882 Software Express 01 595 9047 0273 561306 Solution PR Spool Data 0244 817602 S/W Dup. Ser. Tequila Marketing 0438 811730 0925 726848 Top Copy (South West) 0726 68188 Transform 01 658 6350 0792 205491 Trojan USU 01 379 5791 0276 66266 Verran

**HARDWARE** 

#### 0302 21134 0775 69518 Chalksoft Micro Power 0532 434006 Chaos 0703 472605 Micropro 01 879 1122 Choice 09603 69129 0666 54326 Microprose 0606-48511 Clares Micro Supplies Micro Selection 01 831 1801 0926 814132 0734 500741 Microsoft Compusound 0527 21439 01 499 4752 Migent 04868 25925 Compsoft 0392 37756 Conversion Co 0947 605859 01 377 4644 Mirrorsoft **CP Software** 0993 823463 Mizar 0908 679569 01 278 2377 Crysys Mosaic 0425 57077 01 533 2918 021 449 9516 Novagen Dalali Software 01 681 1365 061 832 6633 0438 314134 D + H Games 07356 77421 Pandora 01 278 0751 Database 0625 878888 Palace Databyte 01 482 1755 0491 574204 Data Design 021 520 4046 01 836 6633 Piranha Delta 4 04893 5800 Pirate 01 278 2377 051 709 3919 Denton Design 07356 77421 021 643 7688 0371 831009 Dialog PMS Digita International 0395 45059 Power House 0276 684959 **Digital Integration** Powerplay 0273 601882 Digital Research 0635 35304 01 330 7166 Precision **Doctor Soft** 0903 770044 01 680 4142 Probe Domark 01 947 5622 0203 667556 PSS 0242 583661 0223 462200 E2S Quest Ouicksilva 01 439 0666 01 831 1801 Edge 0708 856 468 Eidersoft Rainbird 01 240 8838 0703 229694 0532 458948 Real Time Electric Dreams Electric Studio 0462 420222 **Rio Promotions** 01 349 2764 0443 227354 Electric 0480 66433 Robico 0753 49040 Electronic Arts Robtek 091 284 707 0543 414188 Elite Sagesoft 0978 355333 Endurance 01 367 8213 Sandpiper 061 835 1358 School Software 010 35361 2799 English 07737 6450 Scisoft Firebird 01 631 5206 Severn 0594 43352 01 739 8559 0782 44119 Sharpsoft Firecracker cgg Goliath Games Software Projects

1 asman	0332 438301
Thalamus	07356 77261
Topologika	0733 244682
Trust	01 278 2377
Tynesoft	091 414 4611
Ultimate	0530 411485
US Gold	021 356 3388
Virgin Games	01 727 8070
Vortex	061 872 4747
Walking Circles	061 797 1624
WE Software	0684 69059
Xlent	021 3276110
Zeppelin	091 281 4401
DISTRIBUT	ORS I
A&S Software	01 595 4904
Addons	0703 634775
ADL	0785 566344
Amiga Centre	031 557 4242
A1 Primary	0977 797777
Asap	0724 280222
Audio Merchandisers	01 523 2981
Barry Paul	01 405 6078
Beta	0443 478777
	0536 771429
Richard Bielby	
Bookpoint	0235 835001
Budget Top Rack	0782 44119
	01 928 5524
Capital	
Capital Computer	0705 210012
Capri Marketing	06285 31244
Centresoft	021 356 3388
Chevron	04024 55453
Clares Micro Supplies	0606 48511
Columbus Computers	061 370 2118
	0925 830 404
Combro	
Computatill	061 652 8006
Computer All	0232 644927
Computer Bookshops	021 706 1250
Comp. Sales & Merch.	0254 776677
Computer Tape W'sale	0232 692644
Data Micro Distrib	0635 523443
	01 549 7943
Drakus	
EEC	01 885 4111
Electomusic Research	0702 335747
Electric Distribution	0954 61258
Eltec	0274 722512
Euromax	0262 602541
Europa	0782 610011
Exeter	0392 77369
Export Systems	01 434 2891
1st Software	07357 5244
First	0256 463344
Garwood	0245 460788
Gem	0279 412441
Greyhound	0532 436300
	021 742 5359
Hamilton W'sale	
HB Marketing	0895 444433
HL	0501 41624
Hugh Symons	0202 745744
Jaybee	0537 56326
Kelator	01 546 0827
Lazer	0392 50434
Leisuresoft	0604 768711
Lightning	01 965 5555
	051 639 5050
	0268 590091
	UZUO 27UU71
Meedmore	051 521 2202
Meedmore	051 521 2202

Twang (Wholesalers)	0734 580200
Ultrasoft	0743 241506
USD	01 879 7255
Wilkinson	0532 685955
Wonderbridge	01 995 9060
Wynd-Up	061 872 0170
ZCL	0543 414817
ANCILLA	RY
Ablex Audio	0952 680131
Active	01 385 7622
Advanced Finishers	0296 27178
Appletree Print	0302 890000
Ateka Tape Racks	0323 845880
B&L Distribution	0254 76316
Barrington Harvey	01 278 0333
BMF	01 487 3735
Bullet	01 992 7725
Bulletin 1000	01 221 3592
Capital Services	0222 461801
Columbus Computers	061 301 4320
Compact Case Int	07356 71500
Compunet	01 965 8866
Context	01 937 3595
Conversion Company	0947 605859
COS	01 609 8771
Crown Dust Covers	0984 33377
Dataclone	01 847 2785
Data Duplication	07356 77421
Dictaphone	09262 38311
Disc Copy Labs	0604 760261
Disc Form	0274 733129
Eden Plastics	01 646 5556
ELR International	0483 505705
FAST	01 430 2408
Fitzroy	01 388 9871
Forty Two PR	01 736 4281
Gallup	01 794 0461
Gorick	01 493 8590
Headlines PR	01 278 0333
IDC	01 995 8082
IDD	01 731 8199

rices	0222 461801	Cambridge Computer	0223 312216	
Computers	061 301 4320	Camel Products	0223 314814	
ase Int	07356 71500	Casio Electronics	01 450 9131	
	01 965 8866	Cheetah	0222 555525	
	01 937 3595	Citadel	01 951 1848	
Company	0947 605859	Commodore	0628 770088	
STATE OF THE PARTY OF	01 609 8771	Compusound	0527 21429	
t Covers	0984 33377	Connexions	01-411 1282	
	01 847 2785	Cookridge	0532 670625	
cation	07356 77421	CST	0438 352150	
	09262 38311	Datel	0782 273815	
Labs	0604 760261	Dell Computers	0344 863999	
	0274 733129	Digitask	0342 24631	
cs	01 646 5556	DIP	0483 301555	
ational	0483 505705	ELR	0483 505605	
	01 430 2408	Epson	01 902 8892	
	01 388 9871	Euromax	0262 602541	
PR	01 736 4281	Four Systems	01 844 1399	
	01 794 0461	Inter Orient	01 441 9866	
	01 493 8590	IVC	01 450 2621	
PR	01 278 0333	Kavin Computers Supp.	01 993 7533	
	01 995 8082	Kempston	0908 690018	
	01 731 8199	Konix	0495 350101	
		100		

Wharton

Acorn Akhter

**Amstrad** 

Apple

Apricot

ZX Microfair

## TRUST US TO KEEP UP THE STANDARDS

Buy from a member of the Guild of Software Distributors, and you buy safely, surely, and wisely. Look for the sign. It's your assurance of a good deal, and a genuine article.



GUILD MEMBERS: CENTRESOFT LTD., COMPUTER BOOKSHOPS LTD., GREYHOUND MARKETING LTD., LEISURESOFT LTD., LIGHTNING DISTRIBUTION PLC., MICRODEALER INTERNATIONAL LTD., R & R DISTRIBUTION ENTERTAINMENT LTD., TWANG (WHOLESALERS) LTD.,

## **SPECTRUM TOP 20**

TW	LW	Title Title	Publisher	RRP£
1	1	FOOTBALL MANAGER 2	ADDICTIVE	9.99
2	2	EUROPEAN FIVE A SIDE	FIREBIRD	1.99
3	3	ACE	CASCADE	2.99
4	7	AIR WOLF	ENCORE	1.99
5	NE	BATTLESHIPS	ENCORE	1.99
6	4	YOGI BEAR	ALTERNATIVE	1.99
7	10	BEACH BUGGY SIMULATOR	FIREBIRD	1.99
8	8	GHOSTBUSTERS	MASTERTRONIC PLAYERS	1.99 1.99
9	28	SHANGHAI KARATE TARGET RENEGADE	IMAGINE	7.95
10	9	TRAP DOOR	ALTERNATIVE	1.99
12	21	STUNT BIKE SIMULATOR	FIREBIRD	1.99
13	5	ROCKY HORROR SHOW	ALTERNATIVE	1.99
14	14	STEVE DAVIS SNOOKER	BLUE RIBBON	1.99
15	RE	BIONIC COMMANDO	CAPCOM-GO!	8.99
16	22	WAY OF THE EXPLODING FIST	MASTERTRONIC	1.99
17	20	FRUIT MACHINE SIMULATOR	CODE MASTERS	1.99
18	6	FRANK BRUNOS BOXING	ENCORE	1.99
19	12	SAMANTHA FOX STRIP POKER	REACT	1.99
20	29	SUPER STUNTMAN	CODE MASTERS	1.99
		CCL TO	1 11	

## **C64 TOP 20**

1	1	FOOTBALL MANAGER 2	ADDICTIVE	9.95
2	2	ACE	CASCADE	2.99
3	22	BIONIC COMMANDO	CAPCOM-GO!	9.99
4	28	AIR WOLF	ENCORE	1.99
5	4	EUROPEAN FIVE A SIDE	FIREBIRD	1.99
6	10	SAMANTHA FOX STRIP POKER	REACT	1.99
7	NE	BATTLESHIPS	ENCORE	1.99
8	7	RALLY DRIVER	ALTERNATIVE	1.99
9	25	BEACH BUGGY SIMULATOR	FIREBIRD	1.99
10	3	YOGI BEAR	ALTERNATIVE	1.99
11	NE	ROAD BLASTERS	US GOLD	9.99
12	17	BRUCE LEE	AMERICANA	2.99
13	5	FRANK BRUNOS BOXING	ENCORE	1.99
14	6	FOOTBALL MANAGER	ADDICTIVE	2.99
15	20	ROCKY HORROR SHOW	ALTERNATIVE	1.99
16	9	STEVE DAVIS SNOOKER	BLUE RIBBON	1.99
17	13	GHOSTBUSTERS	MASTERTRONIC	1.99
18	23	WE ARE THE CHAMPIONS	OCEAN	9.99
19	11	FRUIT MACHINE SIMULATOR	CODE MASTERS	1.99
20	14	HOLLYWOOD POKER	PLAYERS	1.99

## AMSTRAD TOP 10

1	1	FOOTBALL MANAGER 2	ADDICTIVE	9.99
2	4	AIR WOLF	ENCORE	1.99
3	3	ACE	CASCADE	2.99
4	8	BEACH BUGGY SIMULATOR	FIREBIRD	1.99
5	11	RALLY DRIVER	ALTERNATIVE	1.99
6	16	EUROPEAN FIVE A SIDE	FIREBIRD	1.99
7	RE	ALIENS	MASTERTRONIC	1.99
8	2	YOGI BEAR	ALTERNATIVE	1.99
9	12	STEVE DAVIS SNOOKER	BLUE RIBBON	1.99
10	13	SAMANTHA FOX STRIP POKER	REACT	1.99

## ATARI ST TOP 5

				CONTRACTOR TO SEE
1	5	GAUNTLET 2	US GOLD	19.99
2	7	OUT RUN	SEGA-US GOLD	19.99
3	3	DUNGEON MASTER	MIRRORSOFT	24.99
4	RE	ALIEN SYNDROME	ACE	19.99
5	1	FOOTBALL MANAGER 2	ADDICTIVE	19.99
SAME SALE		The second secon		

## **AMIGA TOP 5**

				A PROPERTY OF
1	NE	FOOTBALL MANAGER 2	ADDICTIVE	19.99
2	2	INTERCEPTOR	ELECTRONIC ARTS	24.95
3	2	AAARGH	MELBOURNE HOUSE	19.99
4	NE	BARDS TALE 2	ELECTRONIC ARTS	24.95
5	NE	PHANTASM	EXOCET	19.95
*****	Control of the Contro			

#### SHARE OF SALES BY MACHINE

	Units sold (%)				Titles sold (%)				
	This	Last	4wks	12wks	Thi	S	Last	4wks	12wks
Machine	week	week	ago	ago	wee	k	week	ago	ago
SPECTRUM	43.3	41.3	45.5	43.8	30.	6	28.5	31.0	28.2
COMMODORE 64	23.3	23.6	22.6	22.7	23.	3	22.5	23.6	25.6
AMSTRAD	20.7	18.7	17.7	17.8	19.	9	17.7	18.8	18.0
ATARI ST	3.7	4.2	4.4	4.3	7.	4	7.8	7.5	6.4
COMMODORE 16	2.6	3.1	2.1	2.3	2.	7	3.0	2.6	3.5
BBC	1.6	1.3	1.9	2.1	3.	0	2.9	3.3	3.9
AMIGA	1.1	2.2	1.7	1.7	2.	3	3.8	2.5	2.4
ATARI	0.7	1.8	1.1	1.3	2.	0	3.4	2.0	2.4
ELECTRON	0.6	1.1	1.1	1.6	1.	6	2.2	2.6	2.3

#### **AVERAGE SALES PER PANEL SHOP**

	Units	Sold	
This	Last	4wks	12wk
week	week	290	390
100	96	76	98

## Soft options

**SOFT OPTIONS** carries salient details of leisure software titles just released or which are due to appear in the next few days. Software houses wishing to be included should fax (0438 741247) or phone (0438 310185) through details ten days prior to our publication date.

▲ BLUE RIBBON: Rugby,
Darts, Golf (SpBBC —
£1.99) After the success
of Steve Davis in the
£1.99 stakes it's hardly
surprising to see Blue
Ribbon letting loose a
bunch more sporty types.
No doubt they'll all fair well
although it's hard to
imagine these sports sims
being anywhere near as
attractive as their full price
counterparts. ▲
ELECTRONIC ARTS:

American Civil War Volume // (64 - £18.95) May seem pricey but there's plenty in the package. That said, it's just another boring war sim. A ELITE: Bombjack (ST-£19.95) What better way to enter the 16-bit soup than rereleasing old faves on the new formats? Bombjack was an 8-bit chart topper a couple of years ago and the intervening time span won't put off the punters. **ENCORE**: Saboteur (SpAm64 - £1.99) This was a biggie at the end of '86 when Ninja games really were alive and

kicking. A GRAND SLAM

Peter Beardsley's

MIRRORSOFT: The
Bermuda Project (Ag
£24.99) Contemporary
adventure set on a
Bermudan island with lots

Army Moves (ST – £19.95) Originally written by Madrid based Dinamic and converted by Imagine. It's fared well on the 8-bit

## formats... A SOFTWARE PUBLISHING ASSOCIATES:

Championship Cricket
(STAg — £14.95) If this
wasn't about cricket teams
it would probably be called
Football Manager. Lots of
cups and leagues, players
to pick, sell and buy and the
inevitable financial
decisions to make. Cricket
bores will love it. 
TARGET: Laser Squad (Sp

-£9.95) A curious mixture of man to man combat game and war simulation. Users can buy new scenarios every few months although only through mail order. Target reckons that every new scenario — costing about £3.50 each — constitutes a new game. A US

GOLD:Summertime
Specials (SpAm64 –
£12.99) Sure fire
compilation sporting a mix
of Trantor, Solomon's Key,
Captain America, Rygar
and Brave Starr. World
Class Leaderboard is also
there. It will be appearing
on a golf compilation later
in the year.



International Football (SpAm64MSX £8.95 -£14.95) Another one to keep the footie freaks amused - at least until the next football game pops up. Both Cinemaware and MicroProse are currently working on this most fertile genre. A MARTECH Vixen (AgPC-£19.99-£24.99) Poor offering which will have appealed more to impressionable kids than serious PC owners who presumably expect their games to be of substance.

MASTERTRONIC
Barbarian (Sp64 – £9.99)
Not the Palace version but
Psynosis' earlier offering.
"They're two totally
different products," says
Psynosis. And indeed they
are. The Tronics are simply
publishing 8-bit versions of
the game.



KEY: Sp = Spectrum; 64 = Commodore 64; Am = Amstrad CPC; ST = Atari ST; Ag = Amiga 500; +3 = Spectrum +3; PC = IBM PC/compatibles; PCW = Amstrad PCWs; C16 = Commodore 16; Mac = Macintosh; XE/XL = Atari XE console and 800XL; Sg = Sega console; Nn = Nintendo console; VCS = Atari VCS 2600 console; MSX = very unlikely.

of nasty things crawling

around. This was written

by erstwhile whizz kid

## Gold row rumbles on

A two weeks holiday (US Gold's new margins being announced just prior to my going) I looked forward to reading CTW and finding out the latest happenings, feeling sure you would have an article on the subject.

Having read your article I feel that Microbyte comes out of it in a poor light. In the article appears the paragraph "Some though are not being entirely sensible in what can only be described as revenge." It then goes on to quote Martyn Brown of Microbyte Leeds as saying "the only way to hit back at Geoff Brown is to stop using Centresoft".

Put in these personal terms it does in fact sound as though revenge is being sought, but please allow me the space to explain.

I received a letter from US Gold on Friday 1st July outlining their plans to reduce discounts. I was horrified to say the least. Over the weekend I considered the course of action to take. I could either sit back and do nothing and watch other software houses follow US Gold's lead; I could boycott US Gold's products; or I could carry US Gold but without promoting it.

There is no way I would just sit back, and although I cannot agree with Trisha Steadman's statement (Bits & Bytes Liverpool) that to boycott US Gold's product is childish, if this is what dealers feel they should do then good luck to them. Any action is better than no action: I decided not to boycott US Gold.

The course of action I decided to take was to write to US Gold and put the case of the independent retailer as I saw it, and I asked Mr Geoff Brown to reconsider.

I received a courteous reply from Geoff Brown but could not agree with his comments.

I will continue to carry US Gold product - my customers may ask for it after all - but there will be NO promotion of any US Gold product in any Microbyte shop so long as I can promote and sell other software at greater profit. This is a business decision not revenge. As a result of my actions I believe I will sell less US Gold product than in the past but more of US Gold competitors' products.

If other independents do the same US Gold's market share will decrease and other software houses will think twice about following US Gold's lead. Independent retailers cannot afford to promote US Gold product.

Geoff Brown is the proprietor of US Gold and Centresoft. As a purely business decision I have stopped using Centresoft. How can I provide profit for Geoff Brown through Centresoft when I do

not agree with him taking 10 per cent extra through US Gold?

The reason given for the new discount structure is to prevent discounting. I cannot imagine the discount to Boots has altered. In the past Boots has given away 1 FREE full price game with every three purchased (by having a card stamped) i.e. £40 of software for £30. Boots now have a promotion whereby they will give a £1.99 game free with a £7.95 game purchase.

In Mr Brown's eyes does this count as discounting? And if so is he taking action to stop it now he has reduced my discount so that I cannot compete - except of course on selection, efficiency, and PROFESSIONAL well informed staff.

I would ask each and every independent retailer to take whatever action he thinks fit other software houses are watching.

In your article Lorraine Stewart of The Micro-Shop Glasgow expressed sympathy for the telesales staff at Centresoft taking the flak. I can second that and advise retailers to put their thoughts on paper and address them to G. BROWN US GOLD.

M. Robinson Proprietor Microbyte Leeds, Manchester, Wake-

## Even more on

t would appear that US I t would appear the Gold have shot themselves in the foot if their products are plainly middle of the road as has generally been the case recently. Either Geoff Brown and Co are highly confident about the quality of forthcoming releases or they have totally misjudged retailers' reactions.

Many of us have expensive high street locations and generally need margins of 40 per cent to be able to move reasonable volumes of product as the distributors would want us to.

So, over to you US Gold.

Your success or failure will rely on the quality of your product in future.

Paul Dubell Doublevision Ealing London W5

- After the extraordinary run-in we had with US Gold in last week's issue, it might've been expected that the matter would have died down. Not a bit of it. Our phonelines indicate that at least some dealers are very irate, even if they are too aware of Gold's muscle to speak out.



**BROWN: Prison talk** 

article concerned which may be miscontrued by third par-

**David Hyams** Corporate Lawyer Amstrad Brentwood

- With any luck, that should clear up the whole matter. We tried to speak to ADL about it at the time and were told the details as printed by us by one company figure - who then in a there's been yet another remarkable development with the firm. We eventually spoke to its boss Geoff Brown after last week's issue had been closed to arrange a clear the air meeting.

In the course of the exchange, Brown said that CTW "could well find itself in court, where you'd have to name your source on the Elite story (CTW July 18th)". When it was pointed out to him that no journalist worth his or her salt would ever name a source, he said that Gold would nonetheless pursue the matter and that we would have to take the consequences. When told that this could ultimately mean imprisonment for contempt of court, Brown said that that is what CTW's editor would then

As we said last week, "Readers may wish to make their own judgement on a firm which chooses this tactic". If Gold wishes to pursue its quite extraordinary and unnecessary high risk tactics, then so be it.

If the issue concerns Gold so much that it is prepared to help set in motion a train of events that could result in a journalist's imprisonment, then these must be rum times indeed in Birmingham. But it cannot expect CTW or the trade in general to respond favourably. If Gold wishes to up the odds from possible injuncting to possible imprisonment, then we're staying in the

Time to think again . . .

mildly paranoid way said that he would deny ever having spoken to CTW if questioned. So it goes.

Incidentally, if Amstrad wishes us to "print a correction to the article concerned which may be misconstrued by third parties", then we will. We've got shelves full of corrections that can quite easily be misconstrued.

## So that explains it, t

M r Barry Young, the managing director of Amstrad Distribution Ltd. (ADL) has asked me to write to you with regard to the story carried on page 2 of your July 25th issue.

There is no truth in the statement that ADL has slap-

ped a minimum order clause on its dealers with the specific intent of pruning its dealer base. It is true, however, that ADL has decided to limit its dealer base to those dealers who are capable of obtaining a £5,000 credit account. The decision of whether such an

ADVERTISEMENT MANAGER

To work on major computer magazine launch!

computer magazine world by storm. We've launched five

account will be given to any specific dealer is made by our credit control department. No special exceptions are made as you suggest by the managing director or any of the directors of ADL.

ADL's transport costs are very low and therefore registered dealers may order as many or as few products from ADL in any order. There is thus no minimum order requirement from dealers.

There is also no truth in the allegation that minimum order requirements are set for some products and not for others.

We would be grateful if you could print a correction to the

### Wit's in a name?

T his trivial correspon-dence is all very well, but what is greging ham? Yours etc

Bill Poel **NewStar Software Brentwood** 

- William, if my name were an anagram of 'Male Pillow' with all the implicit associations it throws up - I think I'd keep quiet about others' nomenclatur-

### Knocking copy knocked

t is not often in this Team, we were advised that it I t is not often in business that one will admit to making serious errors of judgement, but having seen the latest Elite advertisement for Overlander, we adverse driving conditions. now realise the error of our

Nigel Mansell's Grand Prix we did, in fact, consider fitting two Exocet missiles and a submachine gun to the Williams Formula One chassis. However, after lengthy discussions with Nigel and the Williams

would be very dangerous for Nigel to take his hands from the steering wheel to press the fire buttons, particularly in

We decided, therefore, not to incorporate these features -During the development of which we now realise was a grave mistake. Well done Elite for doing it right - but could we suggest adding two extra boxes to your list:

1. Technically Accurate Simulation -Nigel Mansell's Grand Prix

Overlander × 2. Endorsed by Leading Sporting Personality -

Nigel Mansell's Grand Prix Overlander × Yours sincerely

**David Martin** Managing director Software Communication (Martech)

- Good old knocking copy ads: why doesn't every firm do them? If more did, we could publish meaningful little tables full of ticks and crosses about whether they've received complaints from Martech, Elite - or even US Gold.

PS to Martech: why would fitting guns to Nigel Mansell's car cause him any problems? It's not as if he finishes vast numbers of races these days in any

## **EDUCATIONAL SOFTWARE**

The largest selection is listed in the

#### **EDUCATIONAL SOFTWARE** DIRECTORY

Hundreds of titles for Spectrum, Commodore, Amstrad, Electron, BBC. All ages from pre-school to GCSE revision.

Ask for a free copy together with details of

**EXCELLENT TRADE TERMS** 

Phone Malcolm - 01-223 3457

STOCK UP NOW FOR THE SCHOOL HOLIDAYS!

#### Entertainment and PC Plus) – each one has struck gold. Now we're embarking on our biggest project yet. And

news-stand titles (including Advanced Computer

In just three years Future Publishing has taken the

we need a supremely talented Ad Sales Manager to make it work. Someone who:

- Has good experience and contacts in the home computer industry.
- Is energetic, intelligent, persuasive and ambitious. ■ Can successfully direct the work of 2 sales executives.

The job offers an excellent salary package plus car; location in the centre of beautiful Georgian Bath (Paddington 80 mins); and the chance to join an ambitious, hi-tech company expanding like there's no tomorrow.

Apply to: Chris Anderson, Future Publishing Ltd, 4 Queen Street, Bath, Avon BA1 1EJ Tel: 0225 446034

U В

Magazines programmed for the '90s.

#### THE SELLING OF SPACE

Continued from page 13

cally it's down to the staff, the content of the magazine and the promotional activities of that magazine."

How far are you influenced by reviews?

"We're not influenced by good or bad reviews. Bad reviews do not result in our pulling ads, as good reviews do not result in our placing more. The feedback from my staff is far more important — we view a magazine's content and effectiveness. We appreciate the ones who take the trouble to phone you up; the ones who can take criticism. Having said that we sup-

port most publications."

Does it concern you that some magazines don't have ABCs?

"Yes. Although an ABC is no more than a statistic I don't see why they should have any difficulty in producing something like an ABC figure. The absence of such figures does not necessarily make me less likely to advertise, it just makes me carry out a more detailed investigation into the magazine."

Rod Cousens
UK managing director
Mediagenic

#### · MASTERTRON/C·

"Y ou take note of ABC figures — they are very beneficial in showing the size of the magazine or newspaper. It's not 100 per cent ABC figures that influences me in placing ads, it's a combination of a lot of things: promotional activities of the publication, the look, what's in it for me, rates, and the ABCs."

Are you influenced by editorial coverage and reviews?

"Not necessarily. It depends on our product more than anything. Obviously if a magazine were slamming all our product with bad reviews.

I wouldn't advertise with them."

How do you decide which publications to advertise in?

"There are so many magazines in the market place it is difficult. I place an ad to see the response I get. It's trial and error really."

Does it concern you that some publications (like CCI and Pop) don't have ABCs?

"No, we still advertise with them. However, I don't see why they shouldn't have them — they're pretty standard."

> Mandy Slater Mastertronic

## MICRO PROSE

"I t's more than just ABCs. It's the relationship with the magazine, its content, and its look."

Are you influenced by editorial coverage and reviews.

"I wouldn't advertise in a journal that expects us to spend a small fortune on advertising without giving us editorial coverage. Our usual response to that type of publications is 'on your bike'. If they give us editorial coverage then we feel more inclined to

advertise with them. As for reviews, we release so few products and they are always very highly rated."

How do you decide which publications to advertise in?

"We spend in excess of £1 million in advertising altogether a year, and we only don't advertise with one or two publications. The relationship with the advertising rep is important. I am distressed by ad reps who hassle you to book ads at the end of the month just because you booked one before."

How far does rate influence

"Our main concern is that we're paying as cheap rate as everyone else, at the most competitive price."

Do you advertise in CCI and Pop, despite the absence of ABCs?

"We don't advertise in Pop Weekly, but we do in CCI. They have a good relationship with us. They are aimed at a more mature audience — you see it all around the world selling to a higher profile person. We like CCI."

Stuart Bell
UK managing director
MicroProse

## LEARNING TO READ ABCs

Continued from page 12 with like.

Advertising agencies and national papers are also keen to bring in more up-to-date figures so that the quarterly ABC may not be so far away.

Ao ABCs do have their warts but advertisers have little option but to accept them as the closest they can get to fact.

And they do provide a vital function in keeping publishers honest. The surest way to publish profitably is to have ad rates and claim a marvellous circulation figure while in fact keeping print runs to a minimum. So it is advertisers' interests to encourage publications to register their ABC at the earliest opportunity.

#### STREET CREDIBILITY? Continued from page 15

database worth £399 for just one pound. Only after a lot of trying was it discovered that this database was the unsuccessful *Please* by modem specialist Hayes.

Centre stage of Sonic Foto was taken by piles and piles of Commodore's Plus 4 complete with datacorder, joystick and ten games for £69.95. There was also a C64 Connoisseur pack with 1701 colour monitor and 801 printer for just £349. And of course, a solitary Dragon without its full quota of keys has to get its mention – strangely, no price was recommended.

Despite the obvious changes since the days when the faulty Spectrum was leader of the pack there is still no place for the likes of IBM or Compaq in Tottenham Court Road. But the top-end is getting higher by the week. An Amstrad PS/2 machine is only a few months away and it won't look out of place here.

But then, to be honest, nothing does really.



### Montbuild still confident as Gremlin quits PC Show

The to-ing and fro- an 82 square metres prime site ing, agreeing and disagreeing and booking and cancelling of the PC Show took a further twist last week with Gremlin announcing that it will not be taking a stand.

In the same week that Grandslam booked a full stand (see story inside) Gremlin has likened the event to "a carnival parade" and cancelled its provisional booking of

stand.

To this, organiser Montbuild is reacting nonchalantly, despite a tug of war lasting throughout most of this year between the wills and won'ts. On each occasion that a firm has pulled out Montbuild has stated that the show is set to break all records - this time is no exception.

"People like to scaremonger but in terms of hard facts bookings are up," offered a spokesman. "There's a queue wishing to buy up prime sites.

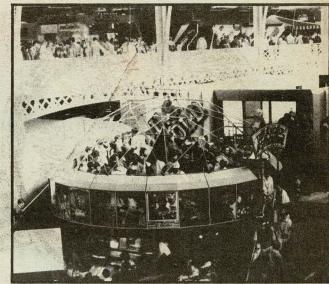
We're having to occupy parts of Earls Court which we hadn't originally envisaged."

He did concede that it is "rather late in the day to talk about pulling out" but claimed that there would be no problem in filling the site.

Gremlin itself will be housed in an office open to trade visitors. The move may be part of the re-alignment between the firm and US Gold, Gremlin boss Ian Stewart commented: "Last year it was evident that the show had turned into a carnival parade to see who could build the biggest and most impressive stand."

Gremlin was housed near the centre of the leisure hall last year in a memorable offering. No doubt the cost of this will have played on Stewart's. mind. He went on to say: "In my view the main people to benefit were the companies building the stands." Gremlin will also be staging a video presentation and party at Stringfellows nightclub on the Tuesday before the show be-

 It also emerged last week that, for the second year running, Lightning won't be taking a stand. Other companies to decline include Palan and



GREMLIN: Busy '87, just office in '88

#### **Amstrad**

Continued from front page

share - even though it was not available for eight months of that. In May itself, it took 30 per cent of the sector, thus heading off the Cambridge Z88 which has managed to maintain a healthy share.

This PPC level shows the expected falling off from March (when it took 44 per cent of sector sales) and April (a remarkable 48 per cent), when interest was at its highest.

Of more concern to Amstrad will be the Context finding that it is running a full nine points behind IBM in the overall year to May PC market.

In various months of last year, Amstrad was ahead of IBM. In January, the duo were all but level. For May, the figures read IBM 31 per cent and Amstrad 22 per cent.

Context director Jeremey Davies attributes the drop almost exclusively to the much publicised problems Amstrad has been experiencing over supply. At this stage, he said, it was difficult to discern any other underlying reasons.

The Context figures, as ever, do not include any PCW sales. Davies pointed out that if he added together all the machines monitored by Context – all PCs, PS/2s, Apple etc – then the PCW would have taken a quite staggering 29.6 per cent volumetric share in the twelve months to May.

#### Commodore

Continued from front page

others have begun to get very interested in what we're doing. Up until recently, they've been on decent terms with us - now, they're getting very close. We're talking to a wide range of distributors and chains," CBM's marketing manager Dean Barrett restricted himself to saying ahead of the official announcement.

### Sega cut

Continued from front page

Heath was cautious about going into too much detail, 'because at this stage we don't want to give too much away all that would be doing would be telling Nintendo.

He claimed, however, that he was unimpressed with Nintendo's effort to hit the big time in this country. "We are not really bothered by Nintendo's effect.'

Sega packages now range from £79.95 (power base, two hand controllers, built-in game Hang-On) to £129.95 (basics, plus 3D glasses, lightphaser, built-in Missile Defense 3D).

